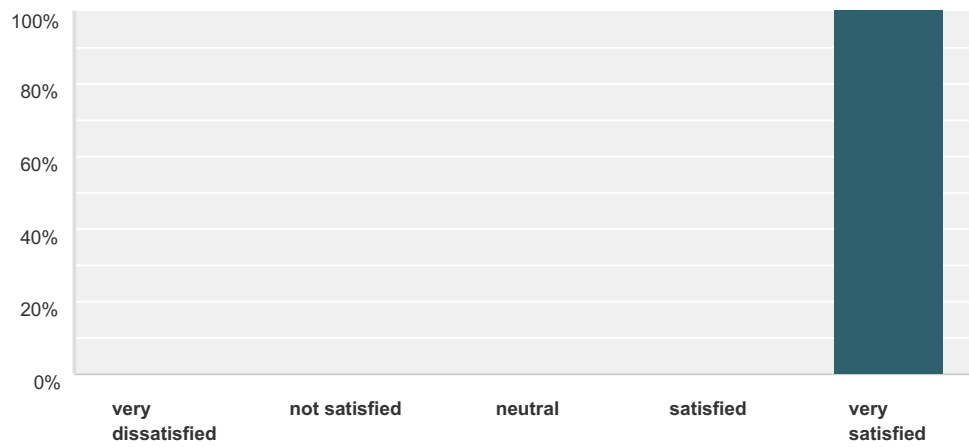


Q1 Overall, how satisfied are you with this nursing home?

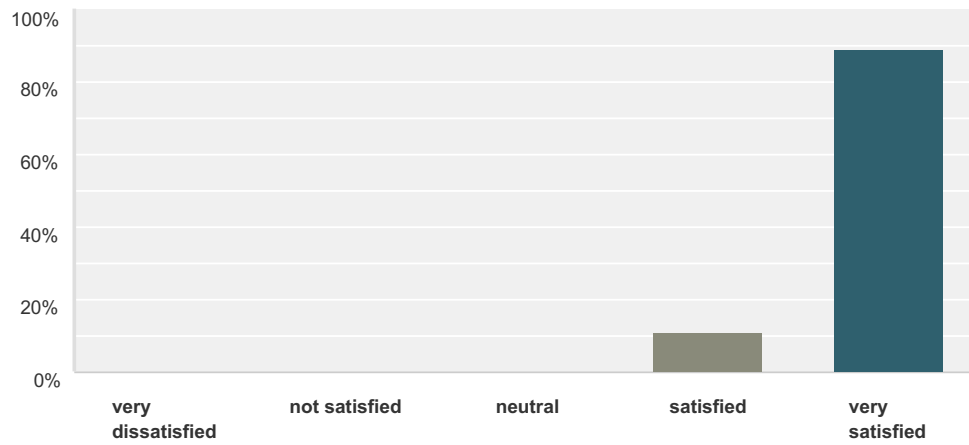
Answered: 37 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	0.00%	0
very satisfied	100.00%	37
Total		37

Q2 How satisfied are you with the Quality of Life offered in the Home?

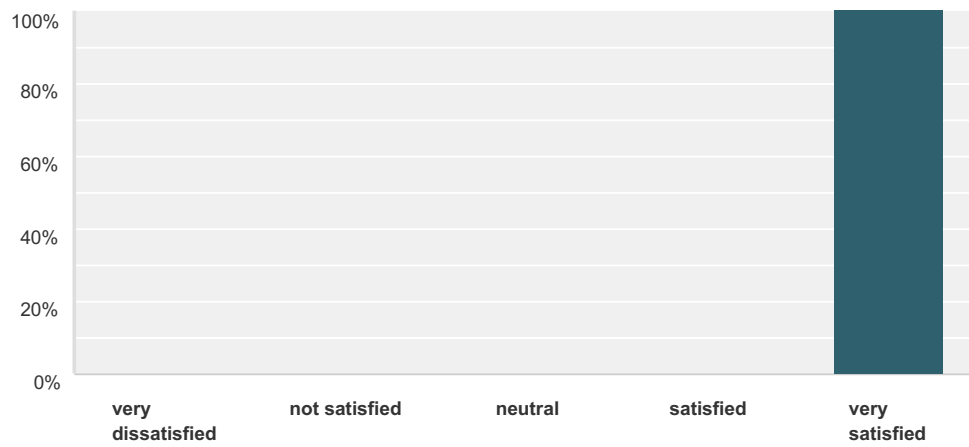
Answered: 37 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	10.81%	4
very satisfied	89.19%	33
Total		37

Q3 How satisfied are you that the Home is clean and well maintained?

