

IOWA COUNTY DIRECTORY OF SERVICES

Prepared by the MultiCultural Outreach Program through the

Southwest Wisconsin Community Action Program

With special thanks to the Alliant Energy Foundation REVISED JANUARY 2018

Please Note – Efforts were made for this directory to be inclusive of all programs and services in Iowa County. Additional agencies, organizations and services can be added. Please contact MCOP at 608-642-1753 to be included in future revisions.

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CHILDREN AND FAMILY SERVICES - Birth to Three Program

Unified Community Services 1122 Professional Dr. Dodgeville, WI 53533 Phone - 608 935 2776 Phone - 800 362 5717, 24/7 Emergency Crisis Line

DESCRIPTION OF SERVICES – The Birth to Three Program is an early intervention program for infants and toddlers with developmental delays and disabilities.

- We have some assessment forms in Spanish.
- We use the language line for translating in emergencies. Otherwise translation is offered on the phone or in person.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

Additional information

Children receive services based on need Co-pays may apply

CHILDREN AND FAMILY SERVICES - Child Care

Family Connections of Southwest Wisconsin 110 W. Adams St. Platteville, WI 53818 Phone - 800 267 1018

www.familyconnectionswwi.org

DESCRIPTION OF SERVICES – Family Connections uses its resources to improve the quality, accessibility, and affordability of child care. They help prepare, educate, and support families, childcare providers and the public.

- We have material translated into Spanish. Some family resources and child care trainings are in Spanish.
- Our translating services is hired out and contracted.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

Additional information

An address may be requested

CHILDREN AND FAMILY SERVICES - Child Protective Services

Iowa County Department of Social Services 300 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9801

www.iowacounty.org icdss@iowacouty.org

DESCRIPTION OF SERVICES – The Iowa County Department of Social Services provides Child Protective Services where they investigate reports of child mistreatment.

- We have some material in Spanish. We use a poster to help determine language needs. We have an application in Spanish.
- We use the language line for interpreting needs and at times have in person translation available.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

Additional information

An ID may be requested.

CHILDREN AND FAMILY SERVICES - Domestic Abuse & Emergency Shelter

Family Advocates 202 N. Main St. Dodgeville, WI 53533 Phone - 608 930 1636 Phone - 800 924 2624 24 hr. crisis line

www.familyadv.org

DESCRIPTION OF SERVICES – Family Advocates serves victims of sexual assault and family abuse. They offer a 24 hour crisis line, emergency shelter, counseling, support groups, and advocacy.

- We have some forms in Spanish.
- We have and interpreter and use the language line for translation.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

CHILDREN AND FAMILY SERVICES - Head Start

Southwest Community Action Program 149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone - 800 704 8555

www.swcap.org swcaphs@mhtc.net

DESCRIPTION OF SERVICES – The Head Start Program provides free preschool program with a variety of health, educational and family services.

- We have some materials available in Spanish.
- We offer translation in person and by phone.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- No documentation needed for services.

Additional information

Children ages 3-5

To apply: 1-800-494-8899 or 608-935-5422

Income guidelines apply

CHILDREN AND FAMILY SERVICES - Nutrition Education

UW-Extension Iowa County 303 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9850

www.iowa.uwex.edu

DESCRIPTION OF SERVICES – Through the Wisconsin Nutrition Education Program in Iowa County, low income families and individuals learn to choose healthy diets, food safety, growing food, and budgeting for food.

- We have several publications on parenting, food and nutrition, money, home, and garden that are translated into Spanish.
- We offer a translation service via the Social Services language phone line.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

CHILDREN AND FAMILY SERVICES - Wisconsin Shares Child Care

Iowa County Department of Social Services 300 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9801

www.iowacounty.org

DESCRIPTION OF SERVICES – The Wisconsin Shares Child Care Program pays a portion of child care costs for low income families.

- We have an application translated into Spanish.
- We offer translation via the Use language phone line.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Some documentation needed for services.

Additional information

Income documentation is needed

CLOTHING & HOUSEHOLD GOODS

Bargain Nook 211 Main Street Darlington, WI 53530 Phone – 608 776 4665

Bargain Nook 242 High St. Mineral Point, WI 53565 Phone - 608 987 3774

Bargain Nook E5016 Hwy 14 Spring Green, WI 53588 Phone – 608 588 7661

www.hodancenter.org

Community Treasure's Thrift Store 138 S. Iowa St. Dodgeville, WI 53533 Phone – 608 935 2326

M-F 9 am to 5 pm Sat 9 am to 1 pm

DESCRIPTION OF SERVICES – The Bargain Nook and Community Treasure's Thrift Store offer low cost resale clothing and household items.

