

FALL 2017

## IN THIS EDITION

### \*NOTICE\* Board Meetings

Glen Laurel's monthly Board Meetings will now generally be held on the 1st Wednesday of the month at 7:00pm at the Woodbridge Club House.

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## A NOTE FROM THE GLEN LAUREL HOA BOARD

2017 was a great year for Glen Laurel as a whole. We'd like to list some of the accomplishments we had in 2017.

- We cooperated with the Burney Road MUD District to see new bulkheads installed at the 3 amenity lakes inside Glen Laurel. Working with the Burney Road MUD, we helped provide workspace and suggestions for tree landscaping surrounding the lakes. What an improvement to the eroding banks that once existed!
- We painted the two large monuments at the entrance to Glen Laurel at Burney Road and West Airport to match the exterior border fences that we now have on West Airport and Burney Road.
- We reconnected all fountain and monument electrical conduit that was disconnected as a result of the bulkhead installation project.
- The Burney Road, Mason Road and Florence Road fence loan was paid off early in 2017 to save on interest costs.

Looking forward to 2018.....

- The HOA Board has budgeted to add an additional fountain at the Lake by the playground and a fountain at the Lake by the community pool. We feel these additional fountains will only add to the community ambiance.
- The HOA Board also has plans to add 2-3 additional tables for seating needs at the pool. It was noted at the annual pool party that some additional seating could be very useful.
- We have appreciated more homeowners in 2017 who have initiated and taken steps to replace old fencing on personal property. We're hoping this trend continues in 2018 as most of the old fencing is due for replacement. The new fences look great for those who have had them installed. Note: Cedar fencing is required to any visible street wood fencing and although recommended for all fencing needs, can be replaced with treated wood fencing on side or rear fence installations that are not visible to the public.
- The HOA Board will add new photos to the Glen Laurel Webpage to reflect many of the changes to the looks in our community. We'd like to showcase the new concrete exterior fences and the new lake bulkheads and landscaping surrounding the lakes and at our Monuments. *(continued on next page)*



## A NOTE FROM THE GLEN LAUREL HOA BOARD (CONTINUED)

The HOA board continues to work to save funds to replenish monies to our reserve accounts and every year, we have continued to add funds to the reserve. We estimate that we are still several years from having the amount of reserve that is recommended to protect the Glen Laurel assets, but we are happy with the progress that has been made in the last several years.

The HOA board would like to solicit input from our residents on any other amenities or ideas that you feel might help continue to improve or showcase Glen Laurel as one of Sugar Land's desired neighborhoods to live in. So please pass any ideas to the HOA Board to: [bernitast@sterlingasi.com](mailto:bernitast@sterlingasi.com).

For any resident who has not joined our email list for bulk email notifications, please sign-up to receive email notifications by visiting our website, [www.glenlaurel.net](http://www.glenlaurel.net) and clicking on "Email Sign-Up".

Thanks,

Glen Laurel HOA Board

## 2018 ASSESSMENTS HAVE BEEN MAILED TO HOMEOWNERS

You should have already received your 2018 Glen Laurel Homeowners Association assessment billing for \$500.00. The assessments are due by January 1st and delinquent by January 31st. You can pay by the following methods:

- **USE THE COUPON THAT WAS ATTACHED TO THE STATEMENT**
- If you would like to pay with eCheck, debit card or credit cards please go to <https://www.sterlingasi.net/>
- **YOUR LOGIN INFORMATION**, password & account number are listed on the statement.

Payments not received by the due date are subject to **interest** (10% per annum), a **late charge of \$25.00** and legal fees reimbursement. Please contact Sterling ASI at [servicedesk@sterlingasi.com](mailto:servicedesk@sterlingasi.com), 6842 N Sam Houston Pkwy W, Houston, TX. 77064 or contact customer care at 832-678-4500 if you have any questions, or require a payment plan after the **January 31, 2018 due date**.

## PLEASE PICK UP AFTER YOUR PET!

It doesn't take much to remember that we have pets in our community. In fact, if you don't watch your step, you're liable to step in one such reminder! Besides being unsightly and smelly, animal waste can be hazardous to the health of our children who play in the community and other pets. One of the most common forms of disease transmission between dogs is through fecal matter.



When walking your dog in our community, remember that it should be leashed. Also, it is important to remember to immediately clean up after your pet. Take along a baggie with you to pick up waste with and then dispose of it properly.

By taking a few simple steps to clean up after your pet, you can contribute not only to the beautification of our community, but also towards the elimination of one of the most irritating nuisances in a neighborhood. Thank you for your cooperation!

# WHAT SHOULD I DO WHEN I GET A DEED RESTRICTION LETTER?

Fact: Deed restrictions serve as a valuable tool. Indeed, it can be argued that deed restrictions are the MOST valuable tool available to a neighborhood association, to keep property values high in that neighborhood.

