IN THE CIRCUIT COURT THIRD JUDICIAL CIRCUIT MADISON COUNTY, ILLINOIS

GARY PATRICK STERR, individually and on behalf of all others similarly situated,)	
Plaintiff,)	
v.)	Case No. 15-L-
JESSICA TRAME, in her official capacity as)	
Chief of the Firearms Services Bureau, and MICHAEL W. BRERICHS, in his official)	
capacity as Treasurer of the State of Illinois,)	
Defendants.)	

COMPLAINT

Comes now Gary Patrick Sterr, individually and on behalf of all others similarly situated, by and through his attorneys, Thomas G. Maag and the Maag Law Firm, LLC, and for his cause of action, states as follows:

- At all times relevant, Plaintiff Gary Patrick Sterr ("Sterr") is a citizen and resident of Wood River, Madison County, Illinois.
- At all times relevant, Defendant Jessica Trame ("Trame") is the Chief of the Illinois
 Firearms Services Bureau, and is sued in her official capacity.
- At all times relevant, Defendant Michael W. Frerichs ("Frerichs") is the Treasurer of the State of Illinois, and is sued in his official capacity.
- In order to lawfully possess a firearm in Illinois, it is generally required to have in a
 person's possession a currently valid Firearms Owners Identification Card ('FOID").
- 5. Per 430 ILCS 65/5

"The Department of State Police shall either approve or deny all applications within 30 days from the date they are received, and every applicant found qualified under Section 8 of this Act by the Department shall be entitled to a Firearm Owner's Identification Card upon the payment of a \$10 fee. Any applicant who is an active duty member of the Armed Forces of the United States, a member of the Illinois National Guard, or a member of the Reserve Forces of the United States is exempt from the application fee. \$6 of each fee derived from the issuance of Firearm Owner's Identification Cards, or renewals thereof, shall be deposited in the Wildlife and Fish Fund in the State Treasury; \$1 of the fee shall be deposited in the State Police Services Fund and \$3 of the fee shall be deposited in the State Police Firearm Services Fund."

Source: P.A. 98-63, eff. 7-9-13.) (bold added).

- On October 6, 2015, Plaintiff Sterr filed an application for a FOID card, and was charged \$11.00. See Ex. A.
- 7. That the different in the charge mandated by statute (\$10.00) and the fee actually charged (\$11.00) is a \$1.00 charge for the Illinois E-pay program.
- That the Illinois E-pay program is a program administered by the Illinois Treasurer. (Ex. D).
- 9. That per the Illinois Treasurer, "[w]e build web pages specific to your payment types and collection requirements. It is easy to guide your Customers through the payment process. Right up front we notify your Customers that a convenience fee will be charged allowed them to opt out if they don't want to pay our payment processing vendor fee." (Ex. F")

- 10. However, unlike the typical E-pay website set up by the Illinois Treasurer, the FOID application website does not notify its Customers that a convenience fee will be charged allowed them to opt out if they don't want to pay our payment processing vendor fee.
- 11. In fact, it is impossible to apply for an Illinois State FOID card (excluding the limited category of no charge FOID cards) without payment of the \$1.00 service charge or "convenience fee," as sometime in early 2015, the Firearms Services Bureau stopped accepting paper applications that allowed an applicant to simply mail in a check or money order, and thereby, only pay the \$10.00 fee mandated by statute.
- 12. In fact, the \$10.00 fee mandated by statute is so specific, that it is broken down into exactly who gets each of those \$10.00, and for what purposes. Nowhere in the FOID statute is any authorization to charge more than \$10.00, or to charge a "service fee" or "convenience fee."
- 13. That the \$1.00 fee is not even imposed to reimburse for use of credit cards, as even using an electronic check imposes the excess \$1.00 fee.
- 14. That by imposing a \$1.00 "service charge" or "convenience fee" surcharge for applying online, and at the same time ending traditional mail in paper applications, Defendant Trame is unilaterally imposing, without statutory or other lawful authority, a ten percent surcharge on FOID cards.
- 15. That Section 2-801 of the Code of Civil Procedure sets forth the elements necessary for the maintenance of a class action, all of which are met in this case.
- 16. The class is so numerous that joinder of all members is impracticable as Defendants have charged a minimum of ten thousand people this \$1.00 FOID "service charge", and possibly substantially more, well into the hundreds of thousands or millions of class

members. For instance, in 2011, more than 321,000 FOID applications were received by Defendants.

