

**Dennis Rose & Associates, P.C.**  
**Certified Public Accountants**

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Dear Client:

Now that your tax return has been prepared, we hope you will take a few extra minutes to respond to our following survey. Your satisfaction is important to us, and we would like to provide the best possible service to build a strong business relationship. Your responses will help us determine how we can meet your future needs. Thank you, in advance, for your participation.

Yours Truly,  
Dennis Rose & Associates, P.C.  
Certified Public Accountants

IF THIS IS THE FIRST YEAR WE PREPARED YOUR RETURN, HOW DID YOU FIND OUT ABOUT US?

Referral \_\_\_\_\_ Newspaper \_\_\_\_\_

Referred by \_\_\_\_\_

Location/Visibility \_\_\_\_\_ Other \_\_\_\_\_

IF YOU HAD QUESTIONS, DID YOU FEEL WE RESPONDED TIMELY AND THOROUGHLY?

Poor					Excellent
1	2	3	4	5	

WOULD YOU RECOMMEND OUR FIRM TO FRIENDS AND ASSOCIATES? YES OR NO

HOW WOULD YOU RANK THE DROP OFF AND PICK UP SERVICE?

Poor					Excellent
1	2	3	4	5	

WHAT IMPROVEMENTS WOULD YOU RECOMMEND TO OUR PROCESS?

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WHAT OTHER SERVICES COULD WE PROVIDE THAT YOU WOULD FIND VALUABLE?

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DO YOU PLAN TO USE OUR FIRM NEXT YEAR? YES OR NO

IF NOT, WHY? \_\_\_\_\_