

## THE CITY OF TEAGUE SERVICE AGREEMENT

- I. PURPOSE.** The **CITY OF TEAGUE** is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the **CITY OF TEAGUE** will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
- A.** No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriated backflow prevention device.
  - B.** No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone back flow prevention device.
  - C.** No Connection, which allows water to be returned to the public drinking water supply, is permitted.
  - D.** No pipe or pipe fitting which contains more than 8.0 percent lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
  - E.** No solder or flux, which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
  - F.** The customer will not supply service to any other person, building, or adjoining property. This will include, but not be limited to residences or businesses adjoining the customer's property and/or separate residences or businesses belonging to or on the customer's property.
- III. SERVICE AGREEMENT.** The following are the terms of the service agreement between the **CITY OF TEAGUE** (the Water System) and \_\_\_\_\_ (the Customer).
- A.** The Water System will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
  - B.** The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the water distribution. The inspections shall be conducted during the Water System's normal business hours.
  - C.** The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
  - D.** The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
  - E.** The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System. If the location is deemed as an actual or potential contamination hazard site by the Water System, then the appropriate backflow prevention device must be inspected yearly by a person holding a **BPAT** license, this expense will be paid by the Customer.
  - F.** Each new customer is required to provide at customer expense a "cut off" outside the meter box. When an old line is replaced to an existing customer, the customer is required to include a "cut off" on the customer's side of the meter.  
Article 13.500 Service Connections (J)
- IV. ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER NAME: \_\_\_\_\_ CUSTOMER ACCOUNT #: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

DATE: \_\_\_\_\_

CUSTOMER SIGNATURE: \_\_\_\_\_