

IMPORTANT NOTICE TO PATIENTS:

- 1) Our new REFILL line is 520-220-5716.
- 2) Dr. Serfino has a new business name and to be able to comply with your Health Insurance Plans, it is mandatory that those who are seen on **September 1, 2012 and onwards have to fill out the New Patient Registration forms**. You will have to only do this **once, at your first visit**. We advise you to come in at least 15 minutes early to fill out the new patient paperwork. Please present your picture ID and your insurance cards to the receptionist.
- 3) We are using a new electronic medical record (EMR), so there may be delays or inconveniences that you will experience but please be assured that it is our utmost goal to keep you satisfied with our service and stay as prompt as possible.

Thank you for your cooperation and continued support.

Dr. Serfino and Regent Physicians Staff