

## Profile

A skilled professional with 16 years' experience in the public sector working in large complex organisations and leading large multi-disciplinary teams.

Experienced to Band 9 level leading regional level programmes whilst retaining core skills in actively delivering project outcomes.

Working flexibly across multiple organisational boundaries with experience of working within, and with, the following sectors; Local Authority, NHS, Public Health, private healthcare, voluntary sector, Ambulance services, Fire and Police, patient transportation, waste management, property services, logistics, ICT, consultancy.

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## Work History

- Assistant Director Contracting Performance – Community Health Services
- Transformation Programme Consultant – NHS Long Term Plan Implementation
- Programme Consultant – Acute contracts
- Transformation Programme Lead – Multi-speciality Community Partnerships
- Deputy Director, Commissioning Performance
- Delivery Director, Provider Performance Management
- Contracts and Transformation Projects lead – Acute and Community Contracts
- Head of Contracts & Performance – Out of Hospital Contracts
- Provider Performance and Contracts Manager – CHC, Community & Mental Health Services
- Performance and Service Improvement Manager
- Senior Performance Manager

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## Education

- MA/ MSC Open Business, Finance, Human Resources and Law
- Bachelor of Arts (Honours) in Business Studies (First-class honours)
- Professional Certificate in Management

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## Training

- Lean Six Sigma Black Belt

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## Knowledge, Skills, Experience

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| <ul style="list-style-type: none"><li>• End to end procurement in the NHS</li><li>• Negotiating contracts</li><li>• Decommissioning services</li><li>• Managing provider performance</li><li>• Leading Multi-disciplinary contracts management teams</li><li>• Managing portfolios of contracts</li><li>• Preparing and presenting performance reports</li><li>• Developing business cases</li><li>• Microsoft suite of products – Word, Outlook, Access, OneNote, SharePoint</li><li>• Managing Successful Programmes</li><li>• Service redesign and transformation</li><li>• Service implementation / mobilisation</li></ul> | <ul style="list-style-type: none"><li>• Reviewing service delivery</li><li>• Developing service specifications</li><li>• Building effective relationships</li><li>• Developing and implementing performance management frameworks</li><li>• Developing and implementing contract governance frameworks</li><li>• Managing programmes with multiple project workstreams</li><li>• Analysing complex data</li><li>• Mentoring and supporting staff across a Matrix structure</li><li>• Prince2 project management</li><li>• Receiving and interpreting complex business financial reports</li></ul> |
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