- 17. There are questions of fact or law common to the class, which common questions predominate over any questions affecting only individual members, specifically, whether the \$1.00 FOID surcharge is legal, and if not, what are the damages.
- 18. The representative parties will fairly and adequately protect the interest of the class.
- The class action is an appropriate method for the fair and efficient adjudication of the controversy.
- 20. That Plaintiff proposes the following class be certified:
 All persons who applied for a FOID card at any time in 2015, through and including the date of final judgment, and paid a fee in excess of \$10.00 for said FOID card.
- 21. That Plaintiff proposes that Gary Patrick Sterr be appointed class representative, and that Thomas G. Maag and the Maag Law Firm, LLC, be appointed class counsel.
- 22. That Plaintiff Sterr, and each member of the Plaintiff class was compelled to pay money to Defendants, as heretofore alleged.
- 23. That Defendants had no legal right to demand money, specifically the \$1.00 service charge as heretofore alleged.
- 24. That payment was necessary in order to avoid an injury to Plaintiff's, and the Plaintiff classes' business, person, or property.
- 25. As a proximate cause of the foregoing, Plaintiff Sterr has been personally injured in the amount of \$1.00, and the Plaintiff class has been damaged in an amount well in excess of \$50,000.00.

Wherefore, Plaintiff and the Plaintiff class Humbly request that this Honorable Court enter judgment in Plaintiffs favor, in an amount in excess of \$50,000.00, plus costs of suit, that this Court certify the foregoing class, appointing Gary Patrick Sterr as class representative, and Thomas G. Maag and the Maag Law Firm, LLC, a class counsel, plus an award of attorney fees and costs, and such other, further and different relief as is allowed by law.

Dated: 10-14-15

Respectfully Submitted,

Gary P. Sterr

Thomas G. Maag #6272640 Maag Law Firm, LLC

22 West Lorena Avenue Wood River, IL 62095

Phone: 618-216-5291

AFFIDAVIT OF CASE VALUE

The undersigned hereby certifies that the above case has a value reasonably in excess of \$50,000.00, exclusive of costs and interest.

Date: 10-14-15

Dated: 10/14/2015

homas G. Maag

Notary

OFFICIAL SEAL
LAVERNE C RIPPY
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES: 10/29/17

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Your Application has been successfully submitted $^{ iny}$

Thank you for using the online portal for submitting your FOID application. The Illinois State Police will process your application within 30 days pending all information is accurate and meets state requirements.

Applicant:

STERR, GARY PATRICK

Date Submitted:

10/6/2015

Amount:

\$11.00

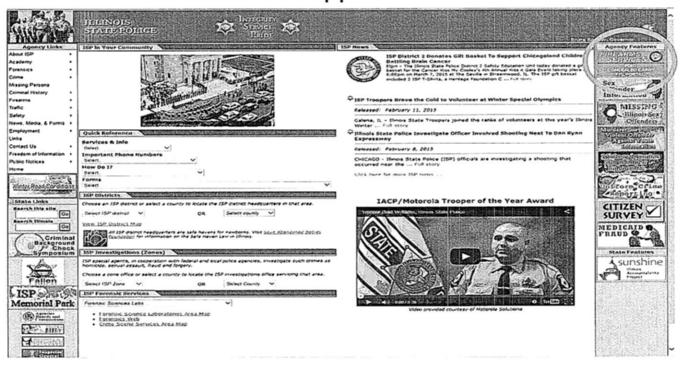
Payment Confirmation: edb35c4d-3e89-4e49-b3e3-e9553ed49f64

Note: We will notify you via the email address you provided about status changes or to request additional information.

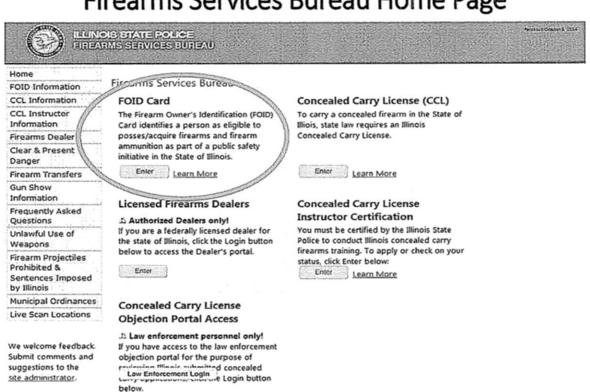
Print home

Ex "A"

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Firearms Services Bureau Home Page



Home FOID Information CCL Information CCL Instructor Information Firearms Dealer Clear & Present Danger Firearm Transfers Gun Show Information Frequently Asked Questions Unlawful Use of

We welcome feedback. Submit comments and suggestions to the

User Registration seed of

site administrator.

