



## SOUTH SHUSWAP BUSINESS & ORGANIZATION DIRECTORY

### Status of Service & Delivery Amidst COVID-19

Updated: May 15, 2020

ACCOMMODATIONS		
BLIND BAY HIDEAWAY	250-253-5600	Open to receive bookings. Modified stipulations for common area use such as hot tub and fire pit areas. Physical distancing and extra cleaning practices in effect
CARMEL BEACH PRIVATE LODGES	1-877-778-5595	Accepting reservations after May 30 <sup>th</sup> , 2020
FINZ RESORT	250-675-3222	Campground open April 15, physical distancing required. Common facilities will remain closed. No tenting or short term rentals
GRACES BED & BREAKFAST	250-785-7075	Taking reservations beginning June 1, 2020 with lenient cancellation policy for Guests & Owner. Physical distancing & extra cleaning practices in effect
QUAAOUT LODGE & SPA	250-679-3090	Pool and fitness facilities closed, Le7ke Spa closed. Jack Sam's Restaurant take out service 8:00-8:00pm
SHUSWAP LAKE MOTEL & CAMPGROUND	250-675-2420	Accepting reservations, extra measures in place
WHITE LAKE CABINS	250-572-5575	Accepting reservations, extra measures in place
WHITE SANDS RESORT COTTAGES	250-675-2332	Open to receive bookings for after June 30. Modified stipulations for common areas (ie BBQ shared between two units). Playground is closed. Physical distancing and extra cleaning practices in effect
WOODLAND CABINS	250-803-4670	Accepting reservations; increased cleaning measures
ADVERTISING, MARKETING & MEDIA		
MACKAY MARKETING	250-253-8814	Available through phone or email michelle@mackaymarketing.ca
SOUTH SHUSWAP SCOOP	250-955-0534	Available by phone or online
ATTRACTIONS/PLACES OF INTEREST		
DREAMCYCLE MOTORCYCLE MUSEUM	250-833-2050	Closed until further notice
R.J. HANEY HERITAGE VILLAGE	250-832-5243	Closed until further notice
TURTLE VALLEY DONKEY REFUGE	250-679-2278	Closed until further notice
WHITE POST AUTO MUSEUM	250-835-2224	Closed until further notice
AUTOMOTIVE		
BLIND BAY CAR WASH	250-833-6680	Mon – Sun 7:00-9:00, increased cleaning measures
SORRENTO TIRECRAFT	250-675-2522	Showroom closed, vehicle and keys to be dropped off. Increased sanitization and physical distancing required. Extra cleaning of car interior, keys and door handles
BUILDING, TRADES & INSPECTIONS		
ADVANTAGE ROOFING	250-253-7663	Office is closed, appointments available by phone. Physical distancing required.
COPPER ISLAND FINE HOMES	250.675.3701	Open 9:00-5:00, individual satellite offices in employee homes, 1 staff member in office. Video and telephone visits to start with clients