Fact: Every homeowner should receive a copy of the Declaration of Covenants, Conditions and Restrictions for Glen Laurel (DCCR or deed restrictions) upon purchase of the home. A copy of these documents can be read and/or downloaded and printed from the community website at [www.glenlaurel.net](http://www.glenlaurel.net). Our management company, Sterling Association Services (SASI) inspects the neighborhood once a month and sends letters to residents who appear to be in violation. Here are the steps to take when you receive a deed restriction violation letter from SASI:

- First, decide whether the violation existed on your property at the time of the inspection. The purpose of the first letter is merely to bring the attention of the homeowner to a possible violation. There are no legal fees or negative repercussions associated with the first letter. The wording of the letter may sound stern, but is a legal formality to allow the association to pursue legal action, if necessary at some future date. No legal action will be taken on the basis of only one letter.
- If the answer is no, then call SASI to correct the mistake. Make sure that SASI has your correct address in their system. If you can see that your neighbor had the problem and it was incorrectly assigned to your address, be sure to inform SASI of that fact.
- If the answer is yes, but the violation has since been corrected (you had mulch in your driveway but you have finished spreading it, for instance) then you may ignore the letter - your violation no longer exists. As a courtesy, you may contact the management company to let them know the violation no longer exists. An e-mail would be sufficient.
- If the answer is yes, but the violation is being corrected or will soon be corrected, then you may again ignore the letter - your violation will no longer exist at the time of the next inspection. Again, it would be courteous to notify the management company.
- If the answer is yes, but the violation will not be corrected by the time of the next inspection, a call to SASI is necessary. Perhaps there are extenuating circumstances that need to be taken into consideration and you will need extra time to address the correction.

If you choose to ignore a deed restriction violation letter and do not correct the violation, then you will continue to receive letters. If the violation is deemed potentially hazardous or time sensitive, you may receive subsequent letters fairly close together.

If there is no response to these letters, and if the issue is not rectified by the owner, the Association has the right to seek compliance through legal action. All costs related to legal enforcement are to be paid by the property owner. Your assistance through taking steps to improve your property and the community are sincerely appreciated.

## SIGN-UP FOR EMAIL NOTIFICATIONS

Please check the Glen Laurel website to get important information and sign up to provide your email address if you would like to have alerts emailed to you. Visit [www.glenlaurel.net](http://www.glenlaurel.net) and click on the tab labeled "Email Sign-Up" to receive the notifications. Signing up for email notifications will also allow you to access the Resident Only section of the website.



## IDENTITY THEFT

When it comes to reporting and recovering from identity theft, the process has been simplified by eliminating the need for a police report in most cases. When you report an identity theft using [www.IdentityTheft.gov](http://www.IdentityTheft.gov), you'll answer some questions about what happened. Those answers will then be used to create the tools you need to begin your recovery, including:

- a personal recovery plan
- pre-filled letters to send to merchants, banks, and others affected by the identity theft, and
- an "Identity Theft Report," which is your official statement about the crime.

In most cases, you can use this report in place of a police report to clear your account and credit records of transactions that resulted from the identity theft. That's because with [IdentityTheft.gov](http://IdentityTheft.gov), you're reporting the crime to the Federal Trade Commission, a federal law enforcement agency. Just like when you file a police report, you're subject to criminal penalties if you don't tell the truth. By reducing the need for police reports, [IdentityTheft.gov](http://IdentityTheft.gov) helps you get started on your recovery quickly, and helps free local police to focus on public safety. Still, contact the police to report identity theft if:

- you know the identity thief, or have other information that could help a police investigation
- an identity thief used your name in a traffic stop or any encounter with police

## ARCHITECTURAL REVIEW PROCESS AND DEED RESTRICTION INSPECTIONS

We would like to remind everyone that if you are planning on major work that will affect the outside appearance of your home, you must complete and submit an ACC request which is found on the Glen Laurel website ([www.glenlaurel.net](http://www.glenlaurel.net)) under Guidelines, ACC, & Forms. Under the Important Forms heading you will find a link titled ACC application. Download, complete and fax your request to Sterling ASI. The form can also be mailed as indicated on the form. The Board will review and approve or decline your request, usually within 5 to 7 days. When you receive our written approval, you may proceed with construction.

You will be given a detailed explanation if we are unable to approve your request. Please understand that you are legally prohibited from constructing anything that you have been advised has been disapproved.

**PLEASE DO NOT START WORK UNTIL** you have received an approval notice from the Board. Failure to receive approval for the improvement and/or change may result in you having to remove, alter or change the improvement in order to comply with the rules and regulations of the Association. All pool installations will required a \$1,000.00 deposit made out to the Association.

