

Questions to Ask When Seeking a Commercial Cleaning Company

1	How many years of experience does the company have?
2	Is the company licensed and insured?
3	Is the company a local business and easily accessible?
4	Can the company provide customer referrals?
5	What other services are offered?
6	Is a quality assurance program in place?
7	How is customer dissatisfaction handled?
8	What is their employee pre-employment screening process?
9	What is the staff retention rate?
10	Will a dedicated person or team be cleaning my office/building consistently?
11	What does their employee training program consist of?