

November 20, 2015

To Whom It May Concern:

I'm writing this letter in regards to a personal experience my family had with Wesley HomeCare . My 90 year old mother fell in August 2015 and required a lengthy hospital and rehabilitation stay. Upon discharge, it was clear she would be unable to stay alone for awhile. She'd been totally independent prior to this incident, so this was all new to us. A friend recommended I call Paul Burns with Wesley HomeCare. He said, "He'll know what you need and get it for you." No truer words were ever spoken. I called Paul and he listened patiently as I described our situation. He made suggestions and within 24 hours we had the help we needed.

I found the staff from Wesley HomeCare to be dependable, knowledgeable and professional. We had a consistent daytime caregiver and night time caregiver. The consistency in staffing really helped Mother. She had experienced so many changes recently and she certainly didn't need more. Each caregiver communicated with me how Mother was doing and if there was anything she needed. Any requests I made; take Mom outside, make sure she eats today, etc. were always carried out.

As a Registered Nurse my standards for my family's care are set very high. Wesley Homecare caregivers met all my expectations and more. I trust this letter will help others make the decision to trust Wesley HomeCare with their loved ones.

Sincerely,

Cathy Gilland, RN