HOA NEWSLETTER 2020



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THE GROVE GAZETTE

Look us up online at www.mascapi.com My Neighborhood- THE GROVE HOA, Inc.

COVID-19 Response Update

<u>Management Office:</u> In order to maintain management responsibilities to our communities, office staff has been minimized with all other staff working remotely until authorized to return to the office. Protocols have been put into place in compliance with government guidelines as we are re-open.

Community Inspections: Community inspections have been conducted weekly. Items noted on inspections included unapproved improvements, self-help work orders, certified demand letters for (severe) lawn maintenance and other self-help violations. Routine monthly inspections will resume in the month of June. If owners are experiencing difficulties related to the pandemic, a request for more time to cure the violation/concern can be submitted to the Board for review.

Suspension of Board Meetings: Until restrictions are amended to allow group gatherings, in-person board meetings have been suspended. Any necessary board meetings will be held by teleconference. Notice of any teleconference board meetings will be posted to the website, sent as an email blast and posted on the new TownSq app (see last page). The meeting notice will include

information necessary for owners to participate in the teleconference meetings. The next board meeting via teleconference is scheduled for July 16th board meeting at 7:00pm.

<u>Closure of Common Areas</u>: The common area playground and pavilion continue to be closed until proper authorities deem it safe to re-open.

<u>Suspension of Community Event Attendance</u>: All community events have been suspended until further notice.

We will continue to monitor this situation and keep you informed of any changes. Please contact us if you have any questions or concerns at 713-776-1771 or email at <u>aconnell@mascapi.com</u>.



The next Grove HOA Board Meeting will be held on <u>July 16th at 7:00pm</u> via teleconference.

Make sure to check the community website and sign up for the new communication mobile app- TOWNSQ to obtain information on how to call in to the board meeting.

More information on how to sign up for TownSq can be found on the last page of this newsletter.



Our Pecan Grove Annual 4th of July Fireworks Celebration is still expected to go as planned and we are all looking forward to the amazing display!



2020 Annual Assessment Payment Reminder

Your assessments are what allow your Board of Directors to maintain your community. The assessments cover the operational costs of the Association. The annual assessments were due on January 1, 2020. They are considered late after January 31, 2020. All past due accounts have been assessed a late fee of \$25.00 along with a monthly collection fee of \$15.00 until paid in full.

We encourage all owners to submit payment for any outstanding assessment balances. Collection notices will be sent to all owners with an account balance in the coming weeks. If owners are experiencing difficulties related to the pandemic, a request can be submitted for <u>payment deferment and/or extended payment plans</u> to the Board for review. Please contact Celina Deleon in our accounting department at MASC Austin Properties, Inc. via phone at (713) 776-1771 or via email <u>cdeleon@mascapi.com</u> to make the necessary payment arrangements if you haven't paid your 2020 annual assessments.



MAKE SURE TO SIGN UP FOR THE NEW TOWNSQ APP TO MANAGE YOUR ACCOUNT AND PAY ONLINE

Yard Of The Month

Our Yard of the Month contest has started and will continue until September. Two homes will be chosen every month and will be awarded with a Yard of the Month sign placed in their front lawn all month long, as well as receive a \$25.00 Home Depot gift card.



April YOM Winners 1918 Brazos Crossing Drive 3419 Cannon Ridge Drive

<u>May YOM Winners</u> 2802 Greens Ferry Court 2002 Victoria Garden Drive

June YOM Winners 2934 Colonel Court Drive 1814 Idlewood Glen Court Each winning home will be judged by the overall appearance, tidiness and neatness of the home and front lawn. Please note, your HOA assessments

need to be paid in full in order to be eligible to win the Yard of the Month contest.

The Grove HOA encourages all residents to take pride in their home and neighborhood and maintain their yard in such a way that they enhance the overall curb appeal of the entire community.

Just a reminder to our YOM winners: the Yard of the Month sign will be picked up at the end of the winning month, so please make sure not to remove from lawn.



The Boy Scouts of America Troop 1000 have traditionally placed I flags in Pecan Grove for all patriotic holidays with their FLAGS I ACROSS THE BRAZOS program.

If you are interested in having flags placed in your yard, please contact <u>t1000fab@gmail.com</u>.



Enjoy Our NEW HOA Playground

We are so pleased with the new playground unit at Belin Park. It took several months of hard work and volunteers who we want to give a big shoutout to! We want to thank Mr. Jeff Clinton and the Pecan Grove Hurricanes football team in helping with this project till the very end and as nod to our community teams, the playground colors were selected to reflect the both team's colors.

