

Dennis Rose & Associates, P.C.
Certified Public Accountants

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Dear Client:

Now that your tax return has been prepared, we hope you will take a few extra minutes to respond to our following survey. Your satisfaction is important to us, and we would like to provide the best possible service to build a strong business relationship. Your responses will help us determine how we can meet your future needs. Thank you, in advance, for your participation.

Yours Truly,
Dennis Rose & Associates, P.C.
Certified Public Accountants

IF THIS IS THE FIRST YEAR WE PREPARED YOUR RETURN, HOW DID YOU FIND OUT ABOUT US?

Referral _____ Newspaper _____

Referred by _____

Location/Visibility _____ Other _____

IF YOU HAD QUESTIONS, DID YOU FEEL WE RESPONDED TIMELY AND THOROUGHLY?

Poor					Excellent
1	2	3	4	5	

WOULD YOU RECOMMEND OUR FIRM TO FRIENDS AND ASSOCIATES? YES OR NO

HOW WOULD YOU RANK THE DROP OFF AND PICK UP SERVICE?

Poor					Excellent
1	2	3	4	5	

WHAT IMPROVEMENTS WOULD YOU RECOMMEND TO OUR PROCESS?

WHAT OTHER SERVICES COULD WE PROVIDE THAT YOU WOULD FIND VALUABLE?

DO YOU PLAN TO USE OUR FIRM NEXT YEAR? YES OR NO

IF NOT, WHY? _____