- We have no material translated into Spanish.
- We have translating services available.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

CLOTHING, HOUSEHOLD GOODS & DIAPERS - We Care

Southwest Community Action Program 149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone - 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES - SWCAP can provide emergency clothing through We Care. Diapers and wipes available for families in need who present a form of identification.

- We have some materials available in Spanish.
- We offer translation in person and by phone.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- | Identification required for diapers/wipes.

Additional information

Clothing, diapers, and household supplies Use Ext.213

Aging and Disability Resource Center 303 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9835

www.adrcswwi.org

DESCRIPTION OF SERVICES – The Aging & Disability Resource Center provides services, information, and resources for older adults, people with physical and developmental disabilities, their caregivers, friends, and families.

- We have some materials available in Spanish and Hmong.
- We offer translation via phone translation service.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

Iowa County Child Support Agency 222 N. Iowa St. Dodgeville, WI 53533 Phone - 608 935 0390

www.iowacounty.org

DESCRIPTION OF SERVICES – The Child Support Agency provides assistance in collecting child support, determination of paternity, and other related child support matters.

- We have some materials available in Spanish.
- We offer translation via the phone translation line.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- Some documentation needed for services.

Additional information

Proof of identification is required

Iowa County Clerk of Circuit Court 222 N. Iowa St. Dodgeville, WI 53533 Phone - 608 935 0395

www.iowacounty.org

DESCRIPTION OF SERVICES – The County Clerk manages civil, small claims, family, criminal and traffic cases, records for divorce or criminal cases, alimony and support payments, passport registration.

- We have some materials available in Spanish specifically for the court.
- We offer translation by the phone translation line.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

Iowa County Clerk 222 N. Iowa St. Dodgeville, WI 53533 Phone - 608 935 0399

www.iowacounty.org

DESCRIPTION OF SERVICES – The County Clerk issues licenses and permits and election information.

- We have some materials available in Spanish.
- We offer translation if we can be notified ahead of time.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Some documentation needed for services.

Additional information

If a person had foreign documents or ID's, they are responsible to have them translated

Iowa County Department of Social Services 300 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9801

www.iowacounty.org

DESCRIPTION OF SERVICES – The Department of Social Services provides an array of quality services and community based support for individuals and families, economic support, adult services to qualifying individuals.

- We have an application in Spanish and a poster for non-English speakers.
- We use the language phone line or in person for translating services.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Some documents may be necessary for services.

Additional information

Some ID's, proof of income, or residency documentation may be necessary depending on the type of service

Iowa County Health Department 303 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9870

www.iowacounty.org

DESCRIPTION OF SERVICES – The Health Department provides public health services and information including immunizations, environmental health, home nursing, Well Woman Program for wellness screenings for women 45-64.

- We have a brochure that lists our services and some forms that cover topics like vaccine information in Spanish.
- We use the language line or in person for translating services.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

Iowa County Sheriff's Department 1205 N. Bequette Dodgeville, WI 53533 Phone - 608 935 3314 Phone - 608 935 5827

www.iowacounty.org

DESCRIPTION OF SERVICES - Law Enforcement

- We have some materials in Spanish.
- We use the language phone line for interpreting services or at times in person, we also the computer for translating.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Some documents may be necessary for services.

Additional information

Positive identification may be necessary in some instances

Iowa County Register of Deeds 222 N. Iowa St. Dodgeville, WI 53533 Phone - 608 935 0396

www.iowacounty.org

DESCRIPTION OF SERVICES – The Register of Deeds registers births, deaths, marriages, deeds, and mortgages.

- We have some materials and forms in Spanish.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

University of Wisconsin-Extension - Iowa County 303 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9850

www.iowa.uwex.edu

DESCRIPTION OF SERVICES – UW-Extension provides teaching, learning, leading, and serving the community providing resource and information on parenting, money management, food and nutrition, home and garden. We have publications on parenting, food and nutrition, money, home, and gardening that have been translated into Spanish.

- We use Social Services language phone line for interpreting services.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

EMPLOYMENT

Iowa County Job Center 201 S. Iowa St. Dodgeville, WI 53533 Phone - 608 935 3116 Phone - 608 574 0759

www.jobcenter.org

DESCRIPTION OF SERVICES – The Job Center provides services for employers seeking employees and job seekers with assistance with planning, job training and placement.