Municipal Ordinances Live Scan Locations

Firearm Projectiles Prohibited & Sentences Imposed by Illinois

Returning Applicants or Licensees Sign In

S

Notice: Our Sign In Requirements have changed!

The Illinois Digital ID is no longer valid on this site. Register Now for an Illinois State Police User ID.

New User? Register Now

ecure Sign In	Attention Current CCL Holders			
User ID	Because Illinois Digital ID is no			
Password	longer being used, CCL holders who obtained a CCL prior to March 16,			
Last name:	2015 will need to register as a new			
Date of Birth	user before they can use Secure Sign			
1	In.			
By clicking the Sign I putto	on below, you t.			
Sign In For t Pa	ssword			

Note: After user registration has been completed, all future access will be obtained using Secure Sign In.

User Registration-Step 1

About You Last name Date of Birth Account and Login Setup User ID Email Address New Password Confirm Password Security Question 1: Answer - Security 1: Security Question 2: Answer - Security 2: Security Question 3: Answer - Security 3: Security Question 4: Answer - Security 4:

Enter the Security Code Displayed



Guidance

- 1. Create a User ID.
- 2. Enter your email address.
- 3. Create a password.
- 4. Select and answer four security questions.
- Enter the security code to advance.

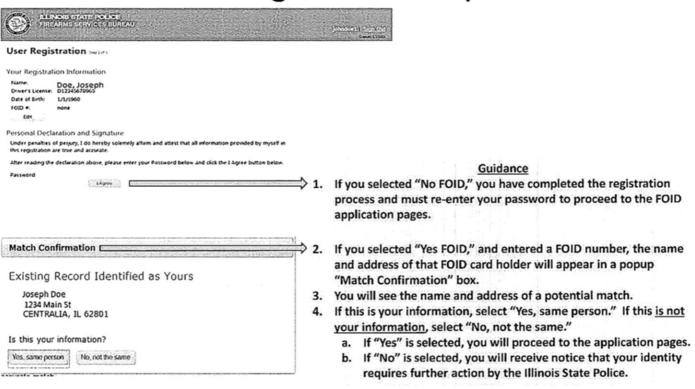
Noxt

User Registration- Step 2

User Registration Sept of 3

About You					
Proper Name					Guidance
Last	First	Middle	Suffix	Maiden Last Name	1. Complete the remainder of your name.
Doe	John	T	•	•	2. Confirm your date of birth.
Date of Birth					3. Add your primary telephone number.
01/01/1960					4. Select ID state, ID type, and ID number.
Primary Phone # 555-555-5555					Enter weight as displayed on State DL or ID card. (Weight must match DL or ID card exactly.)
Driver's License or S	State Identification				6. Indicate whether you have ever had a FOID card.
ID State	ID Ty	pe ID Number			7. If applicable, enter existing/previous FOID card numb
lowa	→ Driv	er's License - D12345678	165	-	(Used to validate user if already in the system.)
Weight as displayed or	n your Drivers License	4			
165 (This is used for verif	(cation purposes only)	(-			Note: This box will appear after you select ID State.
Required: If have or have had	rner's Identification Ca an Minois State FOID card, enter ou have or have you ever	your FOID number below.			
Cancel				Most]	

User Registration-Step 3



Page 11 of 30; Case No. 15 ton Out-of-State Residents

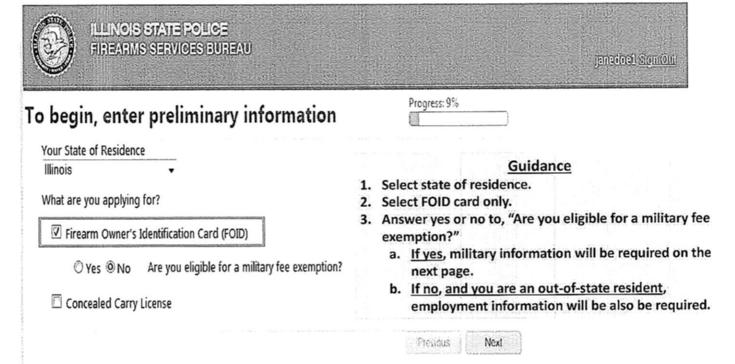
If you are <u>not</u> an Illinois resident, you may apply for a FOID card <u>ONLY</u> if either of the following conditions apply:

