

WORK IS SCHEDULED ON A FIRST COME, FIRST SERVE BASIS. YOU MUST FILL OUT THE AGREEMENT AND MAIL IT BACK TO THE OFFICE IN ORDER TO RECEIVE A DATE FOR SERVICE. THERE WILL BE NO EXCEPTIONS TO THIS. ONCE THE AGREEMENT IS RECEIVED AND SERVICE HAS BEEN SCHEDULED, YOU WILL RECEIVE A CONFIRMATION CARD OR EMAIL TELLING YOU THE DATE OF SERVICE. **A CREDIT CARD ON FILE IS REQUIRED AND MANDATORY BEFORE SCHEDULING ANY SERVICE. NO EXCEPTIONS.**

PLEASE NOTE APPOINTMENT TIMES ARE NOT PROVIDED. YOU MAY CONTACT THE OFFICE ON THE DAY OF YOUR SCHEDULED SERVICE AND WE CAN PROVIDE A MORNING OR AFTERNOON TIME FRAME. OASIS POOL SERVICE IS NOT ABLE TO PROVIDE SPECIFIC TIMES.

OASIS POOL SERVICE TECHNICIANS DO NOT KNOCK ON DOORS TO ANNOUNCE THEIR PRESENCE. YOU WILL BE PROVIDED WITH A DATE OF SERVICE AND A COURTESY CALL PRIOR TO YOUR SERVICE DATE. (COURTESY CALLS ARE PROVIDED FOR OPENING AND CLOSING APPOINTMENTS ONLY)

ANY SPECIFIC INSTRUCTIONS FOR THE TECHNICIANS MUST BE PROVIDED IN WRITING PRIOR TO YOUR SCHEDULED DATE OF SERVICE. THIS INCLUDES ANY AND ALL PET INSTRUCTIONS, PARKING INSTRUCTIONS, GATE INSTRUCTIONS, ETC.

OASIS POOL SERVICE WILL NOT BE HELD LIABLE FOR ANY AND ALL AGING FIXTURES ON THE CUSTOMER'S PROPERTIES. WE WILL NOT BE HELD LIABLE FOR ANY WEATHER DAMAGED GATES, LATCHES, FENCES, ETC. OASIS POOL SERVICE WILL TAKE EVERY PRECAUTION TO TREAT YOUR PROPERTY WITH CARE AND RESPECT, HOWEVER WE WILL NOT BE RESPONSIBLE FOR ANY NORMAL WEAR AND TEAR ON THE PROPERTY.

ACCEPTANCE OF THIS AGREEMENT MEANS ACCEPTANCE TO OUR PAYMENT TERMS. ALL INVOICES ARE DUE UPON RECEIPT. IF PAYMENT IS NOT RECEIVED WITHIN 15 DAYS OF INVOICE, A \$35.00 LATE FEE WILL BE ASSESSED, AND THE CARD ON FILE WILL BE CHARGED THE FULL AMOUNT. IF THE CARD ON FILE DECLINES AN ADDITIONAL \$15.00 FEE WILL BE APPLIED WITH AN ADDITIONAL \$35.00 PER EACH ADDITIONAL MONTH THEREAFTER. IN THE EVENT THAT COLLECTION PROCEDURES ARE REQUIRED, THE CUSTOMER WILL BE RESPONSIBLE FOR ALL LATE PENALTIES, AND ALL LEGAL AND COLLECTION FEES. WINTERIZATION PAYMENT IS EXPECTED PRIOR TO JOB COMPLETION, AS IT IS THE CLOSE OF OUR SEASON. YOUR CO-OPERATION IN THIS MATTER IS GREATLY APPRECIATED.

YOU WILL BE NOTIFIED BY TELEPHONE IF IN THE UNLIKELY SITUATION YOUR DATE HAS TO BE CHANGED.

OASIS POOL SERVICE IS FULLY INSURED AND IS A MEMBER OF THE ASSOCIATION OF POOL AND SPA PROFESSIONALS. OASIS POOL SERVICE FULLY GUARANTEES THEIR WORK. IF ANY DAMAGE OCCURS TO THE SWIMMING POOL DUE TO OUR IMPROPER WINTERIZATION, THE DAMAGE WILL BE REPAIRED AT NO COST TO YOU THE SWIMMING POOL OWNER. THIS GUARANTEE ONLY APPLIES IF THE WINTERIZATION IS DONE BEFORE ANY HEAVY, HARD FREEZES OCCUR. THIS GUARANTEE COVERS THE FILTER SYSTEM, POOL PLUMBING AND POOL PUMP. IT DOES NOT COVER THE DECK, COPING, TILING, PAINT, POOL SHELL, SKIMMERS, OR THE POOL COVER.

Detach here to cancel service & return to Oasis Pool Service, 2161 Baltimore Pike Oxford PA 19363

NOTICE OF CANCELLATION

You may cancel this transaction, without any penalty or obligation, within three business days from the date of signed contract. If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within ten business days following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled.

If you cancel, you must make available to the seller at your residence in substantially as good condition as when received, any goods delivered to you under this contract or sale; or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods to the seller's expense and risk.

If you do make the goods available to the seller and the seller does not pick them up within twenty days of the date of your notice of cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract.

To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any written notice, or send a telegram, to OASIS POOL SERVICE at 2161 Baltimore Pike Oxford PA 19363 no later than midnight of the third day after the contract has been signed.

I hereby cancel this transaction.

Buyer's Signature _____

Buyer's Printed Name _____

Bureau of Consumer Affairs 1-888-520-6680