Reinventing Arizona’s Safety Net System

Clarence H. Carter, Director
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Current Safety Net Design

LIHEAP
Foster Care
Unemployment Insurance
Domestic Violence
Jobs Program
Supplemental Security Income
Refugee Resettlement
Adult Protective Services
Housing
Child Protective Services
TANF
Health Care

SNAP
Early Intervention
Targeted Support Coordination
Vocational Rehab
Arizona Families FIRST
Child Care

Unemployment Insurance
Long Term Care
Adoption Subsidy

Child Support

Your Partner For A Stronger Arizona
Flaw of
No Shared Vision
Flaw of Silos
Flaw of Limited Objectives

Program-centric systems fail to take into account whether they improved the consumer’s situation beyond the immediate benefit.

Provide SNAP benefits to eligible individuals at the correct amount and within the prescribed time frame. Ensure that the benefit was expended for its legally authorized purpose.

Respond and investigate reports of child abuse and neglect.

Program-centric systems fail to take into account whether they improved the consumer’s situation beyond the immediate benefit.

Assist eligible families with child care costs and enable parents to participate in employment, education and training activities.

Provide employment and training services to employers and individuals seeking new, better or first jobs.

Establish paternity and child support orders.

Provide services and support coordination to eligible individuals with developmental disabilities.

Respond and investigate reports of child abuse and neglect.
Flaw of Perpetuating Dependency
Vision for Arizona’s Safety Net

“Arizonans in need of safety net supports achieve their highest functioning self through a safety net system that is comprehensive, integrated and operated to intentionally grow their capacity and reduce their dependency on public supports.”
Arizona’s Mission

Arizona is engaged in a comprehensive, coordinated and integrated public and private initiative to reformulate the safety net’s primary emphasis from the effective delivery of benefits, goods and services to growing the capacity of its consumers and reducing their dependency on public supports.

No existing social services system is designed and operated to achieve this objective.
The Arizona Safety Net Governance Elements

**State Governance Group**
The Departments of Economic Security, Health Services, Housing, Education, Juvenile and Adult Corrections, the Arizona Health Care Cost Containment System, and the AZ Commerce Authority
*Guided by shared vision, mission and principles*

**Academic Advisory Board**

**National Stakeholders Group**

**Federal Policy Team**

**The Department of Economic Security**
Director, Clarence H. Carter

**Transformation Teams:**
Sponsor, Core and Insight

**Demonstration Project:**
Person-Centric Operating Model

**DES Divisions**

**DES Stakeholder Groups**

**Demonstration Project Advisory Group**

**Agency Operational Structure, inclusive of Divisions, Bureaus, etc.**

**Other Agencies’ Stakeholder Groups**

**Each Agency represented on the State Shared Collaboration/Governance Board**

**Stakeholder Committee, including consumers and their families, faith and community partners, Boards, Committees and Councils, etc.**

**Other State Collaboration/Governance Committees**

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**LEGEND**

- **Yellow** = External Partner that advises and assists
- **Blue** = DES, a component or function within DES
- **Green** = State agency other than DES
- **Orange** = State Shared Collaboration; Shared Governance; members make collaborative decisions, and execute under each individual agency authority

**Regular Border** = exists prior to the Transformation

**Thick Border** = established to support the Transformation

*Your Partner For A Stronger Arizona*
DES Demonstration Project

Transforming Arizona's Safety Net
DES Demonstration Mission

Build an operating model to grow the capacity and reduce dependence of Arizona’s safety net consumers.
Demonstration Goals

• Fully architect capacity-building operating model.
• Design and operate an inter-agency governance structure.
• Begin to serve up to one thousand consumers in a new operating model.
• Determine how to scale new operating model to serve as many safety net consumers as possible.
• Develop and test new metrics that measure growth of consumer functioning.
• Develop evaluation mechanism to determine efficacy of new operating model.
Questions

https://www.azdes.gov/Transformation/