1. You are employed in Illinois and are required to carry a firearm in the course of your employment.

OR

2. You are an active duty military member and you are permanently stationed in Illinois.

FOID Application



FOID Application-Military Fee Exemption (Illinois Resident)

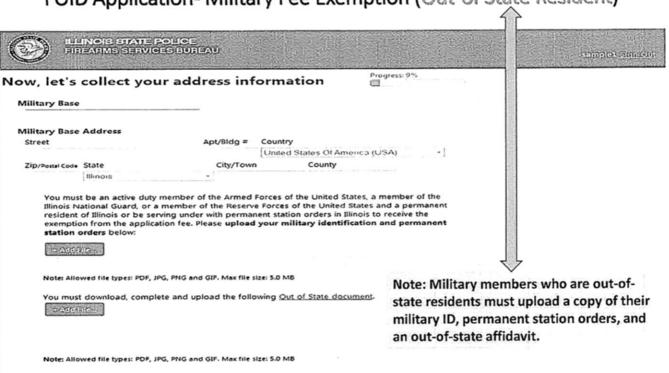
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Progress: 9% To begin, enter preliminary information Your State of Residence Note: Military members who are Illinois residents are required to upload a copy of their military ID. you applying for? Firearm Owner's Identification Card (FOID) @ Yes @ No Are you eligible for a military fee exemption? You must be an active duty member of the Armed Forces of the United States, a member of the Illinois National Guard, or a member of the Reserve Forces of the United States and a permanent resident of Illinois or be serving under with permanent station orders in Illinois to receive the exemption from the application fee. Please upload your military identification below: Note: Allowed file types: PDF, JPG, PNG and GIF. Max file size: 5.0 MB Concealed Carry License

FOID Application- Military Fee Exemption (Out-of State Resident)

Previous Next



Provious Next

FOID Application - Employment Purposes (Out-of State Resident) Page 13 of 30, Case No. 15-L-FIREARMS SERVICES BUREAU नामानां अंतर्भावास Now, let's collect your address information **Employer's Name** Employer's Address Street Zip/Postal Code State City/Town County For out-of-state residents applying for a FOID card, an authorized representative of your employer must sign the Employment Requirement Certification document, affirming your employment as la enforcement or as an armed security officer please upload the completed and signed document below: Note: Out-of-state residents who require a CARGOTTON FOID card for employment purposes must upload both of the following documents: Note: Allowed file types: PDF, JPG, PNG and GIF, Max file size: 5.0 MB 1. Employment Requirement Certification Document 2. Out-of-State Affidavit You must download, complete and upload the following Out of State document. - Addition Note: Allowed file types: PDF, JPG, PNG and GIF. Max file size: 5.0 MB Provious Noxt **FOID Application** ILLINOIS STATE POLICE FIREARMS SERVICES BUREAU janedoel Sign Out

Before we begin, please agree to the following:

Progress: 18%

Firearm Owner's Identification Card Warning: This application is governed by the Firearm Owner's Identification (FOID) Card Act and must be completed by the applicant or his/her parent or legal guardian in its entirety, or it will be denied. Entering false information on an application for a FOID Card is punishable as a Class 2 felony in accordance with Section 14(d-5) of the FOID Card Act. This application and the information contained herein may be provided to third parties with whom the Illinois State Police (ISP) has contracted in order to complete the processing of my FOID card application. In such cases, however, the ISP requires the companies acting on our behalf abide by all state and federal laws and our privacy policies and institute safeguards to protect the confidentiality of your information.

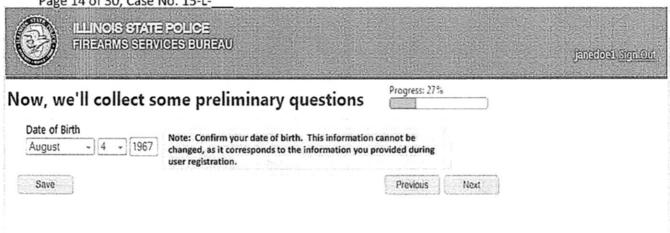
I agree to the terms above

Provious

Next

FOID Application

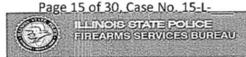
Page 14 of 30, Case No. 15-L-



FOID Application



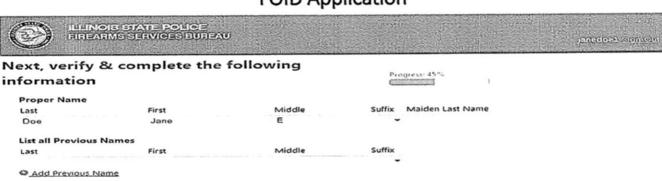
FOID Application (Non-US Citizens)



langdogi Son Giri

Now, we'll collect identification numbers Please enter the last 4-digits of your Social Security Number: Yes No Are you a US Citizen? Country of Citizenship: Enter your Alien Registration Number (ARN) or I-94 Number and Exception Document Type below: ARN ○I-94 Yes No Do you have a valid Driver's License or Identification Card? ID State ID Type ID Number Illinois Driver's License → Driver's License → Driver's Size

