



## JOB ANNOUNCEMENT

The Community Health Worker (CHW) will work within the community and health care settings to empower patients and their caregivers to improve health outcomes by providing culturally sensitive education, peer-based support, and connections to primary care and community-based social supports. The CHW will work with the NORC team to coordinate services. This position reports to the Director of Knickerbocker Village, NORC.

### Minimum Qualifications:

- High School Diploma or GED
- Two years of CHW experience or comparable experience
- Experience facilitating workshops and providing one on one health support and information preferred
- Comfortable conducting home visits
- Strong interpersonal skills demonstrative of empathy and support
- Demonstrate ability to work collaboratively
- Demonstrate ability to work with families who face exceptional challenges
- Willingness to visit with families in hospital and the community
- Bilingual English/Cantonese, Mandarin Spanish required
- Basic in MS Office

### Responsibilities:

- Reports to CBO contact and NYP Program Manager
- Manages designated caseload and meets all state program goals
- Conduct home visits
- Offer practice based support and information sessions at assigned patient centered medical home, CBO or hospital
- Collaborates with healthcare team throughout the patient centered medical home and hospital
- Completes appropriate documentation of assessments and educational sessions at program intervals using determined collection method
- Maintain organized filing system, and submits all paperwork and documentation to program staff by designated deadline
- Facilitates/hosts 2 community-based workshops per year
- Conducts community-wide outreach and assists with event planning, including workshops and health fairs
- Attend all required staff meeting and trainings

Compensation: Commensurate with qualifications and experience  
Hours: Monday to Friday, 9:00AM to 5:00PM, 35 hours per week  
To Apply: Submit cover letter and resume to:  
Fax: 212-349-2793  
Email: [hrdept@hmhonline.org](mailto:hrdept@hmhonline.org)

Posting Date: November 7, 2019

Application Deadline: Until filled

**Hamilton-Madison House is an Equal Opportunity Employer**