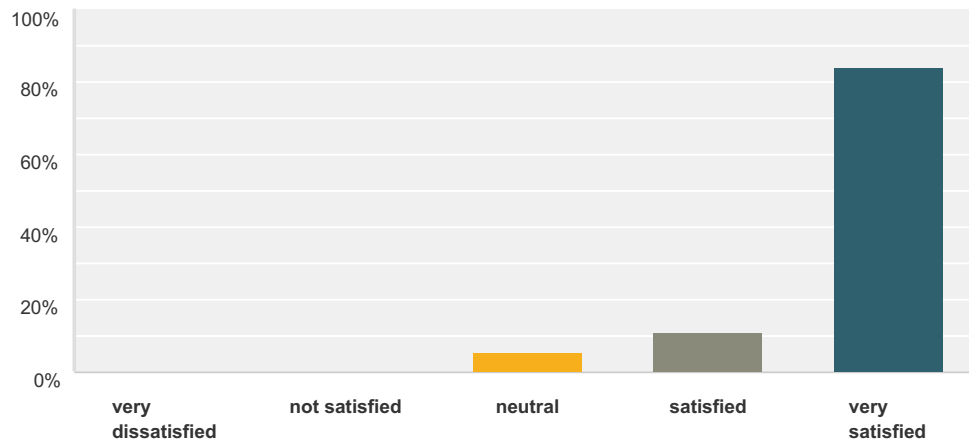
Answered: 37 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	0.00%	0
very satisfied	100.00%	37
Total		37

Q4 How satisfied are you that residents clothing is clean and well looked after

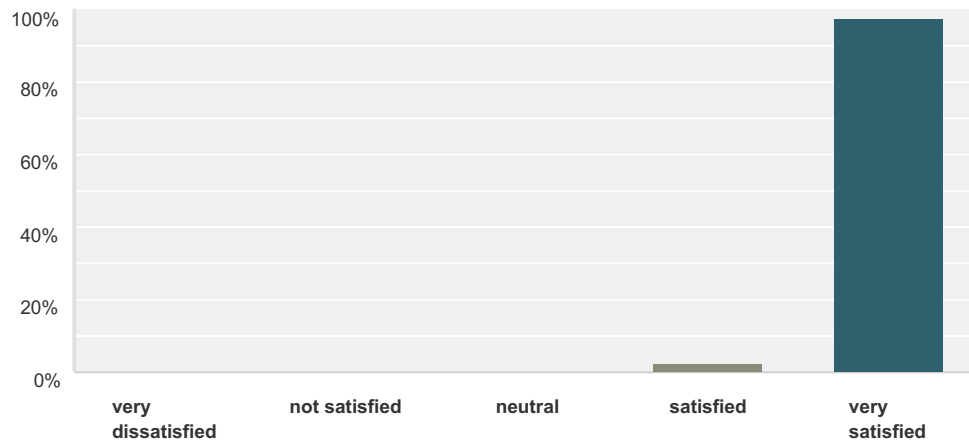
Answered: 37 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	5.41%	2
satisfied	10.81%	4
very satisfied	83.78%	31
Total		37