FOID Application



Country State
United States of America (USA)

Gender Race
Female White

Height Weight Hair Color Eye Color

5'6" - 160 Brown Brown

Personal Information

Contact Information

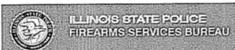
Type Phone Number Primary Phone Email (required for e-notifications)

Cell Janedoe 1@norepty.com

Savo

Confirm Email: (required for e-notifications)

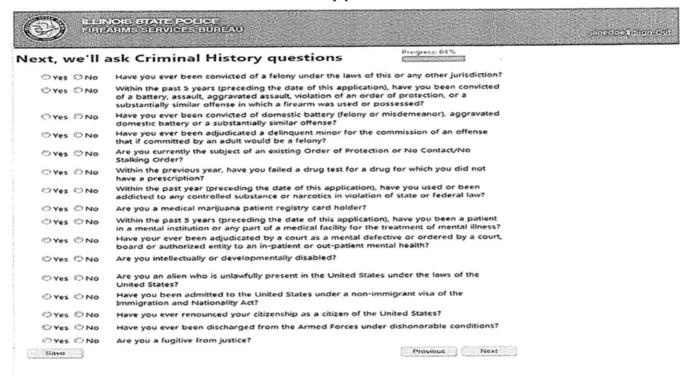
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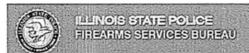
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ca (USA)	•	4*0.4
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	County Cook nailing address i	County

FOID Application



FOID Application



janedoel Sign Ou

Next, upload your Photo

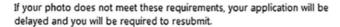
Photo Required

+ Add Photo.

Progress: 82%

Photo Requirements:

- · Full color photo of a good likeness of you, no digital alterations
- . Photo must be taken within the last thirty (30) days
- · Facial view from shoulders up, properly centered and in focus
- · Eyes open, mouth closed, neutral expression
- · Background must be a light solid color
- · No hats, sunglasses or other accessories that obscure your face



Accepted file types: JPG, PNG, and GIF. Max file size: 5.0 M8

Previous

Next

FOID Application



partecional State Out

Please electronically sign and make payment

Progress: 91%

Signature Certification: I have personally completed this Firearm Owner's Identification Card Application. By electronically signing this application, I authorize the Illinois State Police to verify my answers and affirmatively request that any person or government or private entity authorized to hold records relevant to this application, including but not limited to those pertaining to my citizenship, criminal history and mental health treatment or history, to release such records or confirm information therein to the Illinois State Police. Under penalties of perjury, I certify I have examined all the information provided for my application or renewal and, to the best of my knowledge, it is true, correct, and complete.

Warning: Entering false information on an application for a Firearm Owner's Identification Card is punishable as a Class 2 felony in accordance with subsection (d-5) of Section 14 of the Firearm Owner's Identification Card Act.

After reading the declaration above, please enter your Password and click SIGN AND PAY to complete and make payment.

Login Id: janedoe1 Password:

Sign & Pay

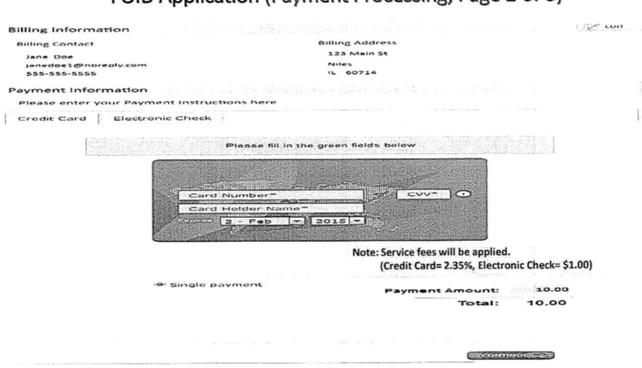
Provious Next

Page 18 of 30FOIDNApplication (Payment Processing, Page 1 of 3)