Sterling is on the property weekly to review entrances, homes and common areas. The property is driven every 14-20 days for violations. Friendly letters are sent to homeowners to bring their property into compliance. The property is reviewed again on the next drive. If the violation still exists the homeowner is sent another letter to bring the property into compliance within 10 days. Please do not ignore these letters. If you have questions, please call Bernita with Sterling ASI at 832-678-4500.

Reminder from the HOA.....Interior fences are at the age where they need to be replaced. The exterior fencing was of the same age as our interior fences and it sure has made a difference to the appearance of our neighborhood having newer and upgraded exterior fencing. It's important to our neighborhood home values that interior fences are kept to standards and adds credibility to the neighborhood that Glen Laurel is a community that cares about home values and appearances. The HOA has done it's part replacing exterior fences and now let's all do our part as Glen Laurel residents to replace interior fencing next to our beautiful homes as well.

**reminder**

## HOW DO I ACCESS MY STERLING ASI ACCOUNT?

To check your Sterling ASI account please go to:  
[www.sterlingasi.net](http://www.sterlingasi.net)

# OUR END OF THE SCHOOL YEAR POOL PARTY WAS A BIG SUCCESS!



THANKS TO EVERYONE WHO  
CAME TO THE PARTY!

## IMPORTANT NUMBERS

Emergencies	911
City Hall	281-275-2700
Councilman/Mayor	281-275-2710
Fire Department	281-275-2851
Fire Dept. Non-emergency	281-275-2500
Police Department	281-275-2525
Public Works/Street Lights	281-275-2450
Ordinance/City Code	281-275-2370
Sugar Land Animal Control	281-275-2750
Animal Control Alternate	281-275-2364
Auto Registration	281-341-3710
Crime Stoppers	281-342-8477
Driver's License	281-232-4334
Health Department	281-342-6414
Fort Bend ISD	281-634-1000
Sheriff's Department	281-341-4700
Social Services	281-342-7300
Voter Registration	281-341-8670

### Hospitals:

24HR Emergency Center	281-277-0911
Memorial Herman S.L.	281-725-5000
Methodist Health Center	281-274-7000
Oak Bend Medical Center	281-342-2811
S.L. Medical Center	281-274-6600

### Misc:

Poison Control	800-764-7661
Sugar Land Library	281-277-8934
Sugar Land Post Office	800-275-8777
Recycling Center	281-342-5226

Sterling ASI  
11201 Lake Woodbridge Dr.  
Sugar Land, TX 77498  
832-678-4500 x353

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mark@glenlaurel.net

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john@glenlaurel.net

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# Children's Haven

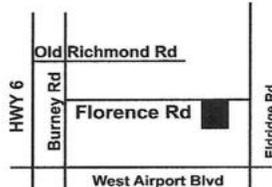
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**281.240.1173**



## DECORATING SAFETY

Use only Christmas tree lights that have the "UL" tag attached to it. This means that the lights have been tested by the Underwriters Laboratories and are safe.

However, before you put the lights on the tree, (new or old), check them for broken or cracked sockets, broken or exposed wire and/or any loose connections. If any one of the problems is present, throw the light set away. Damaged lights can shock a person or start a fire.

If you have to use an extension cord, use no more than 3 sets of lights attached to it. Also be sure there are no exposed wires on the floor where someone may trip over them. Be sure to unplug your lights when you leave home or go to bed.

When decorating the tree, it is a good idea not to decorate the lower limbs with breakable ornaments if small children or pets are in the house. They could be knocked off; break and serious cuts may result.

When decorating the higher limbs, use a step stool or step ladder. Whatever you use, make sure it is steady. Many home accidents occur when people fall off whatever they are standing on.

## HOLIDAY SAFETY TIPS

With the euphoria created around the holidays, it is always important to remember that not everyone shares the holiday spirit.

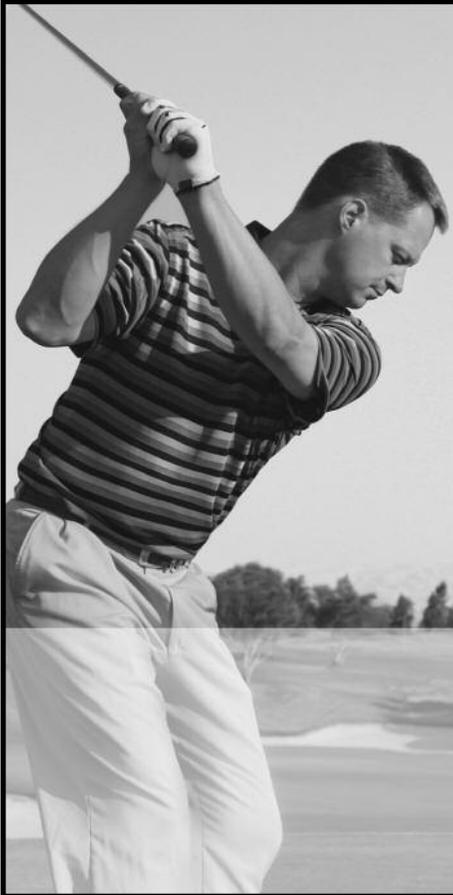
Cars loaded with gifts and left in parking lots can become easy targets for thieves, so remember to lock your vehicle, even when you expect to be in and out of a store quickly. Keep packages in your trunk and out of sight. Park your car in a well-lit, heavily traveled area, and never leave the keys in your vehicle. If you choose to valet park be sure the contents of your vehicle are secure and not assessable. For extra security, consider investing in a theft deterrent system for your car. Steering wheel immobilization devices can be purchased for a small price and often may be just enough to discourage a would-be thief. More sophisticated systems can sound an alarm and even disable the vehicle if it is stolen. Even if you don't feel your car is a likely target, don't tempt someone to steal it for its contents.



