



Pamlico County
Office of Economic Development
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PAMLICO COUNTY INTERNET ASSESSMENT SURVEY STATEMENT

This survey is part of Pamlico County Economic Government, East Carolina Council of Governments and NC State Broadband Infrastructure Office's Internet Assessment for Pamlico County. We ask that our county residents and businesses complete this survey to assist us to properly assess, document and map our internet needs. The necessary data collected will be used to try to find solutions and funding to improve internet access and connectivity consistency in Pamlico County.

*As part of mapping internet access needs, your address is critical to this survey. **Students returning completed surveys to schools by June 1, 2017 for their household are entered to win a \$25 gift card. Persons age 18 and over returning this survey with a completed address between May 9th- July 9, 2017 will be entered into a \$100 gift card drawing- only one entry per address accepted for drawing. You may mail, email, or drop off the survey to Pamlico County Economic Development at the above address. You may also drop off surveys to: Pamlico County Chamber of Commerce, Pamlico Community College or your local schools. We encourage you to take this survey online and to share it with your friends on Facebook please use this LINK: <https://www.surveymonkey.com/r/PamlicoInternet>***

- 1. Type of user (check all that apply)** Residence Business Institution Nonprofit Government
 Other _____
- 2. Age range of all residents at this location:** (Check all that apply)
 Student K-12 Student College 18-24 25-34 35-50 51-64 65+
- 3. Complete physical and mailing address (This is very important for mapping internet needs and gift card drawing). If you are responding for a residence and business/organization, please fill out a separate survey for each.**
Number & Street: _____
City: _____ State: NC Zip: _____
- 4. Do you currently have internet service?**
 Yes No (if no, please skip to question 14)
- 5. What are your main uses for the internet? Check all that apply.**
 Business School/College education Social Media/games Email Research Other (please describe)

- 6. What type of internet service do you have?** Dial up or DSL Cellular Device Cable Satellite
- 7. Who is your provider?** _____
- 8. What is the speed for which you are paying (see your provider invoice)?** _____



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9. Does your internet function at the speed you for which you are paying? Yes No Unable to check-
10. Here is a link to check your internet speed www.speakeasy.net . Please list the time of day of the test/s and the speeds you found:

11. Are you satisfied with your internet service? Yes No
12. Do you have internet connectivity consistency problems with these any of these activities?
 Business Streaming movies or videos Emailing Education Please describe issues: _____

13. If you are dissatisfied with your internet service, please check the reasons for dissatisfaction. Check all that apply:
 Reliability Speed Bandwidth Other (Please specify) _____

14. If you do not have internet service, what is the main reason?
 I cannot afford it No provider serves my address I do not want or need it Other (Please specify) _____

15. If you had access to internet connection or to better internet connection that would allow you to stream (e.g. Netflix, YouTube, Hulu, work or education videos, download music...) without buffering and/or work from home, are you willing to pay for the service? Yes No
16. Up to how much are you willing to pay per month? (This information is to be used to provide evidence to internet providers that there is a demand for better services and that if they invest in providing increased availability and connectivity they can be sustainable, recover the cost of their business investment and make a profit).
 Up to \$20.00 per month Up to \$50.00 per month Up to \$75.00 per month
 More than \$75.00 per month Unaffordable at any price
17. Thank you for participating in this vital survey. If you have additional useful comments to add to this survey please share here: _____

