CHSWG Minutes

23rd September 2021

**Present**:

Jo Coote, Heather C, Ania A (ToD Swindon HST)

SEND families Voice (Katy A, Sarah A)

Christina B-Wilts SALT

Emily B (SNWDCS)

Sarah H (New College, Swindon)

Louise V (NDCS & Parent)

~~Elizabeth~~ Liz P (Ed Aud, Southampton Hospital

Daniel (ENT Consultant, Swindon)

Jane K (Manager of Swindon HST)

Cecilia J (Tod Red Oaks)

**Apologies**: Jo Bradley (Swindon TaMHS) Mel Dobbing (Parent) Sal (Audiology)

Sarah Collinsons (NDCS) Sarah Wilkins (SaLT)

Charlotte Chapman- Wilts SALT

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| Speaker / theme | Item | Actions |
| **UPDATES** | | | |
| Jane K  (Advisory Swindon ToD) | Up to previous visit number  Visits in home still PPE  New staff members - Ania –joined Sept and Sue (to join us after Xmas)  *Question from Louise V regarding Catch Up Provision*  Jane response: not specifically aware of any deaf children accessing the money but HST working closely with schools and DCYP to ensure that good provision is happening. | Louise V: will send links regarding catch up money that is available for deaf children |
| Daniel M (ENT) | Running well in clinic.  Waiting list-no problems as we have managed to reduce waiting to 3 months.  Clinic- new equipment; new microscope.  Improving efficiency pathways to ENT |  |
| Sarah Howes  (New College) | New qualifications: T- Levels  Health and Care- Amazing new facilities: new wards (general ward/therapy ward/maternity) for training.  Success story to be celebrated-Profoundly Deaf student now left and studying Performing Arts at University. |  |
| Cecilia Johnston  - ToD at  Red Oaks Primary SBI SRP | 6 deaf children all with 1:1s  New Manager: Hannah E, previous role was CSW at Red oaks, Level 6 BSL, lots of experience in working with deaf children at Red Oaks. She will complete the manager side while Cecilia will continue to teach but closely work with Hannah for the smooth running of SRP. |  |
| Liz Parker –Southampton AIS | Outreach working normally  Visits started in July (both schools and homes)  2 new audiologists joined us  New customer Teams manager  ~~Still need a~~ Are a Clinical psychologist~~s~~ down at present  Seeing Assessment patients, Switch ons, post switch ons up to three year post activation plus centre-done upgrades and anyone with problems. Remote upgrades also available where suitable for patients.  Monitoring children with CI who we haven’t seen recently  ~~–~~ ~~then~~ have been sent a questionnaire to check for hearing and equipment problems to help with triaging appointment priorities going forwards and to offer remote troubleshooting support for simple problems.  **NEW admin offices in ~~October.~~** November. Moving two levels down. If you contact~~ing~~ us in late October there may be a slightly delayed response ~~from emails-we might not be able to access computer~~. if we are in the office as access to computers and phones will be limited during the move.    **ISSUES with CI Advanced Bionics- High Res Ultra, Ultra 3D V1 implants-** (these taken off the market Feb 2020)  Problems with the design as fluids can get into the electrode end and get to the electronics in implant. It is NOT dangerous for patient BUT it can affect~~s~~ the HIGH freq sounds. ~~This takes~~ If the fault occurs it tends to happen from about 9months from implant onwards. We have a number of patients with these CI. AB have re-designed and version 2 seems ok. We ~~have stopped~~ are not currently offering AB to new patients and will make a decision about ~~using~~ reintroduction ~~them~~ in the future when more performance data is available for the version 2 implant.  LOOK OUT for (not obvious): ~~it’s a various~~ decline in performance, so ~~not~~ can be hard to notice~~able~~, look for children not accessing these sounds: /f/ /s/ at the end of words, any persistent negative changes in speech or listening.  Question: Daniel M- cost?  Liz P: ~~have confirmed that~~ AB will cover the cost of the implants ~~are~~ under warranty. But not sure about the cost of operations/assessments.  Question Heather C: have parents been alerted to this?  