



## JOB ANNOUNCEMENT

Under the sponsorship of Hamilton-Madison House, the NORC (Naturally Occurring Retirement Community) is a partnership of social service provider, the housing partner (Alfred E Smith Houses), a health care partner, and the seniors. Beyond these core partners, the NORC brings together community resources, develops, maintains and expands partnerships to provide the supportive environment and services allowing those residing in the complex, age 60 and over, to be able to age in place and remain active and engaged members of the community for as long as possible.

The social worker is an integral part of the NORC interdisciplinary team, providing the individual and group services to seniors residing in Smith Houses allowing them to successfully age in place and remain as active and engaged community members for as long as possible; This position reports to the Director of Smith Houses NORC.

### **Minimum Qualifications:**

- Graduate of an accredited college or university with a Master's Degree required; MSW or LMSW preferred
- Strong commitment to mission of Smith Houses NORC SSP
- Nonjudgmental, socially perceptive, empathic and a good listener
- Sensitivity to and understanding of the needs of the elderly. Prior experience working with older adults desirable
- Demonstrated knowledge of social theories, practices, guidelines and core competencies of social work profession
- Highly organized and detail oriented; able to plan, manage and successfully complete multiple concurrent projects, frequently with short deadlines
- Ability to handle complex and difficult situations in a professional manner. Demonstrated ability to conduct one's self in a calm and professional demeanor when dealing with the public and/or with difficult situations
- Ability to develop collaborative relationships with professional staff and community groups
- Excellent verbal and written communication skills
- Excellent computer skills required including experience with data management systems and willingness to learn other programs as required. Experience with STARS desirable
- Understanding and appreciation of the role of race, religion, ethnicity, sexual preference and individual values as it relates to serving clients and their families. Commitment to diversity and ability to work with diverse population of seniors, volunteers and staff
- Bilingual English/Spanish preferred

### **Responsibilities:**

#### Program

- Provide individual casework services as indicated, including conducting intake, completing NORC assessment, determining plan of care and working with team, community partners and seniors/families to implement plan

- Provide case management, case assistance, referral and information as well as other program components as required by funding source and contractual obligations
- Ensure that annual contractual goals, assessments, required number of services units are attained and that case notes and units adhere to guidelines and standards of contracting agencies, funding sources and professional standards
- Complete health indicator program requirements as required by funding contract(s)
- Implement programs and activities to actively foster communication and cooperation among diverse groups in community
- Conduct home visits and assessments as indicated
- Maintain accurate client records, both written and electronic and enter into client database(s) in a timely manner
- Assure maintenance of client confidentiality
- Assist in the planning and implementation of educational, recreational and health promotion activities
- Develop and implement group activities including support groups, educational programs and socialization activities
- Comply with agency COVID-19 health and safety protocols, standards and regulations

Community Outreach and partnerships/Collaborations

- Work with NORC Director and team to maintain and expand existing community partnerships by being active and visible in the community and working closely with other professional, civic and private organizations as indicated
- Develop, maintain and expand positive relationships with key stakeholders and community partners to support mission of the organization and requirements of the funding source(s)

Compensation: Commensurate with qualifications and experience  
Hours: Monday to Friday, 9:00AM to 5:00PM, 35 hours per week  
To Apply: Submit cover letter and resume to:  
 Fax: 212-349-2793  
 Email: [hrdept@hmhonline.org](mailto:hrdept@hmhonline.org)

Posting Date: September 10, 2021

Application Deadline: Until filled

**Hamilton-Madison House is an Equal Opportunity Employer**