## **Frequently Asked Questions**





Are all clients charged the same level of ongoing advice fees at the Financial Advice Shop?

Our ongoing advice fees are based on the level of service being provided. All clients receiving a particular level of ongoing service will pay the same level of advice fees regardless of their investment balance. Those clients electing to receive higher levels of service will obviously pay more than clients receiving lower levels of service. We do however offer discounts to long term clients to reflect the significant value we place on long term relationships.

We also offer the opportunity for clients to lower fees through lowering the levels of service provided as circumstances change (eg, when someone ceases working and retires).