EXTERIORIZE DESIGN	604-864-9999	Open. Offering 3D & 2D professional landscape design services direct to homeowners or to support or in collaboration with area contractors, landscape firms and installation companies. Website: exteriorizedesign.com
LAUNCH CONSTRUCTION	250-675-4980	Open. Offering delivery of groceries, medications, etc. for a donation made to SS Health. Call 250-833-6680
LESSARD EXCAVATING	250-517-0908	Open
MASSEY CABINETS	250-835-8766	Conducting customer consultations via Zoom and email.
MEISTER ELECTRIC	250-718-8300	Call for consultations. Physical distancing required
PACIFIC WEST HOME INSPECTIONS	250.833.8955	Available to conduct and report on inspections. Physical distancing required when on site.
RELIABLE SEPTIC SERVICES	250-832-8404	In operation, requesting payment by E-transfer or credit card. Physical distancing required
SMALL TOWN HEATING/COOLING	250-253-4647	Servicing 2 customers per day to maximize cleanliness
SORRENTO BUILDING CENTRE	250-675-4112	Open regular business hours to shop in-store. Physical distancing required. Limit 1 shopper per family when possible. Credit and debit purchases encouraged.
TURNER CONTRACTING	250-835-4595	Open Monday to Friday 8:00 am to 4:30 pm
<b>BUSINESS SERVICES &amp; BANKING</b>		
BLUNT STRATEGIC	778-490-0077	Open for business by phone or at info@bluntstrategic.com
LAKESIDE PRINTING	250-832-4431	Phone or email orders only: susan@lakesideprinting.ca. Outside pick up of product
SASCU CREDIT UNION SORRENTO BRANCH	250-675-2361	Effective May 19 <sup>th</sup> , SASCU will return to regular hours: Tuesday to Thursday 9 to 5; Friday 9 to 6; Saturday 9 to 1. Enhanced daily cleaning, plexiglass installed at counters, sanitizer stations, physical distancing required
TAPPED BUSINESS SOLUTIONS		Check Out facebook.com/tappedbusinesssolutions or www.tappedevents.com/post/tapped-business-solutions
THINKMONKEY SOLUTIONS	250-463-1521	Business Hours: Monday – Friday 10:00-4:00
<b>GOLF COURSES</b>		
Cedar Heights Par 3 Course	250-675-2012	Contact the Cedar Heights Centre for more information.
Shuswap Lake Estates Driving Rg	250-675-2315	Open 9:00 am to 5:00 7 days per week. Max 5 golfers on the driving range at one time. Sanitation increased.
Shuswap Lake Estates Golf Course	250-675-2315	Open 8:00 am to 7:00 pm 7 days per week. Foursomes allowed; tee times set 10 mins apart. Sharing of a cart is allowed by 2 people if from same household. Carts, post-use, are sanitized and set aside before reuse. No rental clubs available. No rakes out on course. Sani-stations set up. Cups have inserts so no reaching in. To book call 250.675.2315
Talking Rock Golf Course	250-679-3098	Open 8:00 am to 7:00 pm 7 days per week. Max 2 people in pro shop at one time. Sani-stations on the course. Sharing of a cart is allowed by 2 people if from same household. Carts, post-use are sanitized. No rakes out; cups are blocked. To book call 250.675.3098 or book online: quaaoutlodge.com
<b>GROCERY &amp; LIQUOR STORES</b>		
BLIND BAY COUNTRY MARKET	250-675-3464	Open Daily
BLIND BAY VILLAGE GROCER	250-675-2046	Mon to Sat 6:00 am to 10:00 pm Sun 7:00 am to 10:00 pm Limited patrons in store, extreme social distancing exercised Increased cleaning measures to promote safety to all. In-store

		shopping is encouraged. Delivery available to those not able to leave their homes. Call 250.675.2046 Ext 1
EAGLE BAY MERCANTILE	250-675-4465	Hours: 9 am to 9 pm 7 days per week. No coffee bar and no bottle returns. Physical distancing marks on floor, no reusable bags, hand sanitizer provided upon entry. Delivery available, email <a href="mailto:info@eaglebaymercantile.com">info@eaglebaymercantile.com</a>
LIGHTHOUSE MARKET	250-675-2442	Increased sanitization, no reusable bags, credit and debit encouraged, delivery available please email <a href="mailto:lighthouseorder@gmail.com">lighthouseorder@gmail.com</a>
TAPPEN CO-OP	250-835-4513	Mon – Sun 11:00-6:00. Ice cream and coffee bar closed. Physical distancing required
<b>HEALTH &amp; WELLNESS</b>		
BLUSH & BLOSSOM BOUTIQUE SPA	250-515-1805	Online sales, local delivery. Online complimentary skincare consultations
BREATHE YOGA STUDIO	250-803-3699	Closed
HIDDEN GEM MEDISPA & SALON	778-220-4520	Online product sales, appointments postponed until further notice
IT'S ALL GOOD BULK AND HEALTH FOODS PLUS	250-675-2828	Prepaid pick up available for orders called in. Credit card or E-transfers accepted only. No in-store shopping please. For orders or water refilling email: <a href="mailto:irene@itsallgoodbulk.com">irene@itsallgoodbulk.com</a>
LAKE LIFE BOUTIQUE SPA	604-966-4203	Closed for personal service. Open for delivery of retail and offering free virtual consultations & local delivery to SArm.
MUNRO'S SORRENTO PRESCRIPTIONS	250-675-4411	Mon - Fri 9:00-6:00, Sat - Sun 10:00-4:00, delivery available on Fridays or by request
NATURE'S BOUNTY NATURAL FOODS	250-675-4323	Mon 10:00-4:00; Tues-Fri 9:00-5:00; Sat 9:00-4:00 Sun Closed Increased sanitization in place. Physical distancing required
SHUSWAP FITNESS	250-675-4446	Closed until further notice
SHUSWAP LAKE ESTATES GOLF	250-675-2315	Cart paths cleared for walking trails
SORRENTO & AREA COMMUNITY HEALTH CENTRE	250-803-5251	Appointments with nurse practitioner available over the phone or in-person when needed. Appointments required
SOUTH SHUSWAP HEALTH SERVICES SOCIETY	250-675-3661	Tues and Thurs 8:00-12:00. Lab services open, to check in please take a number, wait in your car and watch the white board. Please call for assistance
THE SPA	250-675-4330	Available via video call, email or text. Products available for purchase, sanitized, by pick up or delivery.
<b>INSURANCE</b>		
B.F.L. CANADA	250-515-0261	Open for business by phone or email <a href="mailto:cpiggott@bflcanada.ca">cpiggott@bflcanada.ca</a>
HUB INTERNATIONAL INSURANCE	250-675-2020	Office is closed, available for a range of services by phone
<b>MARINAS &amp; BOAT SERVICE</b>		
AQUATECH MARINE	250-804-5156	Mon – Sat 9:00- 4:30. 1 staff member on duty. No walk-ins, service by appointment only
BAYSIDE MARINA & GRILL	250-675-2515	Marina open, physical distancing required. Help such as grocery delivery is available to those in need
FINZ RESORT & MARINA	250-675-3222	Marina open April 15. Gloves provided at gas pump, no cash, debit or credit only
SHUSWAP MARINA	250-675-2250	We are Open for business, 7 days a week Moorage, Service Department, Store, Gas Dock, Used Boat Sales, Boat, Kayak & Paddle Board rentals, all operational. Covid-19 procedures now in place.

