



Do you believe that success stems from learning and that we all are students in our own journey of lifelong learning? Well, have we got a great night planned to add to your journey of learning.

With that, please join us at the [Burlington Waterfront Hotel](#) on **Wednesday January 31<sup>st</sup>** for two great speakers (1 student and 1 professional) presenting about Lifelong Learning for Lifetime Success and a topic still to be decided.

**WEDNESDAY January 31, 2018**

**Professional Development Meeting (& Student Night)**

**PDM Topic 1: Lifelong Learning for Lifetime Success**

In our ever-changing world, particularly one in which the pace of change is accelerating, we need to constantly upgrade our skill sets to satisfy the needs of the marketplace. If you're thinking that sounds like matching supply to demand, you're right on! The critical resource that constrains throughput has evolved from being inventory, to capacity, to information, to knowledge. How is knowledge different from information? Information sits in a database, whereas knowledge is our ability to use information. It takes the form of skill sets, technical expertise, wisdom, and decision-making ability. Put another way, information is stored by a computer; knowledge is possessed by a human being.

As we journey through life, our needs, wants and expectations will change. Our value system evolves as we go from being young, carefree teenagers to responsible adults with obligations to our families, employers and society-at-large. We find that our learning comes from both formal education and the practical "lessons learned" we develop from life's experiences. Often, the key to maximizing our success is in striving for a balance among the following conflicts:

- Theory vs. Practice
- Old vs. New
- Risk vs. Reward
- Standard vs. Creativity

- Satisfaction vs. Yearning

This presentation will discuss these elements as part of an examination of learning and the role it plays in the broader scope of life. The speaker will share entertaining experiences from his personal and work lives that promise to share lessons learned.

## **PDM Topic 2: Supply Chain Management – 385 (at Mohawk College)**

Introduction to a new post graduate program - Mohawk College and the Hamilton Port Authority are joining forces to connect students with jobs in the transportation sector. The Supply Chain Management Program begins in January 2018 and will teach students about how goods flow within an organization.

### **Speaker 1: Michael D. Ford, CFPIM, CSCP, CLTD, CQA, CRE, CQE, ACPF, CPSM, CSSGB**



Michael is Principal of TQM Works Consulting, for which he is widely recognized as a premier provider of corporate training across a wide array of subjects. He provides innovative solutions based on 30 years of experience in retail, distribution, manufacturing, and consulting. His work history includes software implementation, business planning, inventory management, distribution planning and education. This includes a broad range of experience from ETO to MTS, as well as non-profits, service, and Department of Defense.

He has presented at over 330 industry events throughout the U.S., Canada, Japan, Nigeria, S. Africa and Australia, and has provided over 5,000 hours of classroom training. He specializes in delivering training that is “edu-taining” and as a result averages 4.7/5.0 on evaluations.

Ford is a 2016 graduate of Binghamton University, earning a M.S. in Industrial & Systems Engineering. He continues to pursue “lifelong learning for lifetime success” and has participated in over 160 professional development activities beyond his formal education, and has additionally acquired 9 internationally recognized professional certifications.

Recognized as a “subject matter expert” (SME) within the field of operations management and Michael has served on the review team for APICS CPIM courseware updates and as an SME for the APICS Principles courseware.

He has also served as an Adjunct Professor for Penn State University, Binghamton University, Morrisville State College and Elmira College. Mike has as well instructed continuing education classes for campuses throughout Penn State University (Mont Alto, Scranton, Wilkes-Barre, Hazleton, Abington) and State University of New York (Binghamton U., Broome CC, Tompkins-Cortland CC, Morrisville College, Finger Lakes CC).

Ford has provided training for multi-national corporations such as IBM, Pfizer, Lockheed Martin, BAE, BorgWarner, BASF, Crestron, Aeroflex, Cargill, Mallinckrodt and Proctor & Gamble. He has also provided training to federal government agencies such as FEMA/DHS, the Defense Logistics Agency and multiple army depots. Ford combines his technical expertise with personal skills to develop a unique “outside the box” approach to life’s challenges.

Michael Ford is proud to declare his curricula vitae as diverse as any other trainer on the planet, including: instructor development, night shift strategies, leadership, calculus tutoring, engineering drawings, critical thinking, change management, organization skills, forklift operator training, family fitness, automotive maintenance, OSHA safety training, English Second Language tutoring, social responsibility, technical writing, work center setup reduction, machine maintenance, financials, motivational speeches and many more topics!

Contact information: [michaelford@earthlink.net](mailto:michaelford@earthlink.net) or 607-624-4853 (cell).

**Speaker 2: [Carol Valentine Fleck B.Sc., P.Log](#)**



Carol is a Supply Chain and Logistics professional with over twenty years of Canadian, US and international supply chain and operational experience. She has a high degree of operational competencies and expertise within all areas of manufacturing management, production, operations, quality, customer care, forward and reverse logistics, budgets, capital planning, financial reporting, inventory management and planning.

At Avaya, TIW, GE healthcare and OI, Carol held key Supply Chain functions, including information systems, outbound and inbound logistics, inventory control and planning, import and export operations, international transportation, distribution operations, international operations, plant management manufacturing and financial budgeting and planning.

This comprehensive experience allows Carol to bring to practical experience of Supply Chain knowledge to the classroom.

Last, as one of our Academic Advisors, Carol is active in the Hamilton chapter of APICS, as a liaison with Mohawk College students.

**Location:** [Burlington Waterfront Hotel Downtown](#)  
(2020 Lakeshore Road, Burlington, ON)

**Cost:** \$25 – *Members*  
\$30 – *Non-Members*  
*Free – Students and Academic Advisors (Member & Non-Member)*

**Time:** *Doors open at 6:30PM (for networking ... and of course some finger food)*

Please RSVP to [events@apicshamilton.org](mailto:events@apicshamilton.org) by January 26, 2018