

ONLINE ORDERING FOR PICK UP AT VAN VORST PARK NOW AVAILABLE

In light of current circumstances due to COVID-19, Central Valley Farm will be accepting online orders and providing order pickup at Van Vorst Park through

www.fellowfarmer.com

Basic instructions on how to use Fellow Farmer for pick up at Van Vorst Park:

- For best results at this time, use the desktop version: www.fellowfarmer.com
- SIGN-UP: your first step is to create an account. Click Sign Up in the upper right corner of www.fellowfarmer.com. Complete the information and submit. You will get an email from Fellow Farmer asking you to create a password (check your spam folder if you don't see the email).
- You will then be directed to the log in screen at www.fellowfarmer.com Type in your user name and password.
- **VERY IMPORTANT:** this ordering platform is used by several farmers at several different locations. Once you are logged in, there is a truck icon on the top bar near the right. It is imperative that you select **Van Vorst Park Farm Market**, pickup and the pickup date.
- **All orders MUST be placed by Wednesday at 12:00 PM for pick up that Saturday.**
- Begin your shopping by clicking on the items you want and adding them to your cart. There are categories on the left side to make shopping & finding items easier.
- **Please remember there is a minimum of \$15 per order. Any order less than \$15 will be rejected.**
- When you are finished shopping, click on the Shopping Basket icon on the top right to check out. That will take you through the checkout process and you have to input your credit card or bank account information.
- You will get a confirmation email from Fellow Farmer after your order has been placed.
- The ability to schedule time slots is not yet available as part of Fellow Farmer. On your pickup day go to our stand at Van Vorst Park and look for the "order pick up" line.
- Please check in to Fellow Farmer often. We are adding new products and produce all the time. You can update your shopping cart at any time.
- There are still some glitches in the Fellow Farmer program, so thank you in advance for your patience as we try to get things resolved as quickly as possible.
- If you have any questions as you are using Fellow Farmer, or if you are coming across any issues, please don't hesitate to reach out to the Fellow Farmer support team at support@fellowfarmer.com or call 1-646-341-6745

Thank you again for supporting Central Valley Farm! We appreciate your business!