

13. In general, instructors are unable to schedule make up rides (as per payment policy, if fewer than 5 rides are offered by Serenity Grace due to weather or instructor cancellations a rebate towards the next session will be given).
14. Riders are asked to follow payment policy and make payments in a timely manner.
15. A rider may be taken off a horse if his/her behavior becomes a safety issue for rider or staff/volunteers or a distraction to other riders.
16. A rider may need to be discharged from program if behavior issues or medical condition make riding unsafe for rider, horse, volunteer, or staff.
17. If anyone is hurt while at Serenity Grace PLEASE report this to a staff person before leaving the facility.