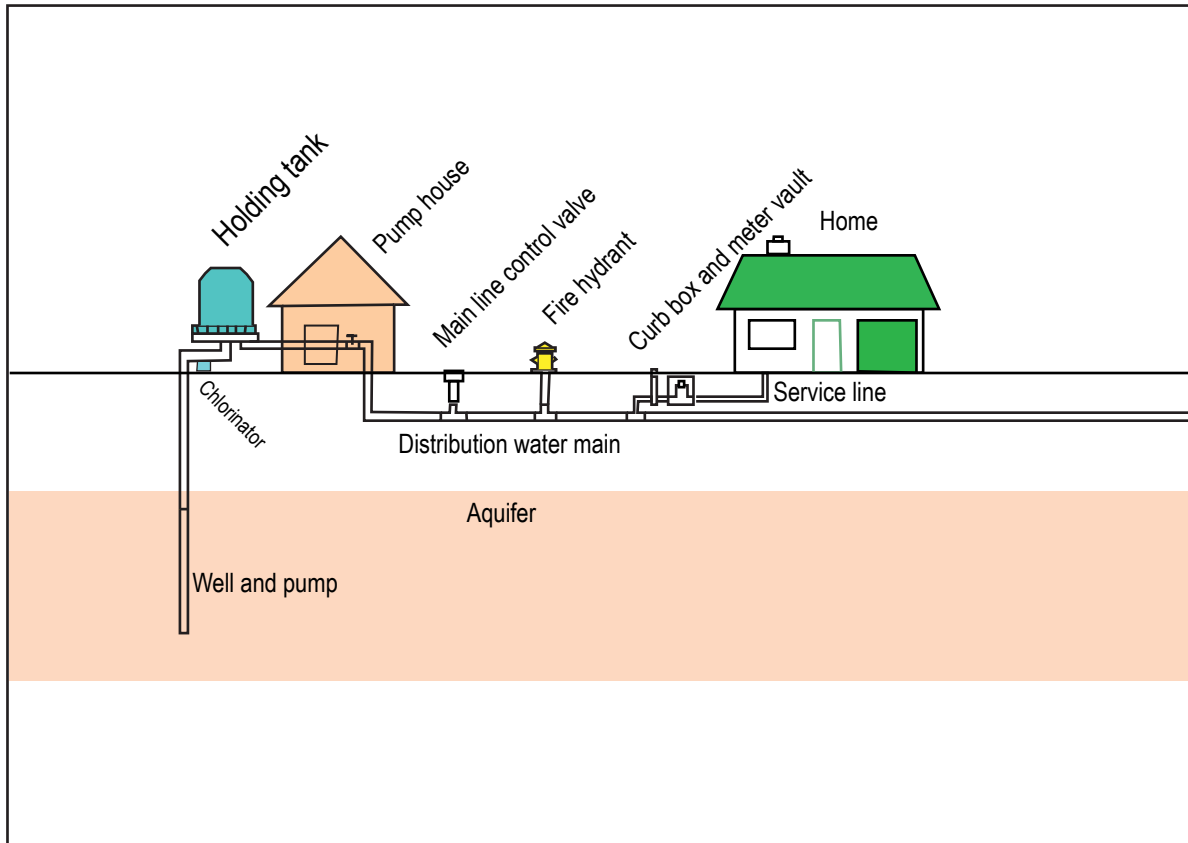


How Water is Delivered to a Customer



O'Connor Water was established in 1921 to supply water to the area where you reside (the service area).

The water comes from wells that pull from the underground water supply called an aquifer.

The water is chlorinated twice a month to keep the distribution system clean. Unlike surface water, well water does not require that chlorine be added to the water at all times to be safe.

The water is pumped into a holding tank.

From the holding tank the water is pumped into the mains.

At each property in the service area there is a curb stop making the water available to that property.

A service line is installed by the property owner to take the water into the building plumbing to the faucets where you get your water.