

What to do if you were denied service

We at Map Evansville believe in equal treatment and access to services for everyone. If you feel you were unfairly denied service or treated poorly due to your sexual orientation, gender identity/expression, sex, age, race, national origin, disability, religion, etc., we encourage you to follow the suggestions below.

Remember, employees at businesses and organizations rely on the income made to support themselves and/or their families. Let's help ensure there are no unintended consequences for their financial security.

1. Contact the owners of the establishment(s) and notify them of the incident. This will help ensure that the incident was not a miscommunication or misunderstanding.
2. If the incident needs attention, ask the owner(s) to handle the complaint in-house. Often times, such instances are the result of one employee, not the entire establishment.
3. If the complaint is not handled properly or you do not feel comfortable approaching the establishment, we encourage you to contact the [Vanderburgh County Human Relations Commission](#) for assistance. This will help document discriminatory practices and provide you with counsel. If the business and/or organization in question is listed with Map Evansville, please [notify us](#) as well.

Map Evansville

A Collaborative Community Project



Building an Inclusive Community as a Community