

COVID-19 VACCINE



We understand that you may have questions about COVID-19 vaccine availability at your Paladina care centers.

To date, we've taken all the necessary steps to become a COVID-19 vaccine provider in South Carolina. We hope that the state will allow us to move forward and order inventory so we can begin vaccinating eligible members soon.

We'll let you know as soon as we have more information. In the meantime, if you're eligible and would like to get the COVID-19 vaccine, please proceed to schedule your shot with any available provider.

Here's what we've done to become a vaccine provider and to make sure we're ready to quickly administer vaccines when we receive them:

- We enrolled all providers and health center sites with the CDC and in South Carolina's vaccine provider enrollment program.
- We confirmed that our health centers have the necessary refrigeration to properly store the vaccine.
- We're training our providers on the most up-to-date protocols on vaccine storage, handling, and administration.
- We updated our electronic health record to support the required documentation and reporting to South Carolina's state immunization information system.
- We're preparing for different vaccine delivery models to support members' needs, including processes to vaccinate in our health centers, through drive-up or drive-thru services, and/or on-site events.

Please see the attached document for answers to frequently asked questions about the COVID-19 vaccine.



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