

<sup>8</sup> Forand Circle, Johnston, RI 02919 Tel (401) 401-231-2007 • Fax (401) 231-9670 • TDD (800) 545-1833 ext 211 www.johnstonhousing.org

# **IMPORTANT NOTICE - COVID-19** March 25, 2020 **Johnston Housing Authority Residents**

As you know, effective March  $16^{\text{th}} 2020$ , all JHA offices have been <u>closed</u> to the public.

We have installed a secure drop off box near the Main office at Johnston Housing Authority. This drop box will be utilized to submit rent payments as well as any documentation you need to provide to the office <u>(not for work orders).</u> Please place checks and or documentation in an envelope.

If you require a rent receipt for any additional programs, please contact the main office.

The office will remain open regular business hours until further notice; however, it is still closed to the public. Please call the main office at 231-2007 if you have any questions or concerns.



A NEW BEGINNING

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## **IMPORTANT NOTICE - COVID-19**

March 23, 2020 Johnston Housing Authority Residents

# The CDC is recommending that tenants in Independent Living Facilities limit the number of non-essential visitors.

Retirement communities and Independent Living Facilities should be limiting visitation (maximum of one visitor per resident per day, restricting visitors with recent travel and those with symptoms of COVID-19), especially in common areas, to ONLY workers, volunteers, and visitors who are essential to preserving the health, including mental health, well-being, and safety of residents. Advise persons that maintaining social distancing (at least 6 feet) can help reduce coronavirus transmission.

If you have questions or concerns regarding the CDC's recommendations, please call the main office at 401-231-2007.

https://www.cdc.gov/coronavirus/2019-ncov/community/retirement/guidanceretirement-response.html

https://www.cdc.gov/coronavirus/2019-ncov/community/retirement/index.html

# SEE REVERSE SIDE



# Coronavirus Disease 2019 (COVID-19)

# Guidance for Retirement Communities and Independent Living

Plan, prepare, and respond to coronavirus disease 2019

# At all times...

Encourage your staff or community members to protect their personal health.

- 2 Post the signs and symptoms of COVID-19: fever, cough, shortness of breath.
- 3 Encourage people to stay home when sick.
- 4 Clean surfaces that are frequently touched things such as shared desks, countertops, kitchen areas, electronics, and doorknobs.
- 5 Limit events and meetings that require close contact.
- 6 Stay up to date on developments in your community.
- 7 Create an emergency plan for possible outbreak.
- 8 Assess if community members are at higher risk and plan accordingly.

# During an outbreak in your area

- 1 Senc
  - Send home or separate anyone who becomes sick.
  - 2 If you identify a case, inform people who might have been exposed.
- 3 Continue to safely clean and disinfect the person's area.
- 4 Connect with your local health departments.
- 5 Cancel large meetings or events.





Put your infectious disease outbreak plan into action.



# Specific Guidance on Preventing the Spread of COVID-19

## **NEW: Updated guidance**

- Encourage residents to social distance and stay in their homes
- Modify and limit face-to-face interactions
- Establish a "buddy" system- have residents call and check-in on each other
- Implement flexible sick-leave policies for workers
- Plan for disruption of typical services like, hospitals, stores, banks, etc.
- Screen workers and volunteers for signs and symptoms of COVID-19
- Ask residents to actively monitor for COVID-19 symptoms
- Promote everyday preventive actions
- Help residents manage anxiety related to COVID-19
- Ensure continuity of regular care and essential services
- Notify local health authorities if there is a COVID-19 case in your retirement community or facility
- Keep residents and visitors informed by using handouts and high-visibility posters in high-traffic locations

## Get detailed guidance

Take Steps to Stay Healthy

Guidance for Retirement Communities and Facilities



FAQs for Administrators



# Disinfecting Your Facility if Someone is Sick

Page last reviewed: March 20, 2020

### **IMPORTANT NOTICE - COVID-19**

March 16, 2020

### Johnston Housing Authority Residents

The JHA wants to keep you informed about our response to the presence in Rhode Island of the novel coronavirus known as COVID-19. We are taking the following actions to help keep our tenants, staff, partners and communities safe:

### JHA Offices:

- Effective today at 12 PM, all JHA offices will be <u>closed</u> to the public.
- We will operate during normal business hours, but conduct <u>ALL</u> business by telephone, e-mail and/or fax.
- We will <u>NOT</u> be conducting person-to-person interviews/appointments.
- Please **call** or **e-mail** your property manager or call 401-231-2007.

### Maintenance Work Orders:

• If you have maintenance that needs to be done in your apartment, call the office, and we will determine if the work is needed immediately or not.

#### Social Distancing:

- We strongly suggest for residents to <u>limit visits</u> from your family or guests.
- The <u>Community Room</u> and all <u>Public Areas</u> in your development are being <u>CLOSED</u> until further notice. Laundry facilities will remain opened.
- All meetings, workshops and other activities at the JHA locations are being cancelled

#### Sanitation:

• JHA staff will continue cleaning common areas of the buildings daily, sanitizing door handles, railings, elevators, and other frequently touched surfaces.

## **IMPORTANT:**

- Wash your hands often with soap and water for 20 seconds; use hand sanitizer if no soap and water is available.
- Avoid touching eyes, nose and mouth with unwashed hands.
- Avoid close contact such as kissing, hugging, and sharing cups or eating utensils with people who are sick.
- If you are sick, please contact your primary care doctor.

We will be providing residents with guidelines and we will be providing staff with a COVID-19 policy in the coming days.

### CALL UNITED WAY'S HELP LINE AT 211 FOR QUESTIONS REGARDING THE CORONAVIRUS