



Town Center Family Care, LLC
Stephen Keen, MD

21 Hospital Drive, Suite 290
Palm Coast, FL 32164

Phone (386) 437-7977
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Dear Patient,

As a valued patient in my medical practice I am writing to inform you of some changes to my practice. Beginning April 10th, 2017 I will be joining Florida Health Care Plans' (FHCP) multi-specialty group practice. I will be relocating my practice to a new FHCP center, currently under construction and projected to be completed in mid-April.

Located at 145 City Center, Palm Coast, FL 32164
Phone (386) 302-0975
Fax (386) 302-0976

This building is approximately 1 mile from my current location in the same Town Center development. I feel this change will benefit myself and my patients. *All my FHCP Members are welcome to accompany me to this new location.*

However, **I will not** be a participating provider with the following payers:

1. Cigna
2. Humana
3. Florida Hospital Care Advantage Plans – for individuals (Affordable Care Act enrollees) and employee plans (employees/dependents of Florida Hospital Flagler, Florida Hospital Memorial Medical Center).
4. Florida Hospital Medicare Advantage Plan members (this insurance is the Florida Hospital plan for Medicare beneficiaries) administered by Health First.

If you have questions about what health plans/insurance I will be participating with, please contact June Christiansen at FHCP (386) 615-5066.

If you have an appointment scheduled with me on April 10th, 2017 or later and you will be continuing with me as your physician, you can keep your scheduled appointment. We will just see you at our new location.

Thank you for choosing me as your physician and we will work hard to ensure this transition goes as smoothly as possible and we minimize any inconvenience you may experience.

Sincerely,

Stephen Keen, MD