

## Manager's Report

Saratoga at Lely – April 23, 2015 Board Meeting

Bonita Vandall, Community Association Manager

### Action Request Forms:

1. Leaking hose bib on 8149 - #1701
2. Requests were made and addressed with Bayside Cleaning concerning janitorial needs at the pool and spa.
3. The pool was called in as overflowing on 4/2/15 and the pool company was on site in 10 minutes.

### Other requests by phone or email:

1. Barbara Day and I have been working with her insurance carrier to get her claim addressed from over a year ago. I have forwarded the condo documents to her provider and have attempted to speak with her adjuster on her behalf. The association repaired the leak from the roof some time ago and has replaced drywall as needed.
2. There are two sign posts that required welding – one next to the clubhouse and one next to unit #8212.
3. The lake fountains timers have been adjusted to meet the daylight savings time.
4. Hurricane Shutter request was made by phone and email and management has provided the requested information to the board to review this evening. Harrison unit #2201
5. On the evening of 4/17 we received a call there was a leak in building 8134. It was a toilet issue in an upstairs unit and the owner called a plumber.
6. A few violations were reported and we are in the process of addressing these with the respective unit owners.