

Accreditation

CKAHSAC is accredited against the below national standards listed:

Quality Improvement Council (QIC) Health and Community Services Standards 6th Edition

The Royal Australian College of General Practises (RACGP) 4th Edition

CKAHSAC supports accreditation and certification processes with reputable recognition accreditation authorities. These authorities visit our sites and formally undertake assessments to determine that we satisfy a wide range of recognised quality, education and safety standards.

Meeting accreditation standards is an explicit statement of the high level of care our clients should be able to expect from us. Meeting standards achieves a range of purposes, including:

Engaging our clients and leading them to improved cultural safety, health and well-being, quality and efficiency in our client care systems, policies and procedures

Treating our clients with respect and dignity

Achieving recognition against health industry set standards

Standardising processes across our teams and sites

Implementing quality improvement practices over time

Providing a quality basis on which our funding can be made

Improving trust in what we do.

Quality Improvement Council (QIC) Accredited Organisation

We are fully accredited by Quality Innovation Performance (QIP) against the Quality Improvement Council Health and Community Services Standards (6th edition). QIC Standards and the accreditation program provide a thorough and wide-ranging review of organisational systems across multiple areas, including Governance, Corporate Systems, Service Delivery, and External Relationships. They facilitate a continuous quality improvement method of leadership and management in order to assess and improve quality for the whole organisation. The Royal Australian College of General Practitioners (RACGP) Accredited

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Our clinic is a fully accredited general practice, in full compliance with The Royal Australian College of General Practitioners (RACGP) Standards for general practices (4th edition) and accredited by Quality Practice Accreditation Pty Ltd, General Practice Australia (GPA) ACCREDITATION plus

The Standards provide a framework for the continuing development of well performing practice teams to enable them to focus on quality care and risk management. These standards describe quality improvement as an essential business activity, and participation in formal accreditation as one of the most effective quality improvement activities for improving services.

Home Care Support Standards

This guide has been developed to assist service providers to prepare and participate in a quality review using the Community Care Common

Standards (the Standards) for ensuring quality in community care. The guide is also used by quality reviewers in conducting quality reviews of community care services. Community care includes:

- the Home and Community Care (HACC) Program
- packaged care programs [Community Aged Care Packages (CACP), Extended Aged Care at Home (EACH) and Extended Aged Care at Home Dementia (EACHD)]
- the National Respite for Carers Program (NRCP).

Flexible Aged Care Standards

The Quality Framework for the National Aboriginal and Torres Strait Islander Flexible Aged Care Program (the Program) was developed to provide a set of quality standards for services funded under the Program and a process for monitoring achievements against these standards.

The Program aims to provide quality, flexible and culturally appropriate aged care to older Aboriginal and Torres Strait Islander people close to their home and community.