- We have some documents translated into Spanish. We have a poster in other languages.
- We use the language phone line for interpreting services.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Open Wednesday and Thursday

EMPLOYMENT - Unemployment/Workers Comp

Department of Workforce Development 201 E. Washington Ave. Madison, WI 53703 Phone - 800 822 5246

www.dwd.state.wi.us/ui

DESCRIPTION OF SERVICES – Workforce Development provides job services, training, and employment assistance.

- We have some materials translated into Spanish.
- We have no translating services.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- Some documents are necessary for services.

Additional information

Employment information may be necessary Access to Unemployment Benefits and Workman's Compensation

FOOD AND NUTRITION - Emergency Food

Southwest Community Action Program 149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone - 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES - SWCAP provides access to emergency food.

- We have some materials translated into Spanish.
- We some translating available in person and by phone.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- No documents are necessary for services.

Arena Community Pantry 345 West St. Arena, WI 53503 Phone - 608 753 2078

DESCRIPTION OF SERVICES

- We have no material in Spanish.
- We have no Spanish speaking staff members.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Proof of residency is required.

Additional information

ID and proof of address is required, hours 2nd & 4th Wednesday, 4-6pm

Barneveld Area Food Pantry 505 Swiss Lane Barneveld, WI 53507 Phone - 608 924 8621

DESCRIPTION OF SERVICES – The Food Pantry provides food free of charge for persons in need.

- We have some material in Spanish and signs are posted in English and Spanish.
- We have no Spanish speaking staff members.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Open Wednesdays, 9:30am to 3:30pm

Second Harvest Mobile Pantry Program 726 Main St.
Highland, WI 53543
Phone - 608 223 9121

www.secondharvestmadison.org

DESCRIPTION OF SERVICES – The Food Pantry provides food free of charge for persons in need.

- We have a flyer in Spanish that is available on-line.
- We have no Spanish speaking staff members.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Last Monday of the month, 4:30 PM

Southwest Community Action Program 1033 N Main St Darlington, WI 53530 Phone – 608 776 3500 Phone - espanol 608 935 2326

www.swcap.org

DESCRIPTION OF SERVICES – The Food Pantry provides food items for persons in need.

- We have some materials translated into Spanish.
- We have a bilingual employee. To make an appointment call 608-935-2326 ext. 200 and leave a message.
- We have no specific person answering the phone for non-English speakers.
- Our phone system accommodates non-English speakers.
- Some documentation maybe necessary for services.

Additional information

Photo Identification and a proof of residency (bill with the same name on the ID)

Iowa County SWCAP Food Pantry 149 N. Iowa St. Dodgeville, WI 53533 Phone - 608 935 2326 ext.218

www.swcap.org

DESCRIPTION OF SERVICES

- We have some materials translated into Spanish.
- We have a Bilingual employee on staff.
- We have no specific person answering the phone for non-English speakers.
- Our phone system accommodates non-English speakers.
- No documents are necessary for services.

Additional information

Monday, Tuesday, Thursday 8:30 - 3:00

FOOD AND NUTRITION - Foodshare

Iowa County Department of Social Services 300 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9801

www.iowacounty.org icdss@iowacouty.org

DESCRIPTION OF SERVICES – The Department of Social Services Foodshare Program provides food assistance to eligible households.

- We have some materials and posters to help determine language needs, and we have an application in Spanish.
- We use the language translation phone line for non-English speaking calls.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Proof of residency is required for services.

Additional information Income guidelines apply

Photo ID is required

FOOD AND NUTRITION - WIC

Southwest Community Action Program 149 N. Iowa St. Dodgeville, WI 53533 Phone - 608 935 2326

www.swcap.org

DESCRIPTION OF SERVICES – The SWCAP Women, Infants & Children Nutrition Program provides food and nutrition services to pregnant women, new mothers, infants and young children.

- We have some materials translated into Spanish.
- We have staff that speak Spanish and can be reached by the phone.
- We have no specific person answering the phone for non-English speakers.
- Our phone system accommodates non-English speakers.
- No documention necessary for services.

Additional information

Income guidelines apply Proof of residency such as a bill with your name on it is accepted

HEALTHCARE - BadgerCare Insurance

Iowa County Department of Social Services 300 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9801

www.iowacounty.org icdss@iowacouty.org

DESCRIPTION OF SERVICES – BadgerCare provides free or low cost health coverage to uninsured working families with children.

