

Thursday 17 August	Friday 18 August	Saturday 19 August
	Registration / Hospitality	
	Keynote: Sharad Sharma	
	Walter Jahn "Cultural Differences Between India and the West and their Consequences for Building Relationships and Economic Cooperation"	Monica Francois Marcel "The Developmental Model of Intercultural Sensitivity: An Introduction to its Uses in Corporate Consulting, Coaching, and Training "
	Eleonore Breukel "Successful Collaboration and Communication with Various European Countries"	
	Guillaume Gevrey, Prashanth S, Brian Schroeder "Intercultural Training in Indian Call Centres: Maintaining Quality despite Number Requirements"	
	Dr. George Simons "NOW! HOW? Making and Breaking the Culture of Interculturalists"	
	Tea/Coffee Break	
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	Sreemathi Ramnath "Does the Absence of Mistrust Mean there is Trust in a Global Virtual Team?"	Dr. Ravinder Bhatia "2B Intercultural Research for The Scholar Ship Research Institute: Global Partnerships to Promote Global Competencies"
	Carol Upadhya 'Fun @ Sun: Making of a Global Workplace': Film Session	
	Keynote: Fr. Chandrankunnel	
	Lunch	
	Supriya Gopi "What Good Intercultural Training Looks Like"	Eric Rousseau "What Did You Learn in School Today? Educational Systems and the Shaping of a Mental Frameworks called Culture"
	Ajai Singh "Culture in the Workplace"	
	Closing lunch	
	Tea/Coffee Break	
	Lee Milstein "Facilitating Multicultural Teams: Developing Skills to Recognize Communication Styles"	Stuart Forster "Images of a Land and Culture: Photography as a Medium to Enhance Cultural Understanding and a Reinforcer of Stereotypes"
	Heather Robinson "Let the Games Begin! - Experiential Activities for Intercultural Training"	
Registration / Hospitality	Free Time	
Reception Inaugural Speaker: Hema Ravichandar	Artistic Performance	
	GALA DINNER	