



Eagle Ridge Mall

# CODE OF CONDUCT

*Eagle Ridge Mall is private property and requests the cooperation and compliance of all mall and merchant patrons, tenants and employees throughout the entire property, including mall parking lots and sidewalks, at all times.*

*Eagle Ridge Mall is committed to providing our guests with a safe, family-friendly environment for*

**FASHION, FOOD,  
FILM & FUN!**

*Those whose conduct is deemed to be in violation of mall policies may be asked to leave Eagle Ridge Mall property immediately. Failure or refusal to comply may result in arrest and prosecution for criminal trespass and/or other violations.*

**PETS ARE NOT PERMITTED INSIDE EAGLE RIDGE MALL.** *(exceptions: service animals and pet-friendly events)*

**IN ORDER TO ENSURE A SAFE AND ENJOYABLE SHOPPING, DINING AND ENTERTAINMENT EXPERIENCE FOR OUR GUESTS, EAGLE RIDGE MALL PROHIBITS AT ALL TIMES ANY CONDUCT THAT MAY INTERFERE WITH THESE PURPOSES, INCLUDING WITHOUT LIMITATION:**

***Any activity that disrupts our family-friendly environment and/or the legitimate business of tenants:***

- Loitering or gathering in large groups - Blocking access to any common area(s) of the property - Shouting or excessive noise
- Broadcasting outside music or media - Inappropriate, incomplete or offensive attire *(Shoes must be worn at all times in common areas.)*
- Running, horseplay or unsafe behavior - Profane, threatening, hostile, disorderly, suspicious or disruptive language/behavior
- The use of unauthorized personal/recreational transportation devices *(bicycles, skateboards, scooters, etc.)*

***Any activity inconsistent with the primary purpose of mall or merchant property:***

- Misuse of property *(furniture, games or vending machines, wheelchairs/strollers, displays, facilities etc.)*
- Loitering/parking on property after hours. *Unauthorized vehicles left overnight may be towed at vehicle owner's expense.*

***Any activity that threatens safety or violates any applicable law, code or ordinance:***

- Any/all unlawful acts - Possession or use of any weapon, including firearms
- Fighting, harrassment or provoking confrontations - Defacing, damaging or destroying any property
- Prohibited possession/consumption of alcohol, drugs or other substances *(Smoking is restricted to designated areas.)*

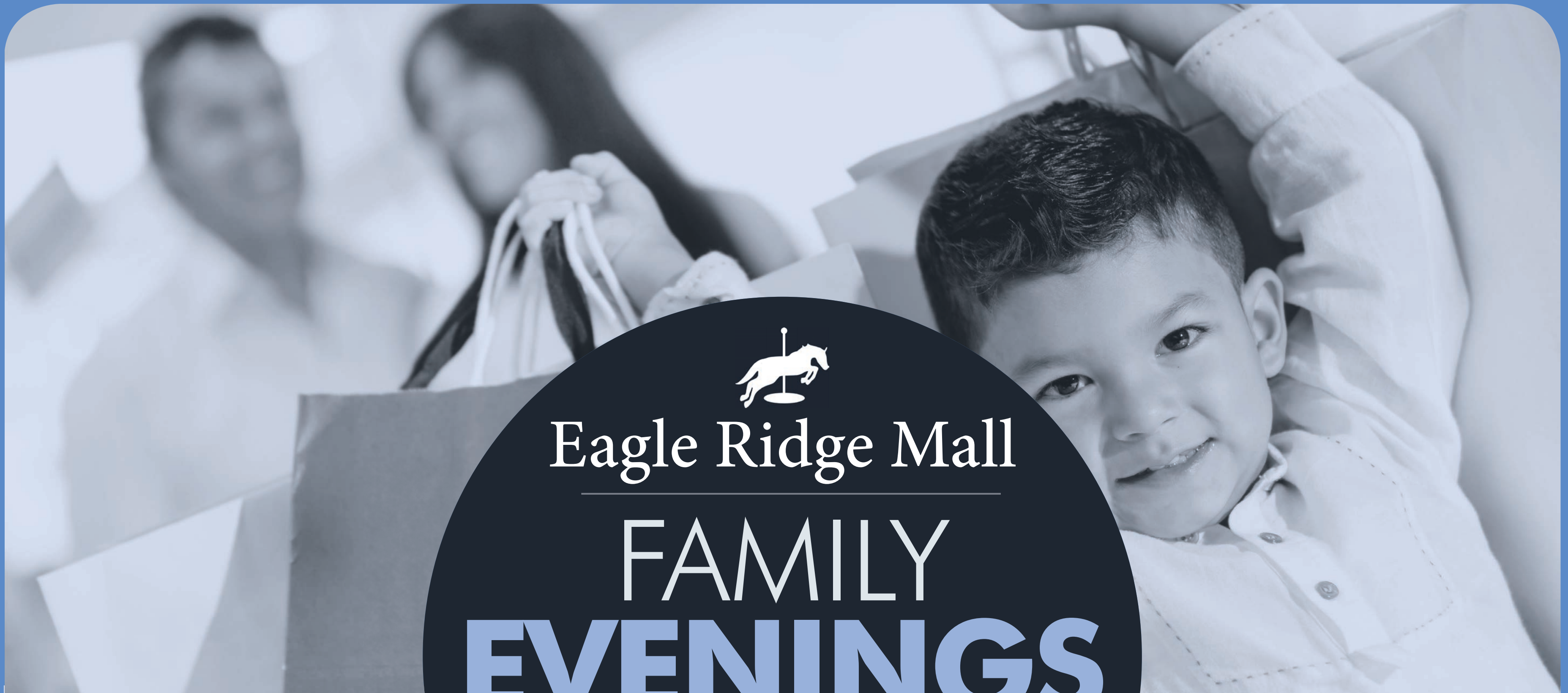
***Any activity that requires the prior express written consent of Mall Management:***