ILLINOIS STATE POLICE FIREARING SERVICES BUREAU

Billing Information Please enter your Billing Instructions here Billing Address **Billing Contact** 123 Main St Jane Doe janedoe1@noreply.com • Illinois 60714 555-555-555 Niles CONTINUE Payment Information Review & Submit

FOID Application (Payment Processing, Page 2 of 3)



Page 19 of 3 FOID Application (Payment Processing, Page 3 of 3)

ILLINOIS STATE POLICE FIREARMS SERVICES SUBEAU

Billing Information

Billing Contact

Billing Address

Jane Doe

123 Main St

janedoe1@noreply.com SSS-SSS-SSSS Niles IL 60714

Payment Information

VISA -----1111

Payment Amount: \$10.00

Review & Submit

I authorize my account to be charged in accordance to the following <u>Terms and Conditions</u> for the payment(s) indicated above.

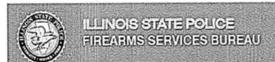
SUBMIT PAYMENT



EDIT

FOIT .

FOID Application



Your Application has been successfully submitted

Thank you for using the online portal for submitting your FOID application. The Illinois State Police will process your application within 30 days pending all information is accurate and meets state requirements.

Applicant:

Date Submitted:

2/12/2015

Amount:

\$10.00

Payment Confirmation: d32df9de-642c-4e88-8fa2-7caea742fc02

Note: We will notify you via the email address you provided about status changes or to request additional information.

Print

home

Note: Print this receipt for FOID payment and click "home" to access your application summary/home page.

FOID Application





Application Summary

Doe Jane E 123 Main St Niles, IL 60714 Cook County Note: Your FOID application is complete. Please click "sign out" to log out of your account.

Phone 555-555-5555 "Signate janedoe1@noreply.com

Fingerprint TCN Not specified

Votre Frequency

In the Property of the Frequency

Votre Frequency

Number

Note: Using secure sign in, you may login to your application dashboard at any time to check the status of your application.

Votre Frequency

Number

Not on File

Apply

Order Frequency

Status

Experation

CCT ID

Not on File

Not on File

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Released October 9, 2014

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FOID Information

CCL Information

CCL Instructor

Information

Firearms Dealer

Clear & Present

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Firearm Transfers

Gun Show Information

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Unlawful Use of

Weapons

Firearm Projectiles

Prohibited &

Sentences Imposed by

Illinois

Municipal Ordinances

Live Scan Locations

We welcome feedback. Submit comments and suggestions to the CCL site administrator. FOID site administrator.

Frequently Asked Questions

DISCLAIMER: Answers provided to the following questions are meant only to give general guidance. The answers do not and are not meant to replace statutory language.

If you have a question regarding the Firearm Owner's Identification Card or the Firearm Concealed Carry Act that is not addressed in these sections, please call (217) 782-7980.

FOID Frequently Asked Questions

1. Overview of the Firearm Owner's Identification Card

What is a Firearm Owner's Identification (FOID) Card? Who needs a FOID Card? Are there exemptions to the requirement of a FOID Card?

2. The Application Process

How do I apply for a FOID Card?

State of Illinois residents may apply for a FOID card by visiting the ISP website at www.isp.state.il.us and clicking on the following button under Agency Features. The following presentation provides a quick overview of the FOID Application Process.

FOID Application Overview

What if I do not have a computer, is there a paper application?

that do not have access to a

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through an alternative call-in method. Applicants may call the ISP at 217-782-7980 and a call-taker will complete your application over the phone, including payment in the form of a credit card, debit card or electronic check. Upon payment, the application will be mailed to you. Upon receipt, you will need to answer some criminal history questions, attach a photograph and sign the application. Applicants will need to return the application back to the Firearms Services Bureau for final processing.

What is the cost of a FOID Card?

A FOID application costs \$10.00. The Illinois State Police uses the state of Illinois E-Pay program. A service fee of 2.35% or a minimum of \$1.00 for credit cards or \$1.00 for an electronic check will be applied.

How long is the FOID Card valid? What do I need to complete my application?

When should I expect to receive my FOID Card?

What are the photo requirements for the FOID Card?

What if I am Amish. Can I apply for a FOID Card without a photo? If I am a U.S. Military Member stationed in Illinois, can I apply for a FOID Card?

Who is eligible for a FOID Card?

3. Minor Applicants

Can I for a FOID Card if I am not

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married, can my spouse sign as my sponsor?

If I am not 21 years of age, my parents are not living, but I am over the age of 18, can I apply for a FOID Card? If the minor applicant cannot sign the application, can the parent sign it?

