



GENERAL INFORMATION

Thank you for making the choice to raft with Kings River Expeditions. We have been a Recreation Service Partner of the United States Forest Service since 1972. The Kings River is one of California's last free flowing wild rivers, and it is protected as a Special Management Area by the United States Forest Service. Commercial use is limited to protect the natural resource and ensure the most secluded and scenic rafting trip possible.

The Kings River is rated a Class III on the Western Scale, which is perfect for both first time and veteran rafters. Each day, we raft a 10 mile stretch of river with over 30 named rapids. The Kings River is 1½ hours east of Fresno, about 5-6 hours from the Los Angeles area, and 4-5 hours from the Bay Area. We are above Pine Flat Reservoir in the Sierra/Sequoia National Forests. You can also print maps and get additional information from our website www.kingsriver.com.

Our base camp, Twin Pines Camp, is spread out over about 12 acres along the upper Kings River just after you cross the Kings River Bridge. The main camp area consists of a kitchen and dining area under a large canopy, a volleyball court, horseshoe pits and a clean restroom and dressing room facility. We do not have phones or electrical outlets in camp.

Reservation Statement

When you make a reservation, you will receive an email statement listing your trip date(s), number of rafters, fees, payment due dates and payments received. Check this information carefully to make sure it is correct. When you make a payment, an updated reservation statement will be emailed to you showing the payment and new balance due.

INDIVIDUALS

Individual reservations are for groups of 10 or less paying rafters.

Payment Terms

A **\$40 non-refundable deposit** is due at the time the reservation is booked.

Final payment is due in our office 60 days prior to departure. You will receive a reminder two weeks in advance.

TEAMS

A team consists of a minimum of 11 paying rafters up to a maximum group size of 72. For every 11 paying guests, the team leader earns one free pass.

Benefits of being a Team Leader

- One free pass for every 11 paid rafters
- Free use of a KRE wetsuit
- Team Leader Hat and T-shirt
- Priority reservation status for next year

Benefits of being a Team Member

- Each (rafting) member of the team receives a \$15 per person discount on two day trips and a \$7.50 per person discount on one day trips. Additional discounts are given to rafters under 18 and over 65 years of age.
- Returning teams have priority reservation status which entitles you to reserve a place for the same number of rafters on corresponding dates the following year (in advance of the January general reservation date). This is an important advantage because a large percentage of each season's trips are booked a year in advance.

Responsibilities of the Team Leader

- Makes reservations
- Completes trip roster
- Collects money
- Distributes information
- Maintains contact with the Kings River Expeditions office

Payment Terms

Deposits for teams of 11 or more are made in two payments.

A reservation for a team of 11 or more requires a booking deposit of \$240 due at the time the reservation is booked.

The deposit balance, which should total \$40 per person and included the \$240 booking deposit, is due 30 days later.

Final payment is due in our office 60 days prior to departure. You will receive a reminder two weeks in advance.

The 60 day deadline for final payment is the last day space will be held. If final payment is not received by the due date, individuals on the waiting list will have priority for available space on the 59th day preceding the trip. If final payment arrives late and the space has been booked, you may choose an alternate date or request a refund less the **\$40 per person non-refundable deposit.**

A tip from some of our past team leaders: Start getting a definite commitment from your potential team members right away. In the past, individuals without advance financial obligation have, on occasion, changed their plans at the last minute. This creates problems for the leader and other team members. It is best to sign people up **as they hand you their \$40 non-refundable deposits.**

Rosters

Our online reservation system will allow you to manage your reservation and trip roster. You will be able to invite and add people to your group simply by emailing them a link to your reservation. Friends can then register for your trip, enter their information into your trip roster, and download trip information such as maps, risk forms, and trip itineraries.

INDIVIDUALS AND TEAMS

Reservation Statement

When you make a reservation, you will receive an email statement listing your trip date(s), number of rafters, fees, payment due dates and payments received. Check this information carefully to make sure it is correct. When you make a payment, an updated reservation statement will be emailed to you showing the payment and new balance due.

Forms of Payment

The easiest, most efficient method of making payments is with a VISA or MasterCard. You can make a credit card payment either online or by phone.

You can also pay by check. Individual checks made payable to Kings River Expeditions can be forwarded to us in one envelope.

Please do not mail cash and remember to allow time for mailing so payments reach the office on time. An updated statement will be emailed to you each time we receive a payment.

Cancellations, Refunds and Transfers

This is important information to pass along to your team members.