### Holiday Fire Safety

There are specific things you can do at around Christmas and other holidays to keep you and your family safe from fire. Keep indoor ones away from curtains, decorations, and other flammable furnishings. Will you have guests in your home over the coming holiday season? Make sure they know about your family fire escape plan and designated meeting place outside the home. Take extra care when preparing those holiday meals. With so many distractions and extra people in the home it is easy to become distracted. Artificial or live, lighted candles don't belong on your Christmas tree. Turn off Christmas tree lights when you leave the house or when going to bed. Fireworks are illegal within the city limits. During New Year's, the Fourth of July, and any other time of year report illegal fireworks use. It could save your life or that of a friend due to fires and injuries from out-of-control fireworks. How safe is your home from fire? Use the Home Hazard Checklist and grade yourself and your family, which can be found at:

[https://www.usfa.fema.gov/downloads/pdf/home\\_safety\\_checklist.pdf](https://www.usfa.fema.gov/downloads/pdf/home_safety_checklist.pdf)



## EXPERT JOINT REPLACEMENT ACCELERATES YOUR RECOVERY.

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[houstonmethodist.org/rapidrecovery](http://houstonmethodist.org/rapidrecovery)



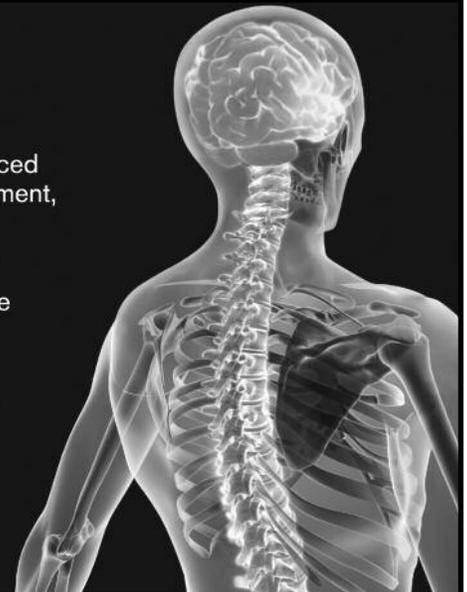
## WORLD-CLASS TREATMENT FOR NECK AND BACK PAIN – CLOSE TO HOME.

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The Neuroscience & Spine Center at Houston Methodist Sugar Land Hospital has board-certified physicians who utilize state-of-the-art technology to diagnose your condition and offer you personalized care and treatment options.

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[houstonmethodist.org/neuro-sl](http://houstonmethodist.org/neuro-sl)

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### IN THE KNOW:

Every minute a sack of fast-food trash gets thrown from a vehicle's window. Did you know that 33 percent of all littered garbage is fast food waste? Styrofoam containers take many years to decompose. It also takes many years for aluminum cans to biodegrade, of which these make up 28 percent of incorrectly disposed trash. Littering certainly doesn't help the environment but most importantly it hurts humans as well as resulting in the deterioration of our planet. Reversing neighborhood litter and pollutants back to green environments is our challenge.

Littering is letting trash or garbage lie in an open place or area. Litter is not only an eyesore it also has very bad effects. Plastic shopping bags are an example. They have become a big issue as their light weight makes it easy for them to travel in the wind. This kind of litter gets stuck in trees, fences and storm

drains. This plastic bag litter also impacts the health of smaller wild animals.

If you see litter in the community, please pick it up and dispose of it properly. It is good practice to recycle the litter you've collected, if at all possible. Contact Fort Bend County's recycling center (281-633-7581) for advice on whether certain materials should be collected separately, where they should be taken on how they should be disposed.

To protect, save and improve our environment from litter it first starts making observations and changes at home where we live, in our neighborhood and beyond. Green is possible when we start by cleaning up our own litter. We should be doing this for the good of the earth and its wildlife and humans, as we are the only ones who can make that change.