Q5 How satisfied are you with the quality of healthcare provided in the Home

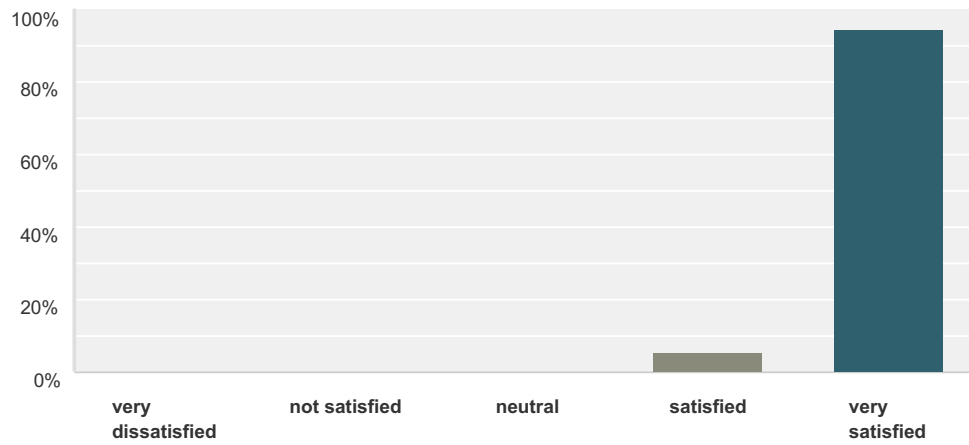
Answered: 37 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	2.70%	1
very satisfied	97.30%	36
Total		37

Q6 How satisfied are you that residents' dignity and privacy is respected

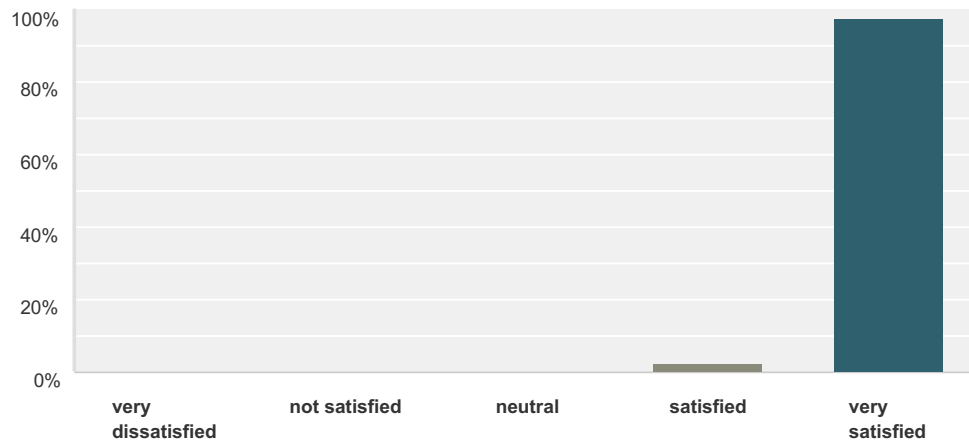
Answered: 37 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	5.41%	2
very satisfied	94.59%	35
Total		37

Q7 How satisfied are you with how care staff interact with residents

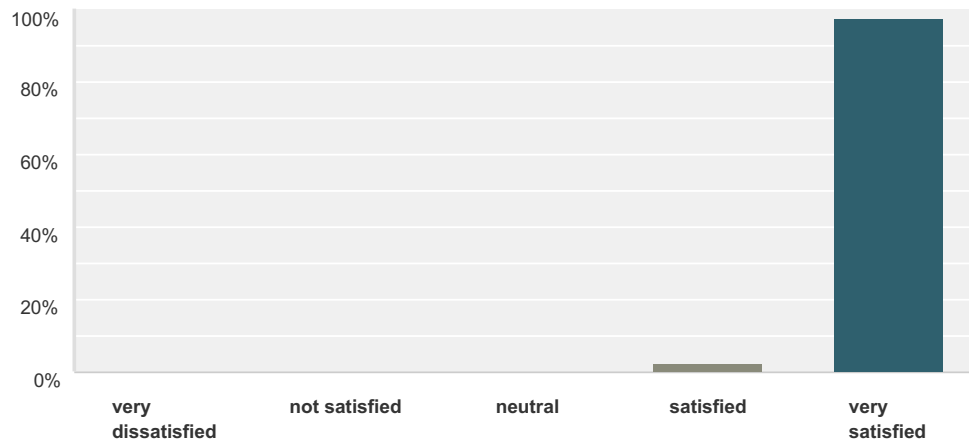
Answered: 37 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	2.70%	1
very satisfied	97.30%	36
Total		37

