

# Medical Interpreter Training Course

English<>Spanish

Offered by



## Cross Cultural SERVICES, LLC

*Facilitating Communication for the Limited English Proficiency Populations in Healthcare Settings*

Offered by **Julia Page Hensen, National Certified HealthCare Interpreter CHI™**

Julia has over 16 years experience working in the Healthcare industry. Julia is the Director and Owner of Cross Cultural Services, LLC where she offers Language Access Services, Interpreter Trainings and Consulting to the Medical industry. In 2012 she became a National, Spanish/English Certified Health-care Interpreter through CCHI. Before moving to Reno she lived in Tucson, AZ where she spent seven years at Tucson Medical Center, southern Arizona's largest acute healthcare system. She developed and managed the first International/Language Access Services Department in southern Arizona serving the needs of the Limited English Proficiency populations. She graduated from the University of Arizona in 2000 with a Bachelor's of Science in Business Administration, Marketing and International Business Majors and a Minor in French. Julia was raised in Sonora, Mexico.

40 Hour Prerequisite  
Training Program

Accepted as a 40 Hour  
Training Program by CCHI  
Approved for 35 CEUs by AOC  
Reference # NVCE01092020

Meet the first requirement to  
become National Certified

## November 2020

**13<sup>th</sup>, 14<sup>th</sup>, 15<sup>th</sup>, 21<sup>st</sup> & 22<sup>nd</sup>**

8:00 a.m. - 5:00 p.m.

Holiday Inn Express Reno Airport  
2375 Market St.  
Reno, NV 89502

Cost is \$650

Payment can be via check or with your credit card  
through Paypal please call to obtain details.

Early Bird Fee is \$550 if paid by Nov 1st, 2020

[www.crossculturalservices.com](http://www.crossculturalservices.com)

Acquire the tools to become  
a Qualified Medical Interpreter

Learn how to Manage  
an Interpreting Encounter

Healthcare Terminology

How to Interact with Other  
Healthcare Professionals

Cultural Responsiveness

National Standards of Practice  
& Code of Ethics

**For Enrollment please contact us at (775) 842-4412 [juliashawn@live.com](mailto:juliashawn@live.com)**