Lets all take pride to take care of this new amenity to our park. Make sure to follow the park rules posted by the pavilion. If you see any damage to any of the park equipment or vandalism, please report it to our property management company, MASC Austin Properties, Inc. to address it right away.

We appreciate the physical and mental health benefits that parks help provide, but also recognize the need to prevent the spread of COVID-19. With this in mind, the playground area will be closed until further notice. Please download the TownSq app to receive updates on the playground opening.



PECAN GROVE VOLUNTEER FIRE DEPARTMENT

Serving & Protecting Our Community for 34 years!

In light of the current COVID-19 state of emergency, I want to assure you that the Pecan Grove Volunteer Fire Department is committed to serve and protect this great community. The safety of the community and our personnel is our number one priority, and we will keep our stations fully staffed to serve the emergency needs of the communities we are proud to serve. The Pecan Grove Volunteer Fire Department has enacted the necessary procedures and acquired the personal protective equipment (PPE) to ensure that our personnel and citizens are properly protected.

For your own safety, and the safety of your family, here are a few simple ways you can help to stop the spread of this deadly virus:

- 1. Constant hand washing with soap for at least 20 seconds each time.
- 2. Coughing and/or sneezing into your arm, not your hands

3. Whenever possible, simply stay home. If you must go out, practice a social distance from others of at least 6 feet.

Centers for Disease Control and Prevention <u>https://www.cdc.gov/</u> Fort Bend County Health & Human Services <u>https://www.fbchealth.org/</u> Fort Bend County <u>https://www.fortbendcountytx.gov</u>

Educated decisions, patience and lots of prayers, will see us through this challenging time. Please feel free to reach out to us If we can be of any assistance. It is an honor to serve as your Fire Chief.

Joe L. Woolley https://www.pecangrovefire.org/

5 Miles My Way - July 4th Event

It's time for the PGVFD's Annual July 4th "Five Miles My Way" event! Each participant chooses a five-mile course...running, biking, skating, or walking (three mile route for walkers). No motorized vehicles allowed! Prizes are awarded in each category, and a T-shirt is given to each participant, while supplies last. We even hold a bike decorating contest for the kids! Sign up now at <u>www.pecangrovefire.org</u>...you don't want to miss the fun! Celebrate July 4th and join with your family, friends, and neighbors to take on the challenge of "Five Miles My Way"!!

For more information on this event and to register to participate, please visit www.pecangrovefire.org

Keep Our Storm Drains Clean!

It is a violation to blow or sweep grass clippings, leaves and other yard waste into our storm drains. This includes "sweeping" grass and leaves into the street with leaf blowers as they eventually wash down the drain. Why is this a problem? Yard waste can block the flow of water and lead to flooding. Decomposing grass and leaves deplete the oxygen in the water which can stress fish and other aquatic life.

Never place or <u>allow</u> anything to go down the storm drain. This includes cigarette butts, trash and even newspapers. Intentionally pouring paint, motor oil, antifreeze, pesticides, fertilizers, pet waste, litter, etc. into

the street gutters or storm drains can affect the water quality of waterways and lakes, is dangerous to the environment and is ILLEGAL.

If you see anyone dumping any contaminants, yard clippings, leaves, etc. into the drain, please call the Pecan Grove MUD Customer Service (281) 238-5000.





Blown leaves make their way to storm drains. They travel to our lakes and lower the quality of water, which can kill fish.



Fort Bend County Contract Deputy Program

PECAN GROVE PATROL ACTIVITY MAY 2020

Туре	Number
Dispatched Calls	254
Traffic	13
Field Contacts	6
Property Checks	333
Arrests	0
Total Case Reports	38
Total Alarm Calls	17
911 Calls	0
House Watches/Close Patrols	100
Burglary Motor Vehicle	0
Burglary Habitation	0
Burglary Building	0

Trash needs to be placed at the curb by 7am. Trash carts need to be placed at curbside after 7pm the night before pickup day.

MAKE SURE TO SUBMIT BEFORE STARTING AN IMPROVEMENT

We have noticed many homeowners are taking advantage of this time to make improvements to their home. Just as a reminder if you are making! of improvement anv type to the exterior of your home, you must first submit an Architectural Improvement request form to MASC Austin Properties, Inc. before starting the work. (This includes painting the exterior, room addition, and replacement of the roof, driveway and fence, etc.) You can find the required form on our website at under DOCUMENTS tab or email Brittany Austin at bwigley@mascapi.com. Please make sure to submit the form with the necessary information and samples for a quicker response. We are receiving several applications and processing as quickly as possible to avoid delays in the work being done.