Q8 How satisfied are you with the activities offered in the Home

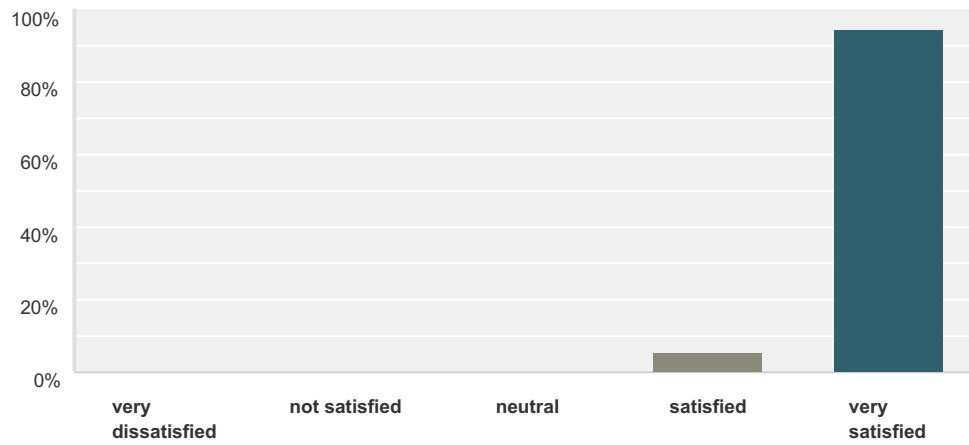
Answered: 37 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	2.70%	1
very satisfied	97.30%	36
Total		37

Q9 How satisfied are you with the food provided in the Home

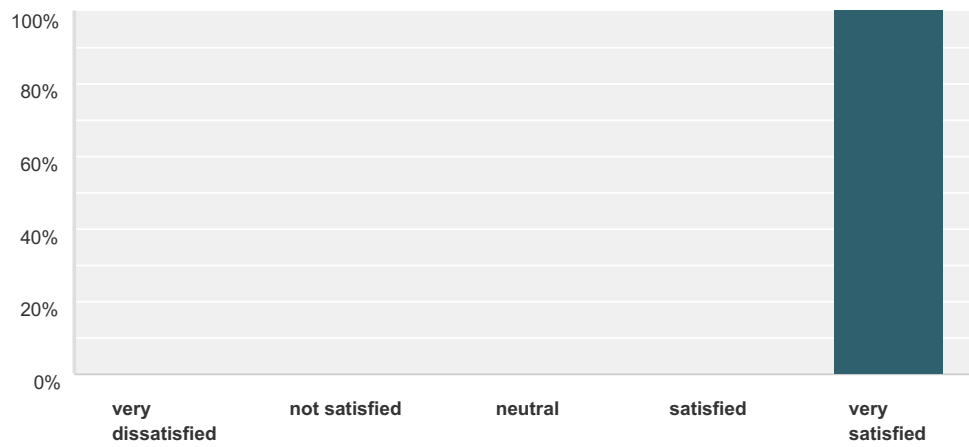
Answered: 35 Skipped: 2



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	5.71%	2
very satisfied	94.29%	33
Total		35

Q10 How satisfied are you that you could talk to staff/managers if you had a concern

Answered: 37 Skipped: 0



Answer Choices	Responses	
very dissatisfied	0.00%	0
not satisfied	0.00%	0
neutral	0.00%	0
satisfied	0.00%	0
very satisfied	100.00%	37
Total		37

