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LOW VOLTAGE ALARM TECHNICIAN

Installation and Service Technician Job Responsibilities:

Serves customers by installing and servicing systems and products.

Installation and Service Technician Job Duties:

- Provide EXCELLENT customer service.
- Establishes service by studying system requirements; ordering and gathering components and parts; completing installation and performing acceptance tests.
- Maintains rapport with customers by examining complaints; identifying solutions; suggesting improved methods and techniques and recommending system improvements.
- Keeps personal equipment operating by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance and calling for repairs.
- Documents service and installation actions by completing forms, reports, logs, and records.
- Updates job knowledge by participating in educational opportunities; reading professional publications.
- Accomplishes operations and organization mission by completing related results as needed.

Installation and service Technician Skills and Qualifications:

Electronics Troubleshooting, Analyzing Information, Judgement, Client Relationships, Equipment Maintenance; Reporting Skills, Confidentiality, Quality Focus, Results Driven, Supply Management and Informing Others.

Requirements:

- Must have reliable transportation with proof of insurance.
- Must pass background check and drug screen.
- Must obtain Motor Vehicle Record (MVR) check.
- Must be willing to travel as needed.
- Must be neat and professional in appearance.
- Must have own tools (Low Voltage).
- Skill set tests will be given.
- Experience with low voltage applications.
- Knowledgeable with the following systems: 2GIG, DSC, Vista, Lynx, GE, Simon XT & Xti, Honeywell and Qolsys.
- Experience with CCTV, access control, intercom, and audio systems.
- Familiar with commercial and residential installs and service.

To apply, please visit our website and click on the career opportunities tab at the bottom of the home page.

www.alarmcraftinc.com

OR

Stop by our office and meet our friendly staff to apply!