- We have some materials and posters to help determine language needs, and we have an application in Spanish.
- Our office uses the telephone translation service and the language interpretation phone line.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Proof of residency is required.

Additional information Income guidelines apply

Income guidelines apply Photo ID is required

HEALTHCARE - Clinic

Dean Clinic – Dodgeville 800 Compassion Way Dodgeville, WI 53533 Phone - 608 935 3301 Dean Clinic – Mineral Point 227 Commerce Street Mineral Point, WI 53565 Phone – 608 987 2391

Dean Clinic – Barneveld 103 Quail Ridge Dr. Barneveld, WI 53507 Phone - 608 924 3939

www.deancare.com

DESCRIPTION OF SERVICES – The Dean Clinics in Dodgeville, Barneveld and Mineral Point are general providers of non-emergency medical care for individuals and families. Insurance or fee-for-service is required.

- We have no materials translated into Spanish.
- We use the Interpreter telephone line for translation assistance and we have some staff members have language interpreting skills.
- There is no specific person to talk to for non-English speakers.
- We have phone accomodation for non-English speakers.
- It is important to bring proof of address with each patient.

HEALTHCARE - Clinic

Mineral Point Medical Center 1204 Joseph St.

Dodgeville, WI 53533 Phone - 608 935 2308 Mineral Point Medical Center 104 High St. Mineral Point, WI 53565 Phone - 608 987 2346

www.mineralpointmedicalcenter.com

DESCRIPTION OF SERVICES – The Mineral Point Medical Center, located in both Mineral Point and Dodgeville, is a general provider of non-emergency medical care for individuals and families. Insurance or fee-for-service is required.

- We have some forms translated and use the internet for translation.
- We have two Spanish speaking providers for phone translation and assistance.
- We have a special person for a non-English speaking person to talk with.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

HEALTHCARE - Clinic

River Valley Medical Clinic 436 Sunrise Dr. Spring Green, WI 53588 Phone - 608 588 2502

www.qhcscw.com

DESCRIPTION OF SERVICES

- Our offiice has some forms, some information in Spanish.
- We use phone line translation.
- We have no Spanish speaking staff members to answer telephone calls. We have no telephone accommodation for Spanish Speaking residents. No documents are necessary for services.

HEALTHCARE - Clinic

Spring Green Medical Center 150 E. Jefferson St. Spring Green, WI 53588 Phone - 608 588 7413 Phone - 608 643 6321

www.richlandhospital.com

DESCRIPTION OF SERVICES

- We have some of our forms in Spanish and have them on our website.
- Our office uses Online interpretation using Skype-type service.
- We have no staff that speaks Spanish.
- We have no phone system to accommodate non-English speakers.
- Some documentation maybe necessary for services.

Additional information

ID is required

HEALTHCARE - Clinic

Upland Hills Clinic – Highland 551 N. Main St Highland, WI 53543 Phone - 608 929 4518 Upland Hills Clinic - Montfort 202 W. Hwy 18 Montfort, WI 53569 Phone - 608 943 6308

Upland Hills Clinic - Spring Green 156 W. Jefferson St. Spring Green, WI 53588 Phone - 608 588 2600

www.uplandhillshealth.org

- No information is available in Spanish.
- Our office uses the automated phone service for translation or we may use the school teachers.
- We have no Spanish speaking staff members to answer the phone. We have no phone system to accommodate non-English speakers. No documents are necessary for services.

HEALTHCARE - Dental

Access Dental 103 Fountain St. Dodgeville, WI 53533 Phone - 608 935 5550

www.accesscommunityhealthcenters.org

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish We have a Spanish brochure.
- We have the ability to translate with the I-pad linked to video, includes sign language.
- We have no Spanish speaking staff members to answer the phone.
- Our phone system can accommodates non-English speakers.
- Some documents may be necessary for services. Proof of residency is required.

Additional information

Uninsured bring picture ID, monthly income statement, children bring birth certificates, payment on sliding scale

HEALTHCARE - Eye Care

Vision USA 6510 Grand Teton Plaza Suite 310 Madison, WI 53719 Phone - 877 435 2020

www.woa-eyes.org

DESCRIPTION OF SERVICES – Vision USA provides free eye exams to low income uninsured individuals.

- Some information is available in Spanish. Application for services is in Spanish.
- We have no translators at our office but participating optometrists can provide assistance.
- We have no Spanish speakers on our staff to answer the phone.
- We have no phone system to accommodate non-English speakers.
- Documents may be necessary for services.