Liz P: yes parents of affected children (linked to Southampton) ~~have been~~ were informed last year.  **Clinics**- social distancing and staggered times & transparent masks (As health then have to wear masks- currently masks being used :not clear sounds and they steam up). Trying to relocate NEW one available Miers (designed by NHS Trust as they don’t steam up apparently).  [www.ljamiers.co.uk/panoramic-mio-mask/](http://www.ljamiers.co.uk/panoramic-mio-mask/)  Christina B-same as SaLT who are still wearing masks and having issues  Emily B- agree that parents are feeling frustrated with masks. Health and Education both have different rules about masks. Need to consider the implications  Christina B- we submit Risk Assessments, if we take off masks then we have to keep 2m distance.  Daniel M- full PPE (gloves, gown, aprons) no sign of relaxing this. Still restricted to meeting in a room less than 6 |  |
| SEND family Voice | Sarah: many projects ongoing and very busy!  **Parent helpline**- if anyone needs to talk to someone, so we have Rebecca (safeguarding lead) to offer support  -Don’t hear much from parents with DCYP  -L**ending library** (now have online catalogue) books/equipment/toys etc and they can sign up (small fee) to try before buy.  Katy: if you have ANY recommendations for deaf CYP then please do let us know. Jo C: Will look at the book bags.  -How professionals can communicate with parents more positively.  -**Autumn newsletter** as well as ebulletin (please do send any information that you want to advertise)  -this month we are focusing on Polish Community (anyone with contacts please get in touch) Ania A : offered her linguistic skils!  -**BRANCHES,** monthly meet ups (see website)  -**Website** being updated. | All to let SENDFamilies know any suggestions for resources specific for deaf CYP that could be added to Lending library  JoC to let know books-deaf awareness |
| Emily B:  NDCS | Using Funds- to support services and individuals. We supported HST soundfield systems  Finalising the Distributing of book bags to Swindon (leaflets inc: SEND families Voice, HST, Audiology) . Help us to reengage with schools and pupils  Oticon hearing aids- battery doors replacement to be sent out because of the lock.  Heather C: please let us know who has FM doors and battery doors.  Video to sent out  NDCS Found a local young lady who will be part of the committee.  Struggled with engagement as not had big events. The focus is now to organise to reengage and less on fundraising.  **Grant Application** – we have been able to support a CYP and the application was filled out by ToD and has supported this CYP. Please be aware of such funds.  Jane K: congratulations to NDCS for the efforts and contributions for the soundfields and Edumics. While HST do provide these.  Jo C: Now we have these NDCS equipment, we now able to collect feedback and hopefully demonstrate usefulness. |  |
| Louise V: | CHSWG Professional Training:  23rd Nov 21  12th Jan 22  9th Feb 22  9th March 22  Please do signpost parents to our website to find out more what is available. Here is the [Helpline](https://www.ndcs.org.uk/our-services/services-for-families/helpline/) contact information for parents and professionals.    [Events and activities for deaf children and young people](https://www.ndcs.org.uk/our-services/our-events/events-for-children-and-young-people/)  [Get Informed Online Workshops](https://www.ndcs.org.uk/our-services/our-events/events-for-children-and-young-people/get-informed/) such as…..  5th October **Dealing with challenges at school** ages 8-11 years and 12-14 years. Young people will have the opportunity to share their experiences and get advice from experts as well as their peers. This will cover topics like   * Being deaf in a hearing school * Making friends and dealing with bullies * Deaf awareness * Confidence * Using technology at school     13th November **Dealing with Tiredness** ages 8-14 years    There is also [The Buzz](https://buzz.org.uk/about-and-help/information-for-over-18s) website. A safe online space for children aged 12 and under / 13 to 18 to read inspiring stories, connect with other deaf young people, find the latest information and support, sign up to events, ask questions and get involved.    [Events for Parent Carers and Families](mailto:https://www.ndcs.org.uk/our-services/our-events/events-for-parents-carers-and-families/)    Parents as Partners (Getting involved with your local Children’s Hearing Services Working Group) September 18th November 6th  New to Hearing Loss 13th and 20th October  Escape Room family fun 18th October  New to Hearing Loss 13th and 20th October  Family Halloween Spooktacular 27th October  Expert Parent Programme 2nd, 9th and 16th November    [NDCS Information and Advice Sessions](mailto:https://www.ndcs.org.uk/our-services/our-events/events-for-parents-carers-and-families/information-and-advice-sessions/)  Primary School – choosing the right school for my child 30th Sept, ensuring equality and inclusion for my child 5th Oct.  Tech Apps and tips when travelling on public transport 6thOct  Boosting your child’s self-esteem and wellbeing 14th Oct  Troubleshooting problems at school 26th Oct | Will find out NDCS Survey about SEMH |
|  | Jo C: Please LOOK at the CHSWG updates:  Deaf Works Everywhere:  Fantastic advice/Tooklit for our CYP for jobs.  Research: UCL; babies and toddlers (for those permissions  Louise V- please do share any NDCS information:  Peer to Peer support: Deaf Child Survey. 78% of DCYP are in hearing schools. Secondary/6th form- we need to be bringing them together. | Will send link for webinars/training for CYP  Free INSET training Deaf awareness |
| CHSWG  Action 1:  ENT Pathway | Daniel M: Target: To sharpen up Glue Ear Pathways.  Glue Ear Pathway, 2 hearing tests, 2 months apart to demonstrate hearing loss BUT there is a delay after the second test to get to audiology. Will discuss with Sal about this |  |
| CHSWG  Action 2: Post 16 | Deafworks Everywhere  Sarah H & Jo C both agreed to keep on and look at what could be done  All welcome to join in to contributions  Sarah S: Mental health of DCYP 16-25? Jo C: huge concerns and happy to attend any meetings regarding this.  NDCS Link <https://ndcs.vfairs.com/> Lets Work it out |  |
| CHSWG  Action 3: Parental Engagement | Jo, Emily, Cecilia and Mel met (July) and looked at contacting families for Healthy Minds,  Mel suggested about parent-buddy link up.  Jo spoke to Jane about how we can support this parent-buddy link up.  This is ongoing |  |
| CHSWG  Action 4: Distribution of radio aids and funding | We have criteria in Swindon but want to extend to wider CYP.  Finding the EduMic are proving successful. But change  Sarah C: will report back about the Manchester research findings  Louise V: interested to see if parents are using EduMic outdoors (non classroom use) and the success.  Still need to question integrity of signal  BUT any ideas about getting funding for these . EduMic are much cheaper.  Jane K: HST have contact with EduMic sellers, do send any questions and then we can ask them. We do have purchase funding but we must make sure we have the right criteria. LEA are not against funding but just need right criteria. Funding meeting next week.  Paul Harris- Ewing foundations has researched EduMic  Liz P: good questions to ask: working range? Do they need line of sight? It Line of sight necessary? | Link regarding Oticon FAQ for Edumic |
| AOB: | Jo C: Stepping down from CHAIR –good to have new person to move things forward with fresh ideas  It doesn’t have to be ToD!  Whatever role (professionals/volunteers)- you are welcome to be a chair!  Louise V-we can support parents in this role. NDCS are doing CHSWG training. | Let Jo, Cecilia or Sal now if you would like to be chair or discuss role |
| Next meeting dates | **Date: 27th January (Thursday) AND 28th April (Thursday) VIRTUAL**  **Time: 11-1230**  Held on Microsoft Teams.  A reminder will be sent out two weeks before the meeting  Team Invites will be sent out a week before the meeting | (Please email johnstonc@redoaks.org.uk ASAP if you are unable to make these dates and consideration will be made if the day needs to change. |