



South Central and West CSU Reference for Deborah Tobin, Senior Project Manager

Deborah has worked for the CSU as an interim in the role of Senior Project Manager in relation to the procurement of Patient Transport Services for the Bristol, North Somerset and South Gloucestershire CCGs. I have had the pleasure of being her line manager for the period of time which she has been with us.

Deborah came into the post following the departure of a previous interim. She has taken a project which at the time of her entry to the post was behind schedule and looking in jeopardy and turned it around to lead it to a successful conclusion within the timescales set for her. Deborah has achieved this through being organised, open and transparent with a high level of tenacity which is essential for this type of work. She has developed tools which have given direction to the project along with high levels of assurance to the customers and to me.

She has been required to engage with internal and external stakeholders at all levels from administration assistant to Executive Directors in order to achieve the required outcome with positive results and good feedback on every occasion.

Deborah has shown a high degree of responsiveness and flexibility throughout, often adapting to completion of tasks which were above and beyond her portfolio on request.

I would certainly consider recruiting Deborah and would highly recommend her to others.

Richard Crocker
Associate Director – Provider Management