Additional information

Income verification is required Also operates Sight for Students Program For eyeglasses only

HEALTHCARE - Free Clinic

Community Connections Free Clinic 101 E. Fountain St. Dodgeville, WI 53533 Phone - 608 930 2322

www.ccfcwi.org

DESCRIPTION OF SERVICES – Community Connections Free Clinic provides non-emergency, free, basic health care on a walk-in basis.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person. We have volunteer interpreters available during office hours.
- ∆ We have a Spanish speaking staff member to answer the phone ask for Rebecca Steffes.
- We have no phone system to accommodate non-English speakers.
- Documents may be necessary for services.

Additional information

Hours: 5:30 to 7:30 Tuesday and Thursday Interpreters available by phone during open hours

HEALTHCARE - Hospital

St. Mary's Hospital 700 Park St. Madison, WI 53715 Phone - 608 251 6100

www.stmarysmadison.com

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish and we have our assessment form in Spanish.
- Our office has the ability to translate on the phone or in person as some staff speak Spanish. We use the language line if need be and video translation.
- We have no Spanish speaking staff members to answer the phone.
- We have a phone system to accommodate non-English speakers.
- No documents necessary for services.

Additional information

Entire website is in Spanish

HEALTHCARE - Hospital

Upland Hills Hospital 800 Compassion Way Dodgeville, WI 53533 Phone - 608 930 8000

www.uplandhillshealth.org

- Some information is available in Spanish. Some forms are in Spanish and we have our office brochure in Spanish. Patient education materials and discharge forms are in Spanish.
- Our office uses a video interpreter service.
- We have no Spanish speaking staff members to answer the phone. We have no phone system to accommodate non-English speakers. No documents necessary for services.

HEALTHCARE - Mental Health

Unified Community Services
1122 Professional Drive
Dodgeville, WI 53533
Phone – 608 935 2776
Phone – 800 362 5717 24/7 Emergency Crisis Line

DESCRIPTION OF SERVICES – Unified Community Services offers mental health education, prevention, crisis intervention, support, treatment, outreach, and rehabilitation.

- Some information is available in Spanish. Some forms are in Spanish and we have our assessment form in Spanish.
- Our office has the ability to translate on the phone or in person. We use the language line if need be.
- We have no Spanish speaking staff members to answer the phone. We have no phone system to accommodate non-English speakers. Documents may be necessary for services.

Additional information

Will ask for address information

HEALTHCARE - Public Health

Iowa County Health Department 303 Chapel St. Suite 2200 Dodgeville, WI 53533 Phone - 608 930 9870

www.iowacounty.org

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish and we have our office brochure in Spanish.
- Our office has the ability to translate on the phone or in person. We have a paid interpreter. We often use the language line.
- We have no Spanish speaking staff members to answer the phone. We have no phone system to accommodate non-English speakers. No documents may be necessary for services.

Additional information Public health including immunizations, environmental health, home nursing, Well Woman Program - health screening for women 45-64

HEALTHCARE - Reproductive Health

Neighborhood Health Partners 101 E. Fountain St. Dodgeville, WI 53533 Phone - 608 930 7720 Emergency Contraception – 800 924 2624

www.SWNHP.org

DESCRIPTION OF SERVICES – Neighborhood Health Partners offer pregnancy services, primary care for women, confidential testing for sexually transmitted diseases, low cost birth control methods, sports physicals, community education on reproductive topics. Cost of service is income based.

- Some information is available in Spanish. Some forms are in Spanish and we have our office brochure in Spanish.
- Our office has the ability to translate on the phone or in person. We have a paid interpreter.
- We have no Spanish speaking staff members to answer the phone. We have no phone system to accommodate non-English speakers. Documents may be necessary for services.

Additional information

Hours are Tuesday 9-4

HEALTHCARE - Substance Abuse

Unified Community Services
1122 Professional Dr.
Dodgeville, WI 53533
Phone - 608 935 2776
Phone - 800 362 5717, 24/7 Emergency Crisis Line

DESCRIPTION OF SERVICES – Unified Community Services offer substance abuse education, prevention, intervention, support, treatment, and rehabilitation.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person. We use the language line in times of a crisis.
- We have no Spanish speaking staff members.
- Our phone system does not accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Proof of address will be needed

HEALTHCARE - Women's Well Women Program

Wisconsin Well Women Program 220 WI-82 Mauston, WI 53948 Phone - 866 735 9616 toll free Phone - 608 847 9773

www.dhfs.wisconsin.gov/womenhealth/wwwp

DESCRIPTION OF SERVICES - Wisconsin Well Woman Program provides preventive health screening services for women. Serving women ages 35-64.