*(To request consent for the below listed activities, please email [Marketing@EagleRidgeMall.com](mailto:Marketing@EagleRidgeMall.com))*

- Unauthorized photography, video or audio recordings of/on any portion of mall property, including common areas and storefronts*
- Unauthorized media presence - Unauthorized solicitation or the distribution of literature, promotions or any materials*
- Unauthorized assemblies, demonstrations or events and/or the promotion of any such gatherings*

***Any other activity or conduct deemed unacceptable by mall management or security personnel.***

**TO CONTACT EAGLE RIDGE MALL SECURITY OR TO REQUEST A WHEELCHAIR OR SECURITY ESCORT TO YOUR VEHICLE, PLEASE CALL 863.678.0826**



Eagle Ridge Mall

# FAMILY EVENINGS

## WEEKEND YOUTH SUPERVISION POLICY

*Eagle Ridge Mall is private property and requests the cooperation and compliance of all mall and merchant patrons, tenants and employees throughout the entire property, including mall parking lots and sidewalks, at all times.*

*Those whose conduct is deemed to be in violation of mall policies may be asked to leave Eagle Ridge Mall property immediately. Failure or refusal to comply may result in arrest and prosecution for criminal trespass and/or other violations.*

**EAGLE RIDGE MALL IS COMMITTED TO PROVIDING A SAFE AND ENJOYABLE EXPERIENCE FOR VISITORS OF ALL AGES.**

**FRIDAYS AND SATURDAYS FROM 6PM-CLOSE: VISITORS UNDER THE AGE OF 18 MUST BE (AND REMAIN) ACCOMPANIED BY A PARENT OR GUARDIAN AGED 21+**

**SUPERVISING ADULTS WILL BE HELD RESPONSIBLE** for the actions of the youth they accompany.

**ONE PARENT OR GUARDIAN AGED 21+ MAY ESCORT** all of his/her children during Family Evenings or up to 3 youths under the age of 18, at least one of which must be the child of the supervising adult.

**UNSUPERVISED YOUTH SHOPPING PRIOR TO 6PM** on family evenings must leave mall property at 6pm and coordinate any necessary transportation or be joined by the appropriate supervising adult.

**PROOF OF AGE MAY BE REQUIRED** for the youth or supervising adult. Those who lack proper photo identification (valid driver's license, state/military ID, passport or visa ) may be asked to leave the property.

**TENANT EMPLOYEES UNDER THE AGE OF 18** working during Family Evenings will be allowed direct access to/from their places of employment and must promptly leave the property upon shift completion.

**UNSUPERVISED YOUTH VISITING REGAL CINEMAS** may only enter through the main mall entrance adjacent to the theater and may not loiter or gather in mall common areas, including parking lots.

**TO CONTACT EAGLE RIDGE MALL SECURITY OR TO REQUEST A WHEELCHAIR OR SECURITY ESCORT TO YOUR VEHICLE, PLEASE CALL 863.678.0826**