Q11 Please tell us about your experience of Áras Chois Fharrage

Answered: 32 Skipped: 5

#	Responses	Date
1	Very happy with life in the nursing home ... a problem I would talk to my family first... all the staff are good except Dana - she is exceptional. She is very organized and I like that.	2/21/2017 1:12 PM
2	Delighted to have got a bed for my Mum in this wonderful facility. Will definitely recommend it to friends.	2/21/2017 1:07 PM
3	Activities are wonderful ... we are very happy ... know we could approach Pat or Bertie with any concerns.	2/21/2017 1:06 PM
4	Best nursing home I have ever visited (and I have visited many). I could not wish for better for my Mum ... takes away any concerns ... about having my mother in care ... I can only say good things about this wonderful home. And believe me when I say if I had concerns I would say.	2/21/2017 1:05 PM
5	Very happy with everything.	2/21/2017 1:03 PM
6	It's perfect here! I'm very happy to be here.	2/21/2017 1:00 PM
7	We are happy with everything	2/21/2017 1:00 PM
8	We are very lucky to have a place in this lovely Nursing Home.	2/21/2017 12:58 PM
9	I'm very happy now. At the beginning I was doubtful about coming to a nursing home. I have settled well and enjoy my life now.	2/21/2017 12:57 PM
10	Everybody is so good, service and the place is spotless. I'm very happy here. What more could you want. Never had it so good at home. [Q 9 Food:] never had it so good in all my life.	2/21/2017 12:56 PM
11	I feel good about living here. It's a lovely place.	2/21/2017 12:51 PM
12	I am always greeted when I visit and many/most of the staff call me by name. Everyone is accessible and finds the time to chat about Dad's day & his needs Thank-you.	2/21/2017 12:50 PM
13	Many thanks to Matron & Staff for all the care.	2/21/2017 12:49 PM
14	A wonderful place to stay. Friendly professional staff. Home from Home.	2/21/2017 12:48 PM
15	Very happy ... management are very friendly and easy to talk to.	2/21/2017 12:44 PM
16	i) A bit careless when hanging up clothes. ii) Was completely satisfied until my folder went missing. [folder has been located]	2/21/2017 12:42 PM
17	Tá mé go h'an sasta anseo. Dúirt Liam go raibh mé lucky áit comh mhaith a fhail	2/21/2017 12:40 PM
18	I'm very happy here.	2/21/2017 12:39 PM
19	Year on year, the high standards in the home are maintained and I am more than happy with my mother's care and surroundings.	2/21/2017 12:38 PM
20	Always very happy with my Dad's care and the kindness shown by the staff	2/21/2017 12:37 PM
21	We are very satisfied with the care our father receives here. The staff are always extremely pleasant and my father really enjoys the activities provided. No complaints here.	2/21/2017 12:36 PM
22	Always very happy with my Dad's care and the kindness shown by the staff.	2/21/2017 12:35 PM
23	We are very satisfied with the care our father receives here. The staff are always extremely pleasant and my father really enjoys the activities provided. No complaints here.	2/21/2017 12:35 PM
24	We are very happy with all aspects of the home. We feel very welcome when we come, a very friendly place, it has such a lovely atmosphere.	2/21/2017 12:34 PM
25	Very well cared for.	2/21/2017 12:33 PM
26	Mother loved living in the nursing home where she felt safe and well cared for. All the staff were great fun and always very caring. Nothing was too much trouble for them ... 'you only have to ask and its done' ... Great praise for Laszlo who was always on hand to hang a picture or paint a wall. My brother said it was the best nursing home in the country. It certainly changed our perspective of life in a nursing home.	2/21/2017 12:32 PM

27	Very happy with everything couldn't be better. The place is spotless. If I had a problem I would go to the matron	2/21/2017 12:31 PM
28	I would have given higher marks if I could especially to questions 1, 3, 6, 7, 8 and 10	2/21/2017 12:30 PM
29	I am very happy here. I would not like to go any place else.	2/21/2017 12:29 PM
30	Tá mé an sasta. Níl me ag iarraidh tada agus eíst liom.	2/21/2017 12:28 PM
31	Tá mé thar a beith sasta le cuile sa teach seo. Is maith liom an áit. Seo é mo baile fein anois	2/21/2017 12:27 PM
32	Everybody is so kind. I've been here a long time now.You are wonderful, you are all wonderful. My sister says she hopes you'll have a bed for her when she needs one.	2/21/2017 12:25 PM