

Cape Malibu Water Supply Corporation

Water Billing Office
27351 Blueberry Hill Drive #36
Conroe, TX 77385-8969
Phone (281) 367-0935

Water Billing Information

Billing Office: 27351 Blueberry Hill Drive #36
Conroe, TX 77385-8969

Office Hours: 8:00 AM to 4:00 PM Weekdays

Phone: 281-367-0935

After Hours "drop box": Located on to the right of front door, collected each morning

Billing Information:

Meters are read between the 10th and the 15th
Bills are mailed out no later than the 25th of each month
Bills are due on the 16th of each month
Late fee of \$5.00 minimum is assessed on the 17th
A reconnection fee of \$160.00 will be charged if service is disconnected due to non-payment.

Connect Information:	Customer Deposit	\$ 75.00
	Application Fee	\$ 90.00

Rate Information:	Water (2,000 gallons or less)	\$27.47 (monthly minimum)
	2,001 to 5,000 gallons	\$ 2.60 per 1,000 gallons
	5,001 to 10,000 gallons	\$ 3.25 per 1,000 gallons
	10,001 to 15,000 gallons	\$ 3.90 per 1,000 gallons
	15,001 to 20,000 gallons	\$ 4.55 per 1,000 gallons
	20,001 to 25,000 gallons	\$ 5.19 per 1,000 gallons
	25,001 to 30,000 gallons	\$6.09 per 1,000 gallons
	30,001 to 35,000 gallons	\$6.86 per 1,000 gallons
	35,001 to 40,000 gallons	\$7.90 per 1,000 gallons
	40,001 to 45,000 gallons	\$9.09 per 1,000 gallons
	45,001 to 50,000 gallons	\$10.44 per 1,000 gallons

For usage above 50,000 gallons, a progressively increasing rate shall be applied at 15% for each additional 5,000 gallons as an extension of the above table.

Lone Star Permit Usage Fee	\$ 0.112 per 1,000 gallons
SJRA-GRP Usage Fee	\$ 2.75 per 1,000 gallons
Capital Improvements Charge	\$10.00 per month
TCEQ Regulatory Assessment	0.5 % of billed water amount

Make Checks or Money Orders Payable to: Cape Malibu W.S.C.

Cash payments may be made at Water Billing Office.

There is a \$35.00 fee for returned checks.

Keep for your records.

Cape Malibu Water Supply Corporation
Water Service Application

Water Billing Office ~ 27351 Blueberry Hill, Suite 36 ~ Conroe, TX. 77385
Phone 281-367-0935 ~ Fax 281-367-5044

Applicant Name(s) _____

Service Address _____

Mailing Address _____

Phone#: Home _____ Work# _____

Mobile #: _____ email address: _____

Driver's License #: _____ SS# _____

Driver's License #: _____ SS# _____

I request water service at the above premises and agree to use and pay in accordance with the Corporation's established rates and rules. I further agree to be responsible for all charges for water services for the above premises until I request discontinuance of such service and a final bill. I agree:

- (1) the Corporation shall not be liable for damage of any kind whatsoever resulting from water or the use of water at the above premises, unless such damage results directly from negligence of the Corporation.
- (2) the Corporation shall not be responsible for damage done by or resulting from any defect in the piping, fixtures or appliances on the above premises;
- (3) to furnish and maintain a private cut-off valve on my side of the water meter; and
- (4) the Corporation shall not be liable for any damage or injury arising from interruption, inadequacy or non-availability of water services.

I further understand that:

- (1) bills will be figured in accordance with the Corporation's established rate schedule with water service based on the meter reading of the amount consumed for the period;
- (2) bills are due and payable upon presentation and payment may be made at the office of the Corporation;
- (3) bills must be paid by the due date of the current month or a late penalty will be assessed.

The Corporation may terminate water service for non-payment of the bill. I understand that these statements are made in accordance with the established policies of the Corporation.

Date for service to begin: _____

Applicant's Signature

Applicant's Signature

☐ **To request confidentiality of your personal information, please check box.**

***** OFFICE USE ONLY: DO NOT WRITE BELOW *****

ACCOUNT # _____

Date Paid _____ Cash/Check# _____ Total Paid \$ _____

Cape Malibu Water Supply Corporation

Water Service Application

SERVICE AGREEMENT

- I. **Purpose** The Cape Malibu W.S.C. (Corporation) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The Corporation enforces these restrictions to insure the public health and welfare. Each retail customer must sign this agreement before the Cape Malibu W.S.C. will begin services. In addition, when services to an existing retail connection has been suspended or terminated, the Corporation will not re-establish services unless it has a signed copy of this agreement.
- II. **Restrictions** The following unacceptable practices are prohibited by State regulations:
- a. No direct connection between public drinking supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - b. No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - c. No connection which allows water to be returned to the public drinking supply is permitted.
 - d. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation of repair of plumbing at any connection which provides water for human use.
 - e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **Service Agreement** The following are the terms of the service agreement between the Cape Malibu Water Supply Corporation and **X**_____
- a. The Corporation will maintain a copy of this agreement as long as the customer and/or premises is connected to the Water System.
 - b. The customer shall allow his property to be inspected for the possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Corporation or its designated agent prior to initiating service; when there is a reason to believe that cross connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water Systems normal business hours.
 - c. The Corporation shall notify the Customer in writing of any cross-connections or other potential contamination hazard which has been identified during the initial inspection or periodic re-inspections.
 - d. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - e. The Customer, at his expense, properly install, test, and maintain any backflow prevention device required by the Corporation. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. **Enforcement** If the Customer fails to comply with the terms of the Service Agreement, the Corporation shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

Customer Signature **X**_____ Date _____