- Some information is available in Spanish. Some forms are in Spanish. Our application is available in Spanish.
- Our office uses the language line for translation purposes.
- We have no Spanish speaking staff members.
- Our phone system does not accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Income guidelines used to qualify

HOUSING AND ENERGY - Emergency Housing

Southwest Community Action Program 149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone - 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP provides emergency housing.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person.
- We have no Spanish speaking staff members.
- Our phone system does accommodate non-English speakers.
- No documents are necessary for services.

HOUSING AND ENERGY - Heating Assistance

Iowa County Department of Social Services 300 W. Chapel St. Dodgeville, WI 53533 Phone - 608 930 9801

www.iowacounty.org icdss@iowacouty.org

DESCRIPTION OF SERVICES – The Department of Social Services provides financial assistance for heating costs, electric costs, and energy crisis situations.

- Some information is available in Spanish. Some forms are in Spanish. We have a poster for determining language needs.
- Our office uses the language phone line.
- We have no Spanish speaking staff members.
- Our phone system does not accommodate non-English speakers.
- Documents may be necessary for services.

Additional information

Photo ID required May need proof of residency Must meet incomes guidelines

HOUSING AND ENERGY - Home Safety

Southwest Community Action Program 149 N. Iowa St. Dodgeville, WI 53533 Phone - 608 935 2326 Phone - 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP offers programs to assist with home efficiency and safety.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person.
- Our phone system does not accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Some income guidelines may apply

HOUSING AND ENERGY - Rental Acquisition Assistance

Southwest Community Action Program 100 E. Fountain St. Dodgeville, WI 53533 Phone - 608 935 9593 Phone - 608 935 2326

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP helps low income individuals and families rent an affordable and adequate place to live.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person.
- Our phone system accommodates non-English speakers.
- No documents are necessary for services.

Additional informationSubject to income guidelines

Arena Police 345 West St. Arena, WI 53503 Phone - 608 753 2297

www.villageofarena.net

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- Our phone system does not accommodate non-English speakers.
- No documentation necessary for services.

Avoca Police 401 Wisconsin St. Avoca, WI 53506 Phone - 608 532 6383

www.villageofavoca.com

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- Our phone system does not accommodate non-English speakers.
- No documentation necessary for services.

Dodgeville Police Department 111 Merrimac St. Dodgeville, WI 53533 Phone - 608 935 3238

www.cityofdodgeville.com

- No information is available in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- Our phone system does not accommodate non-English speakers.
- No documentation necessary for services.

Highland Police 530 Main St. Highland, WI 53543 Phone - 608 574 4615

www.villageofhighland.net

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- No telephone service for non-English speakers.
- Documentation may be necessary for services.

Iowa County Sheriff's Department 1205 N. Bequette Dodgeville, WI 53533 Phone – 608 935 3314 Phone – 608 935 5827

www.iowacounty.org

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- No telephone service for non-English speakers.
- Documentation may be necessary for services Depending on situation, documentation of proof of residency may be necessary.

Mineral Point Police Department 226 Doty St. Mineral Point, WI 53565 Phone - 608 987 2313

www.mineralpoint.com

DESCRIPTION OF SERVICES

- No information is available in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- No telephone service for non-English speakers.
- Documentation may be necessary for services.

Additional information

Documentation and/or proof of residency may be necessary in some cases

Spring Green Police 154 Lexington St. Spring Green, WI 53588 Phone - 608 588 2125

www.vi.springgreen.wi.gov

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- No telephone service for non-English speakers.
- No documentation necessary for services.

LEGAL ASSISTANCE - Attorney

Angel & Angel 110 West Fountain Street Dodgeville, WI 53533 Phone – 608 935 2338

DESCRIPTION OF SERVICES – Angel & Angel can be of assistance to Spanish speaking people with issues involving criminal law issues, traffic issues, family law, tenant rights, employment related accidents, etc.

- Non-English speaker please call (608) 935-2338 and you will be prompted in Spanish.
- We have Spanish speaking staff at our office.
- No documentation necessary for services.

Additional information

We do not handle immigration law issues, but are well-versed in most areas of the law, and can make referrals if we cannot handle a particular matter.

