

# Volunteer Rewards Card FAQ

## **Where can I use the card?**

The card can be used at [www.squareup.com/store/monsterrunseries](http://www.squareup.com/store/monsterrunseries) and at the store at packet pick ups and race day.

## **Where can I redeem for race entries?**

Race entries can be purchased at the online store (scroll to the bottom of the page) and at registration at packet pick ups and race day.

## **How do I check the balance?**

A balance will be sent to you after each purchase on our online store. If you want to know the balance at packet pick-up or on race day, please stop by the volunteer tent or the store.

## **Can I still gift Bones to a friend?**

Yes, you can use your card at the online store and when completing the order, put their email address for the registration code to be sent to.

## **Can I now do a partial payment (EX: Bones+Cash) for race entries/gear?**

Yes

## **Will you still be doing the Bones Rewards after December 1, 2017?**

Yes, you will be receiving a new card following this date. Bones will now expire yearly. Any Bones earned in 2017 must be used by December 1st, 2017.

## **Why are you changing the program up?**

We are a small staffed company and to ensure a fantastic race, we need to make some things simpler.

## **What if 2018 race registration doesn't open until after December 1st?**

We shouldn't run into this issue. With the new program, race registration will open earlier than before! Yay!