NEIGHBORHOOD TRASH DAYS

Monday and Thursday

RECYCLING

Every Monday

Pecan Grove Municipal Utility District INFORMATION CORNER

There is so much happening in our district and its important to be up to date with the several projects that may concern our neighborhood in particular. More information can be found online at www.pecangrovemud.com.

Parks Report- Written by Marcus Campbell - Time & Season Management

Due to COVID-19, T&S completed additional cleaning as per the approval of the board for the month of May. T&S installed new temporary signs at Pecan Grove Park for social distancing on May 3rd when playground and pavilion opened. The shade structure has been installed. I am requesting authorization to install 100 cubic yards of kiddie cushion at the Pecan Grove Park for \$10,000.00. This was included in the budget for this fiscal year. I am requesting authorization to install 12-15 cubic yards of sand in the volleyball area at Pecan Grove Park for an estimated cost of \$1,500.00. On May 19th, we added a post on the District's website stating PGMUD has taken ownership of Windmill Park and will work towards repairs in the coming weeks and months. The following is a list of items we are currently working on that need immediate attention:

- Cleaning of trash
- Pest control (completed)
- Pressure washing playground equipment & pavilion
- Adding sand and backfilling around uneven areas
- Fixing broken playground equipment that can be fixed immediately
- Replacement of signage

<u>**Trash Report-**</u> Pecan Grove MUD residents may now report trash or recycle collection problems by going to www.pecangrovemud.com. Near the top of the home page will be this link: *Report Trash/Recycle problem.* Your report will be routed to WCA operations. Please wait 2 hours past your normal pick up time to send a report. This is because, especially on heavy trash days, your truck may have had to go to the landfill to empty its load. If you have been missed, WCA will make every effort to circle back and provide service.

It is not necessary to put trash or recycle containers in the street. Recycle containers not placed in the street should be placed within 18 inches of the curb with wheels away from the curb. This placement is necessary because recycle is sometimes picked up by a truck with a mechanical arm. That arm can reach a container that is placed within 18 inches of the curb. Trash containers may be placed on the sidewalk or as close to the street as practical. Please remember trash placed in a recycle container WILL NOT BE PICKED UP even if it is labeled "trash".

<u>Rent, Mortgage and Utility Assistance</u> - The District has been asked by Fort Bend County to publicize the availability of financial assistance for eligible residents of FBC. The text which follows was extracted from the flyer advising availability of such assistance.

Fort Bend County has approved \$19.5 million in funding from the federal CARES Act to support our residents, which will help eligible citizens pay their rent, mortgage and utilities from June 2020 through November 2020. The County allocated an additional \$2 million for utility assistance. For more information, please call 281-238-CARE (281-238-2273) or online at https://www.fbchhs.org/social-services/request-services.

PROJECTS UNDER CONSTRUCTION

<u>Mason Road Levee Improvements-</u> The District is working on raising the levee along Mason Road from the intersection of FM 359, north along Mason Road, then east along Oyster Creek to Farmers Road. Plans include adding up to an additional one (1) foot of height to the levee between Pecan Grove Plantation Country Club and Farmer Road where it crosses Oyster Creek. Project includes adjustments to the existing parking lot at Belin Park which will include new paving. Residents are reminded that this is an active heavy construction site. DO NOT enter construction site at any time.

Introducing TownSq!

MASC Austin Properties, Inc. is excited to announce the launch of TownSq — a new all- **EXPERIENCE** in-one mobile app designed to help you connect, collaborate and stay up-to-date with **COMMUNITY YOUR WAY** your association – any time on any device.

Manage your account and access the resources you need when you need them.

Download the app and register to:

- Easily communicate with your management team
- Manage your account and pay online
- Get up-to-date news and alerts
- Request and review status of service inquiries
- Engage with one another
- Access important association documents
- And more!



To register your account, please log onto www.townsq.io, use your account ID (located on the mailing label as shown) and the association zip code (77406).

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John Doe	
1234 Happy Days Drive	
City, State, Zip	

Set your password and account preferences and you will then be ready to start experiencing community your way with TownSq.

Please contact us if you have any questions regarding this new process as we are excited to offer these new services to your community.

The Grove Homeowners Association, Inc. c/o MASC Austin Properties, Inc. 945 Eldridge Road Sugar Land, TX 77478 (713) 776-1771 phone