Barneveld Public Library 107 W. Orbison Barneveld, WI 53507 Phone - 608 924 3711

www.barneveldpubliclibrary.org

- Some information is available in Spanish. We have the ability to borrow/share material in system.
- We use Google translate and some local teachers for translation.
- We have no Spanish speaking staff to answer calls.
- No telephone service for non-English speakers.
- Documentation may be needed Spanish applications for library cards are available Photo ID is required for card, Mexican driver's licenses accepted.

Cobb Public Library 198 Mifflin Cobb, WI 53526 Phone - 608 623 2554

www.cobbplwi.wordpress.com

DESCRIPTION OF SERVICES – Cobb Public Library provides books, periodicals, films, and music for on-site use or check-out. Computer/internet access available.

- We have some information available in Spanish.
- We have limited translation services.
- We do not have staff to take calls for non-English speakers.
- No telephone service for non-English speakers available.
- Documentation may be required for services, for example, an ID is needed to obtain a library card.

Additional information

Have Mango language learning systems online Have the ability to request materials through the SW WI library system

Dodgeville Public Library 139 S. Iowa St. Dodgeville, WI 53533 Phone - 608 935 3728

www.dodgevillelibrary.com

DESCRIPTION OF SERVICES

- We have some information is available in Spanish.
- We have limited translation services.
- We do not have staff to take calls for non-English speakers.
- No telephone service for non-English speakers available.
- Documentation may be required for services.

Additional information

There is open use for all. To obtain a card to check on materials, a picture ID is required.

Livingston Public Library 220 Barber Ave. Livingston, WI 53554 Phone - 608 943 6801

DESCRIPTION OF SERVICES – Livingston Public Library provides books, periodicals, films, and music for on-site use or check-out. Computer/internet access available.

- Limited information is available in Spanish.
- We have no ability to translate.
- We have no Spanish speaking staff.
- No telephone service for non-English speakers available.
- No documents are necessary for services but an ID is required to obtain a library card.

Additional information

Materials can be accessed through the SW WI library system

Mineral Point Public Library 137 High St. Mineral Point, WI 53565 Phone - 608 987 2447

www.mineralpointpubliclibrary.wordpress.com

- Some information is available in Spanish. We have the ability to borrow/share materials in the system.
- We have an interpreter that we possibly can call for translation.
- We have no interpreter or translator to take calls.
- We have no telephone service to take call for non-English speaking clients.
- No documents are necessary to use the library. A picture ID is required to obtain a card to check out materials.

Montfort Library 102 E. Park St. Montfort, WI 53569 Phone - 608 943 6265

DESCRIPTION OF SERVICES – Montfort Library provides books, periodicals, films, and music for on-site use or check-out. Computer/internet access available.

- Some information is available in Spanish.
- Our staff uses Google Translate or Microsoft to help translate newsletters.
- We have no interpreter or translator to take calls.
- We have no telephone service to take call for non-English speaking clients.
- No documents are necessary but an ID is needed to obtain a library card.

Additional information

Books and other materials can be obtained through the SW WI library system

Dodgeville School District 400 N. Johnson Street Dodgeville, WI 53533 Phone – 608 924 3461ext. 1020 mmeier@dsd.k12.wi.us

DESCRIPTION OF SERVICES

- Very little information available in Spanish and the school secretaries are not bilingual.
- Interpreting is available by phone or in-person for non-English speakers. English Language Learning and Bilingual Support staff provides translation and assistance upon request.
- English Language Learning and Bilingual Support--currently Mrs.

 Michelle Meier. Staff know to refer to her if a non-English speaking person calls. All Spanish speaking families have her cell number and can call or text her.
- Our phone system can accommodate non English speakers.
- No documents necessary for services.

Additional information

The contact person can help with completing forms, parent teacher conferences, school nurse, any questions or problems. Spanish speaking families call or text the contact person to notify the school that a student will be absent. The only documentation needed is address, to demonstrate which school district the student resides in. The Free/ reduced lunch form is in Spanish has a space of r SSN, but EIN can be used. The district emphasizes that "families should know that the school is a safe place. It is not our business to be concerned about residency/citizenship. It is our business to teach children and keep them safe."

Highland School District 1030 Cardinal Drive Highland, WI 53543 Phone – 608 929 4525 www.highland.k12.wi.us/ ljackson@highland.k12.wi.us

DESCRIPTION OF SERVICES - K-12 Schools

- No information available in Spanish.
- Our Spanish teacher does most of the translations if needed to make parent contacts. Otherwise, the district has an interpreter, Monica Sella, who comes to meetings and meets with families.
- The general contact person for non-English speakers is Lindsay Jackson, school psychologist.
- There is telephone voice service for non-English speakers.
- No documents necessary for services.

