

MMH Ready to Serve

Although public visitation is still prohibited at Muenster Memorial Hospital, other services are open and available to serve you at the local healthcare facility.

“Visitation is still severely restricted,” noted Brian Roland, Chief Executive Officer at MMH. “We are in lockstep with current guidelines and will continue to follow those until they are adjusted.”

Currently visitors are not allowed in the facility, except in special cases, such as end of life or patient safety. Also a parent or guardian is allowed for patients under age 18.

The emergency room is accepting patients as usual, with a special designated area for COVID screening.

Outpatient services such as lab, radiology and cardiac diagnostics are open for patients. Those patients will be screened upon entering the hospital, before being escorted to their respective areas.

Hours for the Business Office have been adjusted to accommodate the screening process – 8 a.m. to 4:30 p.m. Monday through Friday.

Outpatient surgeries are currently suspended.

The hospital FIT Center remains closed, in deference to the safety of the therapy patients who share the space.

“We have patients who are post-surgery or immune-compromised who are utilizing the center, and we need to protect those patients,” stated Roland. “We will open the wellness side as soon as it is safe to do so.”

The therapy pool remains closed for water aerobics, but is available for water therapy.

Last week, the MMH Family Health Clinic returned to regular hours of operation, with all providers seeing patients in the clinic, as well as providing the option of no-contact telehealth visits.

Telehealth visits involve the use of video technology to consult with patients via their smartphones or computers. It is unknown exactly how long telehealth will remain an option at the local clinic, but for now it provides access to those who might not feel comfortable coming inside, noted Melissa Trubenbach, MMH nurse practitioner.

Clinic patients can now enter the clinic directly, unless you are exhibiting active COVID symptoms, including fever, cough or difficulty breathing. If you are exhibiting symptoms, you are asked to return to your vehicle and call 759-2226 for instructions.

For patients utilizing the clinic, full COVID precautions are in effect. "Upon entry into the clinic, we will take a temperature reading, and if you do not have a mask, we will provide one," Trubenbach said.

Muenster Pharmacy has remained open regular hours during the quarantine. Customers can come into the pharmacy or utilize the drive-up window. Local delivery is available on a limited basis.

Customers can also utilize a new text option by calling 940-274-9248. A 5-digit pin will be required to secure private information.

Muenster Pharmacy is also stocking toilet paper, gloves and surface and hand sanitizing spray. Face masks are also being pursued as a stock item. Call 759-2833 for information.

"Our goal through all of this was to protect our patients and staff while preparing for our role in the COVID response for this county," Roland said. "Now, as we transition, our goal remains the same, with the addition of safely providing our full span of healthcare services."

"We are here and ready to serve you, whether it be for your monthly labs, therapy or that x-ray your doctor needs," Roland stated. "We stand ready to provide, while also taking the precautions needed to keep you safe."

For information on hospital operations or questions, call 759-6139.