

Need a Little Tender Loving Care ...for your car?

By Janet Bohling

PEPPERELL, MA - There comes a time every year, when your vehicle needs a little TLC and unfortunately sometimes a great bit more. We've all been there. It's a hassle. However, there is a trustworthy and fun...yes, I said fun...car repair shop in Pepperell, MA that has earned the reputation of helping families across the North Middlesex county keep their families safe while driving.

Enter, Bill and Stephanie Murphy, owners of Auto Clinic in Pepperell, MA. Bill's legendary mechanical talents began when he was 9 years old, rebuilding lawn mower engines and building go-carts. Remarkably Bill has been professionally employed in the field of engine mechanics since he was 12 years old. At that tender age he was repairing three-wheel dune cycles at the Cycle Ranch near the Pepperell Airport. Only two years later, Bill was employed by Kemp's Garage learning the in and outs of more difficult vehicle repair work. When a customer, back then, asked John Kemp why he hired such a young boy, he replied, "He's nothing short of a genius on cars." Now Bill and his wife Stephanie have five active bays, four lifts, and currently have 3 ASE Master Technicians and 3 ASE L1 Engine Performance Technicians. Bill's not fixing go-carts anymore! Tires, brakes, exhausts, engine repair & replacement...oh, the list goes on and on. These people do just about anything you need done to your vehicle. And, what's more they will do just about anything to help you.

One day I was desperate. I needed an inspection sticker, my engine light was on and my tires were as bald as chicken eggs. So I did what many people do...turn to google for help. And I found Auto Clinic. I must admit, when I walked into their waiting room, I felt insecurities welling up. I had no idea what I was in for, mechanically speaking. However, the man who greeted me from behind the stark white counter immediately put me at ease. He told me to relax and they would take care of everything...and they did. In about an hour I was off and running again.

The Auto Clinic is a highly qualified automotive repair facility that has demonstrated a commitment to hiring experienced qualified professionals. Bill and Stephanie are laser focused on the importance of education in their industry and require all technicians, who are already highly skilled, to continually attend the



best automotive training available. Their entire shop is so professionally well run it feels more like a dentist office. They are honest, professional, on time, reasonably priced and do what they say they will do. What more can you ask for?

Nothing...but Auto Clinic doesn't stop there. They are not just concerned about the education of their own staff. They recognize there are many car owners, like myself, who need the security of knowing a little more about the function of their vehicle. So occasionally they conduct classes that are free to the public. The *Knowledge Is Power* series is a women's car care clinic and is an extravaganza of education, food, door prizes and a whole lot of fun...and everyone gets a swag bag filled with distinctive goodies. No surprise there. The Murphy's are known for their benevolence and generosity. You can sign up to receive the email blast invitation to their next *Knowledge Is Power* class, by going to autoclinicpepperell.com

Auto Clinic is a hybrid of old-fashioned business practices and state-of-the-art technology. They have the latest in diagnostic equipment that rivals any dealership making them the place to take all types and ages of vehicles. Old or new, domestic or foreign, gas or diesel, car, truck, RV or trailer...it doesn't matter they can handle it all and have the credentials to prove it. They are a *MA Registered Emission Repair Facility* and a *Certified Repair Pal* shop with a 5 star rating. I encourage you to look them up. It's amazing what customers are saying about them.... go to repairpal.com.

Whatever your ride, Auto Clinic will properly service and maintain your vehicle and you will benefit from their old fashioned service and have a bit of fun too. Their work is backed by a 12-Month / 12,000-Mile Warranty. For your convenience they offer a customer shuttle service, rental vehicles, Saturday hours, early bird drop off, and a clean, comfortable waiting area with wifi and just for kicks...a shiny Rudolph-nose-red sofa that is a replica of the back seat of a 1959 cadillac. You got to see it!

For more information about Auto Clinic, visit their website at autoclinicpepperell.com. See their back page ad.