4. FOID Card Replacement

How do I renew my FOID Card?
How do I report my FOID Card
Lost/Stolen?
What if I damaged my FOID Card, how
can I get a replacement?
What does a replacement FOID Card
cost?
How do I change my name or address
on the FOID Card?
What does a name or address change
to the FOID Card cost?
What if I did not receive my FOID Card?
What if I moved after I submitted my
application but before I received my
FOID Card?

5. Out of State Resident Requireing FOID Card for Illinois Employment

Who is eligible for an employment endorsed FOID Card?
How do I apply for an employment endorsed FOID Card?

6. FOID Appeals

May I submit a FOID Appeal electronically?

Is there a deadline for submitting a

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felony offense in Illinois. Now, I want to purchase a firearm in my current state of residence, can I appeal to the ISP for relief from my Illinois felony even though I no longer live in Illinois? What are the Types of FOID Appeals? What is the process of Appeals to the Director of the Illinois State Police? What are the types of Appeals to the Director of the Illinois State Police? What is the process of Appeals to the Circuit Court? What is the process of Appeals to Non-Illinois Agencies? Forms and Appeal Instructions

CCL Frequently Asked Questions

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I CASH COLLEGE SAVINGS INVESTMENT NEWS THE ILLINOIS FUNDS

ABOUT US

PROGRAMS

FINANCES

NEWS

INSPECTOR GENERAL

CONTACT

HOME

E-PAY

MAKE A PAYMENT

WHAT IS E-PAY?

FAOS

CONVENIENCE FEES

CONTACT E-PAY

GOVERNMENT AGENCIES

SERVICES OVERVIEW

SERVICES BY AGENCY

SIGN UP

E-PAY HOMEPAGE

TREASURER'S HOMEPAGE

"These programs have brought efficiency and success to the financial

operations in my office."

Rebecca McNeil

McLean County Treasurer

E-Pay What is E-Pay?

E-Pay is a safe and secure electronic payment program that allows you to pay bills 24 hours a day, seven days a week without leaving your home. Agencies that offer E-Pay may accept credit cards, bank cards and/or electronic checks over the counter, online or by phone.

The service is provided by the State Treasurer's Office to more than 650 local governments and state agencies in Illinois, including elected county officials, county treasurers, cities and villages, schools, libraries, parks and recreation facilities, sewage treatment districts, sanitation districts, community colleges, and universities.

To find out if your local government participates, search its name under "make a payment."

If you are a government agency and would like more information regarding the services offered thru E-Pay, please click here.

LINKED DEPOSIT PROGRAMS

I-CASH

I-Cash allows you to search the state's unclaimed property database for money o property that belongs to you.

COLLEGE SAVINGS

College Savings offers ways to save and earn tax-free money with Illinois' 529 College Savings Program.

AG INVEST

Ag Invest helps farmers offset the rising cost of farming and encourages green business development.

ILLINOIS FUNDS

Money Market Fund allows local government entities to pool their investments to gain a higher rate of return for their residents.

Online bill paying gives people with busy schedules a quick and convenient way to pay government bills and fees

Learn more >

Learn more >

Learn more >

Learn more >

GOVERNMENT RESOURCES

E-PAY

Learn more >

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Credit card transactions may be assessed a 2.35% service fee with a \$1.00 minimum.

1-CASH COLLEGE SAVINGS INVESTMENT NEWS THE ILLINOIS FUNDS E-PAY

ABOUT US

PROGRAMS

FINANCES

INSPECTOR GENERAL

CONTACT

HOME

E-PAY

MAKE A PAYMENT

WHAT IS E-PAY?

FAQS

CONVENIENCE FEES

CONTACT E-PAY

E-Pay

NEWS

Convenience Fees

E-Pay complies with the Local Government Acceptance of Credit Cards Act (ILCS-345) and prevailing credit card rules and regulations. E-Pay is offered to local agencies free of charge, but payment processors may assess the following fees.

Credit Card Service Fee

GOVERNMENT AGENCIES

SERVICES OVERVIEW SERVICES BY AGENCY

SIGN UP

E-Check Processing Fee

E-Check transactions may be assessed a \$1.00 processing fee.

E-PAY HOMEPAGE

TREASURER'S HOMEPAGE





I-CASH

I-Cash allows you to search the state's unclaimed property database for money or property that belongs to you.

COLLEGE SAVINGS

College Savings offers ways to save and earn tax-free money with Illinois' 529 College Savings Program.