Additional information

Parents are told to call the Spanish teacher if they need to communicate (for example, if their child is ill and not able to be in class).

Iowa-Grant School District 498 County IG Livingston, WI 53554 Phone – 608 943 6313 ext. 1021 Phone – 608 943 6311 http://www.igs.k12.wi.us/faculty/jrogstad jrogstad@igs.k12.wi.us

DESCRIPTION OF SERVICES - K-12 Schools

- Very little information available in Spanish.
- Our teachers use Google Translate or Microsoft to help translate newsletters.
- Our staff know to transfer the call to Jennifer Rogstad for non-English speaking calls.
- We have no telephone accommodation for non-English speakers.

Additional information

Jennifer Rogstad teaches Title I Reading and works with Spanish-speaking students and families.

River Valley School District 660 W. Daley Street Spring Green, WI 53588 Phone – 608 588 2551 www.rvschools.org

DESCRIPTION OF SERVICES - K-12 schools

- Some information is available in Spanish There are a few texbooks that have portions available in Spanish, and certain forms and standardized letters.
- Interpreting is available by phone or in-person for non-English speakers. There is a language line for the Emergency Crisis Line. The ESL Teacher translates for students and their families on a 50% basis. The 3 Spanish teachers assist with translating. Also use dictionaries and phone apps.
- There is telephone voice service for non-English speakers. If the person speaks Spanish, staff know to transfer the call to the ESL Teacher (currently Laura Seybold). Our phone system accommodates non-English speakers.
- No documents are necessary. Proof of residency is required.

Additional information

When a Spanish speaking person enters the school district, the family completes a Home Language Survey, which is forwarded to the ESL Teacher. The ESL teacher gives the student a W-APT to assess current English proficiency and schedules them for English instruction. The ESL Teacher provides her voice-mail extension and personal cell phone numbers to all Spanish speaking students and their families, and her messages are bilingual. Parents can write notes in Spanish for the school, or use a bilingual form created by the ESL Teacher.

SUBSTANCE ABUSE

Alcoholics Anonymous/Serenity Club 401 N. Union St. #1 Dodgeville, WI 53533 Phone - 608 935 5896

DESCRIPTION OF SERVICES – Alcoholics Anonymous helps people who have a desire to stop drinking and improve their lives without alcohol.

- Some information is available in Spanish.
- No accommodations available for non- English speakers.
- No documents necessary for services.

Additional informationAll meetings are confidential

TRANSPORTATION

County Taxi 100 E. Fountain St. Dodgeville, WI 53533 Phone - 608 553 0590

DESCRIPTION OF SERVICES - Taxi Services

- No material available for non- English speaker.
- No accommodations available for non- English speakers.
- No telephone service available for non-English speakers.
- No documents necessary for services.

Additional information

Wheelchair accessible \$2 base price per ride Dodgeville area

TRANSPORTATION

Medical Transportation Management 5117 W. Terrace, Suite 400 Madison, WI 53718 Phone - 866 907 1493

mtm-inc.net

DESCRIPTION OF SERVICES – Provides non-emergency medical transportation to Medicaid and Badgercare Plus recipients.

- Some information is available in Spanish.
- Interpreting is available by phone or in-person for non-English speakers. There is a language line for the Emergency Crisis Line.
- There is telephone voice service for non-English speakers.
- Proof of residency is required.

Additional information

Must be a Wisconsin resident Must be a Medicaid or BadgerCare Plus recipient

TRANSPORTATION

Southwest Community Action Program 149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone - 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP provides the Work 'n Wheels Program – a 0% interest loan for vehicles used for work.

- Some information is available in Spanish.
- Interpreting is available by phone or in-person for non-English speakers.
- There is telephone voice service for non-English speakers.
- No specific forms of identification are needed to request services.

Additional information

Subject to income guidelines

OTHER - Skills Enhancement

Southwest Community Action Program 149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone - 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP offers Skills Enhancement to assist with education related expenses for individuals interested in improving their earning potential.

- Some information is available in Spanish.
- Interpreting is available by phone or in-person for non-English speakers.
- There is telephone voice service for non-English speakers.
- No specific forms of identification are needed to request services.

Additional informationSubject to income guidelines