## NON PROFIT ORGANIZATIONS

ARTS COUNCIL FOR THE SOUTH SHUSWAP	250-515-3276	Phones Open: M-F 9:00-4:00, Music in the Bay summer concerts with large groups will NOT be taking place – watch for a modified series of music events to be announced shortly
BLIND BAY MEMORIAL HALL	250-675-3139	Closed, events and activities cancelled until further notice
CARLIN HALL COMMUNITY ASSN	250-675-5426	Closed, events and activities cancelled until further notice
CEDAR HEIGHTS COMMUNITY ASSOCIATION	250-675-2012	Fitness classes occurring outdoors; pickleball and Par 3 Golf reopening with modifications – check at Hall. No bocce.
EAGLE BAY COMMUNITY ASSN		Closed, events and activities cancelled until further notice
FACES ART, DANCE, MUSIC STUDIO	250-515-3276	Phones Open: M-F 9:00-4:00. Dance, choir, theatre & art classes cancelled. Music & art-based workshops offered online
LIONS MANOR / SORRENTO & DISTRICT HOUSING SOCIETY	250-675-2757	Contact Simon Brown: smpbrown@shaw.ca
NORTH & SOUTH SHUSWAP COMMUNITY RESOURCES	250-515-4682	Programs suspended, taking calls to offer assistance navigating services for children and families
NOTCH HILL TOWN HALL	250 835-4721	Closed – Hall and Church accepting bookings for 2021
OKANAGAN REGIONAL LIBRARY – SOUTH SHUSWAP BRANCH	250-675-4818	Closed until further notice. Visit the library website to enquire about downloadable books to your device(s)
SHUSWAP LIFEBOAT SOCIETY	250-832-3313	Prohibited from training, ready to respond when needed
SORRENTO CENTRE	250-675.2421	Events postponed until further notice. Volunteering to delivery groceries and essentials to those in need
SORRENTO DROP IN SOCIETY	250-675-5358	Closed, meals to wheels suspended until further notice.
SORRENTO LIONS CLUB	250-675-2616	Events postponed, volunteers available to deliver groceries and essentials
SOUTH SHUSWAP CHAMBER	250-515-3276	Phones Open: M-F 9:00-4:00, Zoom Platform Meetings. Workshops Being Offered Check Facebook for Details
SUNNYBRAE COMMUNITY ASSN	250-835-8657	Closed, events and activities cancelled until further notice
SUNNYBRAE SENIORS SOCIETY	250-835-8800	Events postponed until further notice
WHITE LAKE COMMUNITY HALL	778-231-8810	Events postponed until further notice

## PET CARE & SERVICE

SHUSWAP VETERINARY CLINIC	250-675-0077	Sorrento clinic is temporarily closed. Please call the Salmon Arm location to order and arrange pick up of food or medication; Telemedicine services are available. Vet appointments are available for animals in urgent need – call Salmon Arm at 250-832-6069
JOHN'S PAMPERED PETS	250-517-0432 250-675-4401	Open Mon - Sat 9:30-5:00, grooming dog day care, dog hotel. Limited number of patrons in store