AG INVEST

Ag Invest helps farmers offset the rising cost of farming and encourages green business development.

ILLINOIS FUNDS

Money Market Fund allows local government entities to pool their investments to gain a higher rate of return for their residents.

E-PAY

Online bill paying gives people with busy schedules a quick and convenient way to pay government bills and fees.

Learn more >

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EX"F"

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Your constituents will find the E-Pay Internet payment system fast and convenient to use. The Illinois Funds E-PAY Internet website now accepts credit cards and/or Internet Checks for multiple payment types. Customers can drill-down and find your office using a simple search box. They can find your customized web page including



links to your website, important due dates and text, a logo and an official's photograph.

We build web pages specific to your payment types and collection requirements. It is easy to guide your customers through the payment process. Right up front we notify your Customers that a convenience fee will be charged allowing them to opt out if they don't want to pay our payments processing vendor fee. Payment amount and type, along with pertinent account information is collected and verified. Within seconds, customers are notified of the total payment amount including the applicable convenience fee. (E-Pay Participants are never responsible for the collection and disbursement of convenience fees on our Internet service.) Upon completion, the customer is given a detailed receipt and confirmation number to print for his/her records. If they entered a valid email address, the Internet system sends them a confirmation email. It can also send duplicate confirmations to your office for every payment. Payments are made in real time and posted to your Illinois Funds account.

In addition E-Pay allows your office to view Web-Enabled reporting for up to the minute transaction reports that are available 24/7/365 online.

The best thing about our Web acceptance is that it is absolutely FREE! There is no charge to your office for this service and you'll need no special equipment or software.

Integrated Voice Recognition System

NEW IVR!! This human dialogue, plain language system is accessible from any telephone - touchtone, rotary, cell, wired, or wireless - anywhere in the world and becomes your self-service payment window 24 hours every day!

You may dial 1-877-ILL-EPAY to see if your local government unit accepts payments Over-the-Phone. This payment option is available to County Treasurers, Circuit Clerks, County Clerks, Municipalities, and Universities.

Quick Facts:

Ex F"

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- · Must speak slowly and enunciate.
- Must eliminate noise in the background the IVR is very sensitive to sounds!
- · Use caution with cell phones.
- The keypad is always an alternative for entering payment information for example: if you are having trouble entering a dollar amount for
 \$25.50 and the system is recognizing 2,550.00 try typing in 25 then
 the * key then 50.
- Do not include the fee amount the system will include that amount before you submit your payment.

*** If you are experiencing difficulty with a payment, please contact our office during normal business hours @ toll-free 1-866-831-5240.

Close window

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MAAG LAW FIRM, LLC

Wood River, IL 62095 Office: 618-216-5291 Fax: 618-551-0421

Thomas G. Maag, Attorney tmaag@maaglaw.com Licensed in Illinois and Missouri



Peter J. Maag, Attorney maag@rnaaglawfirm.com Licensed in Illinois

Firearms Services Bureau 801 South 7th Street, Suite 1000-S Springfield, Illinois 62703

Illinois State Treasurer 219 State House Springfield, Illinois 62706

In Re: Unlawful Charge

Dears Sirs,

Please be advised that this office represents Gary Sterr, who recently applied for a FOID Card. Under Illinois law, a FOID card is supposed to cost \$10.00 for 10 years. Do to recent "improvements", it is impossible for average citizens to simply mail in an application and a \$10.00 check, it is mandatory that they apply "online". It is impossible to apply online and pay only the \$10.00 FOID fee, an additional \$1.00 "service charge" is added on. It is the position of Mr. Sterr and this office that this additional \$1.00 "service charge" is unlawful.

Accordingly, Mr. Sterr, on behalf of himself, and all other FOID and Concealed Carry License applicants who have been forced to pay this \$1.00 service charge, hereby put you on notice that they challenge it, and hereby demand its immediate refund.

Very truly yours,

October 8, 2015

Thomas G. Maag

Ex 6

Parks or rechipment to \$1.5



Home

FOID Information CCL Information

CCL Information
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Information

Firearms Dealer

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Unlawful Use of Weapons

Firearm Projectiles Prohibited &

Sentences Imposed by

Illinois

Municipal Ordinances

Live Scan Locations

We welcome feedback Submit comments and suggestions to the

CCL site administrator FOID site administrator

Requirements Prior to Applying for a Firearm Owner's Identification Card

- A Valid Driver's License or State Identification card.
- A head and shoulder electronic photograph taken within the last 30 days.
- \$10.00 payable with a credit card or electronic check.

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