



QUALITY ASSURANCE

We provide services to support your Quality Assurance monitoring and program improvement.

Our Quality Assurance services are designed to complement and improve your agency's internal program monitoring of health and safety and the home / site environment. We provide an objective view of your program services using the same standards and practices utilized by CDPHE – Colorado Department of Public Health and Environment – and the new person-centered settings rule.

Whether you are preparing for an upcoming state survey, working on a plan of correction, editing your policies and procedures or simply want an objective view of your Quality Assurance practices...we are here to assist. We have over 10+ years' experience reviewing, developing and improving Quality Assurance systems for agencies from one-time home visits to annual reviews and everything in between.

Home / Site Visits

- Mock Surveys
- Ongoing Monitoring: Monthly, Quarterly and Annual
- Person-Centered Interviews
- HHP / Staff Interviews

Document Review

- Policies and Procedures
 - Annual Forms
 - Protocols
- Medication Administration
 - ISSP/IBSSP
- Satisfaction Surveys
- Incident Reporting

Program Notes

- Personal Goals
- Community Access
- Health and Safety
- Medical / Psychological / Behavioral

Personnel

- Training Plans
- Certifications
- Person-Specific Knowledge