

Butcher's Swimming Pools

ADDRESSING THE SEASONAL ISSUES AND NEW
INFORMATION FOR OUR WEEKLY CLEANING CUSTOMERS

Billing Cycle Update

Beginning June 2013, we will start issuing your weekly pool cleaning invoice on the last day of the month versus the 15th.

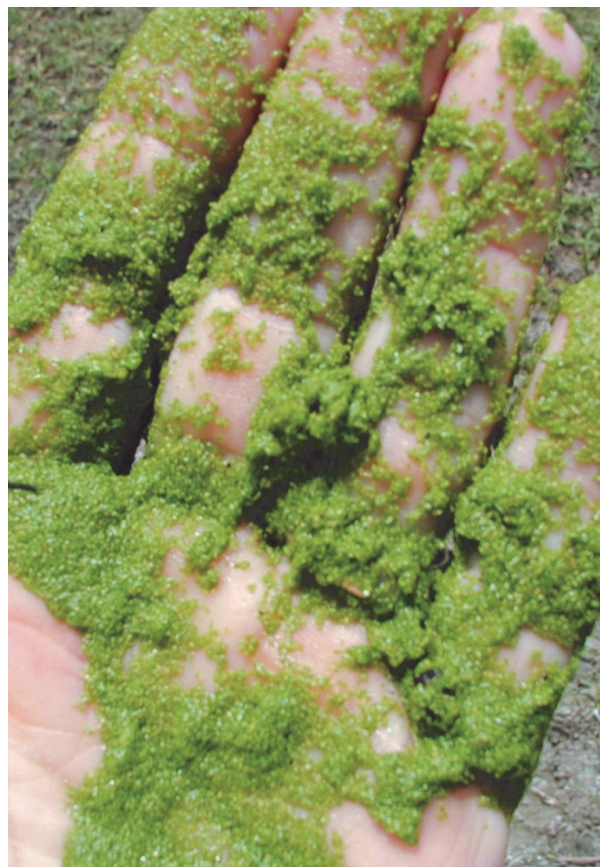
Phosphates and your pool

Every summer we start to experience issues with Phosphates being introduced into swimming pool water. This is a problem because Phosphates are a food source for algae. Routine maintenance chemicals do not kill or remove Phosphates from the water. A phosphate remover does need to be added to the water and then the filter system will need to be backwashed in the next few days. Some pools may require a filter cleaning (primarily cartridge filters - sold separately).

the water you ask? They can enter the water from such sources as: decaying plant matter, fertilizers, mineral treatment chemicals, contaminated well water, rain, contamination with soil, ground water runoff, bird droppings, bather wastes, urine and sweat.

Beginning in June 2013 we will begin billing for phosphate remover that is needed in a pool. We will not charge you for the additional trip required to backwash the following day.

How do Phosphates get introduced to



Online Request

Please go to our website to request any repair work needed or for a anonymous general complaint or compliment.

Please note that we do handle any complaint with discretion and also we want to make sure that you are Happy with your service and getting what you paid for. We welcome all calls or online submissions.



Please Remember:

It is very important that all pool side and pump baskets, and pool cleaner bags be emptied several times in between our weekly visits to your residence. Also please make sure to clear your wall screen for your cleaner.

WWW.BUTCHERPOOLS.COM
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