All monies are immediately refunded in the unlikely event that Kings River Expeditions is forced to cancel due to river conditions. In cases of cancellation by guests, **all \$40 deposits are non-refundable**. Guests who provide written notice of cancellation 31 or more days prior to the trip departure will forfeit the \$40 per person deposit fee only. Cancellations 21-30 days prior to the trip will receive a 50% refund of the trip cost. Reservations transferred to an alternative date can be made with no penalties 30 or more days prior to the original reservation date. **No refunds will be made on cancellations within 20 days of departure**. Substitutions can be made with no penalty. There are no exceptions to this policy.

Substitutions

Substitutions occur frequently as individual plans change. These changes should be

handled by the individuals. The leader should be aware of any changes and record them on the trip roster. If John Smith discovers he will be unable to make the trip he should find his own replacement and make the necessary financial arrangements with that person. The leader then forwards the information to our office advising us of the change.

Acknowledgment of Risk

Kings River Expeditions has an excellent safety record. In almost 40 years of operation, we have not had a drowning and injuries have been limited and few in number. There are, however, certain risks connected with outdoor activities which must be assumed by each participant.

An Acknowledgment of Risk form is attached for you to read, sign and return.

Teams Leaders can use your “mytrip” account to form a roster or invite team members from your account to enter their own information. Upon receipt of your roster 60 days prior to your trip we can email a risk form to each of your team members.

To validate reservations, signed risk forms must be returned to the Kings River Expeditions office at least two weeks prior to your trip date.

Trip Start Times

One day trips begin at either 7:00 or 10:00 am. Two day trips start at 10:00 am. Check your reservation statement carefully for your trip start time.

Please be on time. The U.S. Forest Service monitors our camp departure and trip launch times closely to limit traffic and crowding at the put-ins. Because of this, we must adhere to a pre-determined launch schedule.

Rafting Equipment

We use 14' self-bailing Hyside rafts that hold up to 7 paddlers plus one guide. Everyone is given a paddle and a life jacket. Helmets are also available upon request. We require all rafters to use our life jackets and equipment.

Wetsuit Rentals

Plenty of quality wetsuits, paddle jackets and booties in all sizes are available for rent in camp. It is not necessary to reserve them in advance. Farmer John wetsuits and Body Glove paddle jackets are available for \$7/day each and booties for \$3/day.

Tent Rentals

For the convenience of guests who do not own camping gear, a limited supply of rental tents is available. Our rental tents sleep two people and include two foam mattresses. They rent for \$20 a night and must be reserved in advance. Tents are set up in camp for the season and are recommended through mid-June.

T-Shirts

All Kings River Expeditions guests receive a complimentary t-shirt at the end the trip.

DVD's / Photographs

Videos and photographs are taken of each boat on the first day of almost all two-day expeditions (10:00 am trip starts). Photo CD's and DVD's will be available for guests to purchase.

Beer and Wine

We serve wine with dinner and have cold beer on tap after the day's river run for guests 21 and over. Guests consuming alcohol on the day of travel should designate a driver.

About Pets

Please discourage team members from bringing pets into camp unless the pet will be supervised and cared for throughout the day. An unleashed pet can quickly create an unsanitary and unpleasant situation simply by wandering around our open kitchen and dining area. Out of respect for all of our guests, pets are not allowed in camp during meal times and must be kept on a leash and supervised in the general camp area at all times.

Child Care

People may be hesitant to commit to a rafting trip because they cannot find anyone to watch their young children. Here are a couple of ideas to pass along:

Parents can bring their young ones. On two-day trips, many couples switch off a day of rafting and a day of watching the kids. If all of the adults want to raft, couples with kids can pitch in and hire a sitter to come on the trip and watch the kids while the parents are on the river. A \$40 camper fee will cover the sitter's meals, entertainment, etc., and relieve the parents of the child care duties. Children under six are welcome at no additional cost.

Weather

We raft rain or shine and have had fantastic experiences in all types of weather. If you would like to know current weather conditions prior to your trip, call (559) 442-1212 and listen to the recording. The weather on the river will be similar to Fresno's weather. The recording may state specific weather conditions for the foothills east of Fresno, which would include the Kings River.

Mailing Lists

New guests on your roster will be placed on our email list to receive future e-newsletters and updates. This list is not made available to other firms or groups.

Gift Certificates

Trip gift certificates can be purchased by contacting the Kings River Expeditions office. They make great gifts for Christmas, birthdays, graduations, and anniversaries.

Kingsriver.com

Visit our website: www.kingsriver.com. We welcome all inquiries, requests, trip questions, comments and feedback. You can also print a map and directions, an equipment list, and additional risk forms.

Facebook and Twitter

Kings River Expeditions now has a Facebook and Twitter page. Become a fan to hear about specials and show off photos of your rafting trip.