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From the VA

Learn more about the new Rapid Appeals Modernization Program (RAMP)

On November 1, 2017, we launched the Rapid Appeals Modernization Program, or “RAMP,” with the goal of providing eligible Veterans with the earliest possible resolution of their disagreement with VA’s decision on their benefit claims. RAMP expands opportunities to enter the new, more efficient claims review process outlined in the historic Veterans Appeals Improvement and Modernization Act of 2017, which was signed into law by President Donald J. Trump on Aug. 23, 2017.

In November 2017, we began to send invitations to eligible Veterans with some of the oldest pending legacy appeals. We will be sending monthly mailings to participate in RAMP until February 2019. Eligibility for voluntary participation is based on receiving an invitation letter from us.

If you have already received a RAMP invitation, and have questions about this opportunity or need assistance, please contact your representative (Veterans Service Organization, attorney, or claims agent). Your representative can assist with the best review option for your appeal(s) and can also file an election on your behalf.

If you don’t have a representative and would like to find an organization or individual to assist you, or if you want to change your representative, you can use eBenefits to see a list of VA-recognized Veterans Service Organizations and accredited attorneys and claims agents. You can also use eBenefits to appoint your representative.

We will continue to work closely with Congress, Veterans Service Organizations, and other Veteran advocates to implement the new appeals process over the next several months as we continue to make bold, positive change on behalf of Veterans, their families and survivors.

To find out more about RAMP, please visit us online at:

<https://benefits.va.gov/benefits/appeals-ramp.asp>

Sincerely,
Veterans Benefits Administration

Veterans Appeals Improvement and Modernization Act of 2017