



Roselli Trading Company

Merchandise Return

If you received an incorrect or damaged item, please contact us immediately for instructions.

For all other returns, please use this form. To qualify for a full refund; returns must be made within **10 days of receipt** and all items must be in **new condition** and **in original packaging**.

In order to receive credit, the following steps are required:

1. *Merchandise must be in resale-able condition and must be repacked in original packaging.*
2. *A completed Merchandise Return Form must be included with your shipment. Be sure to list all the items you are returning, provide a reason for return, and tell us if you would like a refund or an exchange.*
3. *Cut out shipping label at the bottom of this form and affix it to your shipping carton.*
4. *Ship via the carrier of your choice. Please note, you are responsible for return shipping charges and shipping insurance.*

Please pack your items carefully to withstand the rigors of shipping. We cannot issue credit for merchandise that is damaged during the return.

| | |
|------------------------|-----------------------|
| Order #: _____ | Date: _____ |
| Name: _____ | Phone: _____ |
| Address: _____ | |
| City: _____ | State/Province: _____ |
| Zip/Postal Code: _____ | Email: _____ |

refund exchange (for exchanges, please list the items you wish to purchase on the reverse of this form.)

| Qty | Item # | Description | Reason for Return | Price |
|-----|--------|-------------|-------------------|-------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

FROM: _____

Ship To: Roselli Trading Company
237 South Bald Hill Road
New Canaan, CT 06840

total cartons in shipment: _____