## REALTORS, APPRAISERS & DEVELOPERS

ANGELA INGLIS	250-253.7176	Available by phone and online and able to provide virtual showings to clients and in person tours with enhanced sanitation procedures. Physical distancing measures in place.
CAL COSH PROPERTY APPRAISALS	250-463-5313	Appraisal services available. Alternate inspection format – physical distancing required. Additional protective procedures. For an appointment, phone 250.463.5313 or email cal@coshappraisals.com
CENTURY 21 LAKESIDE REALTY	250-675-2317	Mon – Fri 9:00-5:00 for administrative tasks only, closed to the public. Appointments made by phone please
DARLA MILLER, PREC SOTHEBY'S INT'L REALTY CANADA	250-371-1251	Available by phone and by email dmiller@sothebysrealty.ca 3D walkthrough tours and property videos available to clients

DOUG HUBSCHER, REALTOR	250-833-6980	Mon – Sun 8:00-8:00. No open houses or in-person group meetings, increased protection including gloves, sanitizers and physical distancing, encouraging virtual tours/video showings
JAY AGASSIZ, REALTOR	250-833-8284	Non-essential meetings restricted, enhanced sanitization routines
LYNN EWART SOTHEBY'S REALTY	250-318-0717	Available by phone or email lewart@sothebysrealty.ca
SHUSWAP LAKE ESTATES/ SHUSWAP WEST DEVELOPMENTS	250-675-2523	SLE Office Open Mon-Fri 9:00-4:30. Physical distancing required. Sanitization station set up. Appointments taken by phone or email: sales@shuswaplakeestates.com Virtual walk-thrus also available. SLE Community Centre opening May 16 <sup>th</sup> to groups under 50 people with MANDATORY physical distancing and increased cleaning measures.

### RESTAURANTS

BAYSIDE MARINA & GRILL	250-675-2515	Restaurant closed until further notice
DUFFER'S DEN	250-675-2315 Extension 2	Open 7 days per week for take-out and delivery.
FINZ MARINA / BAR & GRILL	250-675-3255	Restaurant preparing to open. TBA.
FRANKIE'S PIZZA	250-675-3100	Take out and take & bake pizzas available. Call ahead please
HOME RESTAURANT SORRENTO	250-675-3552	Closed until further notice
NAMASTE RESTAURANT	778-490-5096	Closed until further notice
SPINNAKER CAFÉ	250-675-2238	Take out available Tues – Sat 10:00-6:00. Inside dining closed
SPROCKETS CAFE	250-833-2050	Closed until further notice
STEAMERS COFFEE CO	250-675-5255	Open for takout & on patio 7:00 am to 5:00 pm
STRATIS MEDITERRANEAN GRILL	250-675-3677	Closed until further notice

### RETAIL STORES

7 SISTERS BOUTIQUE	250-804.6042	Closed until further notice
JOHN'S PAMPERED PETS	250-675-4401	Open Mon - Sat 9:30-5:00, pet food, toys accessories, etc. Limited number of patrons in store. Delivery available
LINDY'S BOUTIQUE	778-490-5113	Open Tuesday to Saturday 11:00 am to 3:00 pm
LOONIE ON THE LAKE	604-317-7665	Closed until further notice
LOVE IS BLIND BAY GIFTS	778-490-5065	Open Tuesday to Saturday 11:00 am to 3:00 pm
SHUSWAP ARTISAN MARKET	778-490-5141	Reopens May 28 <sup>th</sup> Tuesday to Saturday 9:00 am to 4:00 pm
SHUSWAP MARINA	250-675-2250	Summer store and boat accessories are now open, Covid-19 procedures now in place. Please be advised that all clothes and swimwear are a final sale, no refunds or exchanges at this time

### WEDDING SERVICES / VENUES

RUSTIC WEDDING	250-517-0752	Not accepting bookings for 2021 until further notice
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### WINERIES

MONTE CREEK RANCH WINERY	250-573-5399	Tasting room closed. FREE shipping on 6+ bottles wine online
RECLINE RIDGE	250.835.2212	Open for curbside pickup on prepaid orders only, able to ship orders direct to customers, free shipping on orders over \$100
SUNNYBRAE VINEYARDS & WINERY	250-835-8373	Tasting room is closed. FREE shipping on 12+ bottles of wine. Pick up from the winery is available. E-trans & credit card only