

# Industrial Van & Truck Interiors, Inc.

## Warranties, Information, Disclaimers, Permission to Repair, Cautions, and Instructions:

Industrial Van & Truck Interiors, Inc. will warranty equipment installations against defects in workmanship for a period of three years. Installed components are separately warranted by their manufacturer. Collision repairs have a lifetime warranty against defects in workmanship. We warranty the finish of painted surfaces against cracking and peeling for 3 years with the exception of impact or excessive heat. Compensation for downtime or replacement vehicle will be at the sole discretion of Industrial Van & Truck Interiors, Inc. All warranty claims must be made in writing, dated, and presented to Industrial Van at 410-1 Princland Court, Corona, CA 92879.

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All electrical installations completed are equal to or exceed industry standards.

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Aftermarket equipment and installation may still void portions of your vehicle manufacturer's warranty. Industrial Van & Truck Interiors, Inc.'s liability is hereby limited to the cost of the goods and services provided.

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Installing cabinets, shelving, tie-down systems, lifting equipment, racks, tool boxes, tools, flooring, insulation, wall coverings, lighting, window security screens, running boards, parts-inventory, utility bodies, or pipe and vise racks/mounts, may reduce your vehicle's ability to protect its occupants as originally designed and may adversely affect the handling and breaking characteristics and lead to longer stopping distance as well.

Industrial Van & Truck Interiors, Inc. will assume no responsibility for the above in first or third party claims.

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Your vehicle structure was designed by the manufacturer with safety features to improve its ability to withstand crashes through crumple zones, void spaces, & the ability to transfer some impact force around occupants.

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Your visibility may also be compromised by add-on equipment.

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**Be sure to advise your insurance carrier of added equipment and modifications to your vehicle to avoid a possible exclusion of coverage of the added equipment in the event of a collision, fire, or theft.**

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Due to driving emergencies, numerous road conditions, and trailer reactions, the trailer hitch receiver and related equipment must be inspected annually by a qualified technician to maintain safest possible conditions. We will complete a safety inspection at no charge regardless of who installed it.

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Your labor cost includes design time which although not directly billed, can involve 3-5 hours of qualified designer time, giving you the best possible use of your work space. Special order, custom, and fabricated or altered parts are not returnable.

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Industrial Van & Truck Interiors, Inc.'s policy is to write a thorough and comprehensive assessment of the damages and value of your vehicle. Other collision repair facilities and/or the insurance company responsible for paying for the repair to your vehicle may assess the damage differently. This will not present a problem nor will it affect the quality of your repairs. Advise us of any difference, and in the spirit of good business and smart negotiating we will guaranty to resolve the difference to the satisfaction of all parties involved to the best of our ability. This estimate is based on visible damage and repairs, any hidden damage found during the course of repair will be assessed for your consideration and approval. We will E-mail, fax, or mail copies of hidden damage for your inspection upon request.

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The insurance company, or the responsible party, may request some items diagnosed and estimated as damaged, removed from the estimate. If during the course of repair, are found in fact to be damaged as originally estimated, will be re-included and installed as a special entry intentionally to exclude overlap labor not now applicable. Any additional cost for re-alignment will also be charged.

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Color match and durability of refinish products, especially in Southern California, are not as durable as the original factory finish. Paint manufacturers do their level best to provide products with the best long term value possible given the constraints of state air quality and hazardous material standards. The original manufacturer of your vehicle is able to control the environment and escape of hazardous materials and paints to a far greater degree in mega factories than body shops are able. Beware of those who promise you the impossible.

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Back ordered, miss packaged, concealed damage to parts, technician health conditions, or failure of paint and materials may affect the completion date of your vehicle. Industrial Van & Truck Interiors, Inc. will assume no financial responsibility for the above.

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Signature	Date	VIN	Quote #, Cost
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As owner or owner's agent, I hereby authorize the above mentioned repair and installation work to be done along with necessary material and hereby grant you and/or your employees' permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. Industrial Van & Truck Interiors, Inc. will not be held responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, accident, or any other cause beyond your control. I hereby allow the use of photos of my vehicle and/or equipment to be used for design clarification, marketing and social media purposes.

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I do hereby appoint Industrial Van & Truck Interiors, Inc. to act as power of attorney in fact to accept on my behalf any and all checks, drafts, or bills of exchange, and to endorse all such checks, drafts, bills of exchange for deposit to Industrial Van & Truck Interiors, Inc. for payment of completed goods and services provided only. I authorize any and all supplemental charges to be made payable to Industrial Van & Truck Interiors, Inc.

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Please save old parts for my inspection ( )

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A \$15.00 a day storage may be applied to the bill if vehicles are not picked up within five working days after repairs are completed.

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I have read and agree with, the condition report of prior unrelated damage completed upon check-in of my vehicle.

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*Industrial Van & Truck Interiors, Inc. offers a pre-purchase inspection of used equipment. Inspection includes a 66 point inspection, an ultrasonic structural measurement and diagnosis where indicated, and spectrometric oil, trans fluid, and differential oil analysis to give you the most comprehensive and scientific prediction of current and future reliability possible without taking the vehicle apart.*

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*This service includes a Double Your Money Back Guarantee for our service cost, against vehicle failure, excluding damages resulting from road hazard, collision, vandalism, abuse, neglect, freeze, fire, inclement weather, or acts of God or war.*

*Vehicle must be towed directly from the failure scene to Industrial Van & Truck Interiors, Inc. for inspection to qualify for the Double Your Money Back Warranty coverage benefit. This service is also a double benefit to a seller. It will show your buyers you have taken every opportunity to disclose the full condition of the vehicle and, reduce the potential of hard feelings and/or recourse against you if the vehicle fails after you sell it!*

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