

# Cape Malibu Water Supply Corporation

Water Billing Office  
27351 Blueberry Hill Drive #36  
Conroe, TX 77385-8969  
Phone (281) 367-0935

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## Water Billing Information

**Billing Office:** 27351 Blueberry Hill Drive #36  
Conroe, TX 77385-8969

**Office Hours:** 8:00 AM to 4:00 PM Weekdays

**Phone:** 281-367-0935

**After Hours "drop box":** Located on to the right of front door, collected each morning

### Billing Information:

Meters are read between the 10<sup>th</sup> and the 15<sup>th</sup>  
Bills are mailed out no later than the 25<sup>th</sup> of each month  
Bills are due on the 16<sup>th</sup> of each month  
Late fee of 10% is assessed on the 17<sup>th</sup>  
A reconnection fee of \$160.00 will be charged if service is disconnected due to non-payment.

**Connect Information:** Customer Deposit \$ 75.00  
Application Fee \$ 90.00

<b>Rate Information:</b>	Water (2,000 gallons or less)	\$27.47 (monthly minimum)
	2,001 to 5,000 gallons	\$ 2.60 per 1,000 gallons
	5,001 to 10,000 gallons	\$ 3.25 per 1,000 gallons
	10,001 to 15,000 gallons	\$ 3.90 per 1,000 gallons
	15,001 to 20,000 gallons	\$ 4.55 per 1,000 gallons
	20,001 to 25,000 gallons	\$ 5.19 per 1,000 gallons
	25,001 to 30,000 gallons	\$6.09 per 1,000 gallons
	30,001 to 35,000 gallons	\$6.86 per 1,000 gallons
	35,001 to 40,000 gallons	\$7.90 per 1,000 gallons
	40,001 to 45,000 gallons	\$9.09 per 1,000 gallons
	45,001 to 50,000 gallons	\$10.44 per 1,000 gallons

For usage above 50,000 gallons, a progressively increasing rate shall be applied at 15% for each additional 5,000 gallons as an extension of the above table.

Lone Star Permit Usage Fee	\$ 0.09 per 1,000 gallons
SJRA-GRP Usage Fee	\$ 3.17 per 1,000 gallons
Capital Improvements Charge	\$10.00 per month
TCEQ Regulatory Assessment	0.5 % of billed water amount

Make Checks or Money Orders Payable to: Cape Malibu W.S.C.  
Cash payments may be made at Water Billing Office.  
There is a \$35.00 fee for returned checks

*Keep for your records.*

**APPENDIX - C.2 SERVICE APPLICATION FOR SERVICE**

**CAPE MALIBU WATER SUPPLY CORPORATION  
SERVICE APPLICATION**

SERVICE DATE: \_\_\_\_\_

RENT [ ]      OWN [ ]

IS THIS FOR A SINGLE FAMILY NEW OR REBUILT HOME? \_\_\_\_\_ (YES, OR NO)

IF THIS IS FOR A NEW OR REBUILT HOME HAS A TEXAS PE, SIGNED DOCUMENTS ATTACHED STATING THE FACILITY IS IN REGULATORY COMPLIANCE WITH SJRA, TCEQ, TWDB, AND LSGCS RULES, REQUIREMENTS AND GUIDELINES?  
\_\_\_\_\_ (YES, OR NO)

DOES THE HOME HAVE A POOL, POND OR SPRINKLER SYSTEM? \_\_\_\_\_ (LIST)

NAME/ NAMES ON ACCOUNT: \_\_\_\_\_

SERVICE ADDRESS \_\_\_\_\_

\_\_\_\_\_

BILLING ADDRESS \_\_\_\_\_

\_\_\_\_\_

TDL # \_\_\_\_\_

HOME PHONE # \_\_\_\_\_ WORK PHONE # \_\_\_\_\_ CELL PHONE # \_\_\_\_\_

PLACE OF EMPLOYMENT \_\_\_\_\_

EMPLOYMENT ADDRESS \_\_\_\_\_

NAME OF SPOUSE/ROOMMATE \_\_\_\_\_

SPOUSE/ ROOMMATE TDL # \_\_\_\_\_

PURCHASE PROPERTY / LEASE PROPERTY

MORTGAGE / LANDLORD NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

I certify that on the requested date of service my home will be prepared to have water turned on. (All faucets, Washer connections and outside hose bibs, hydrants or other valves should be off. If connections are found on, water cannot be connected on this day). Within 30 day of Service an approved CSI will forwarded to CMWSC.

\_\_\_\_\_ (APPLICANT SIGNATURE)

## **APPENDIX - C.1 SERVICE AGREEMENT**

### **CAPE MALIBU WATER SUPPLY CORPORATION SERVICE AGREEMENT**

- I. PURPOSE:** CAPE MALIBU WATER SUPPLY CORPORATION is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices or use. The purpose of this service agreement is to:
- a. Notify each Customer of the plumbing and water usage restrictions and policies that are in place to provide this protection.
  - b. Advise each Customer that under applicable regulations governed by the TCEQ (Texas Commission of Environmental Quality), PUC (Public Utility Commission), LSGCD (Lone Star Groundwater Conservation District), Texas Water Development Board, SJRA (San Jacinto River Authority, and the Texas Department of Health, the CMWSC will enforce these rules and guidelines and non-compliance by Customer's will result in water service being stopped or disconnected.
  - c. Obtain a Customers signature indicating understanding their facilities are in compliance with a. and b. above and their and willingness to comply with items a. and b. above.

The utility enforces these restrictions to ensure the public health and welfare. Each Customer must sign this agreement before CMWSC will begin service. In addition, when service to an existing connection has been suspended or terminated, CMWSC will not re-establish service unless the violation is corrected and inspected by the system Operator, plus it has a signed copy of this agreement.

- II. PLUMBING RESTRICTIONS:** The following plumbing practices are prohibited by State Regulations:
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap.
  - C. No connection that allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection that provides water for human use.
  - E. No solder or flux that contains more than 0.2% lead may be used for the installation or repair of plumbing at any connection that provides water for human use.

**III. SERVICE AGREEMENT:** The following are the terms of the service agreement between CAPE MALIBU WATER SUPPLY CORPORATION and \_\_\_\_\_.

- A. CMWSC will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
- B. For single family existing or new homes, once initial water is provided or significant water facilities are reworked or when Construction is complete, the Customer must provide a CUSTOMER SERVICE INSPECTION CERTIFICATE (CSI) (see Tariff Section 2.06) stating the home complies with all applicable codes and requirements. For existing homes the Customer shall allow their property to be inspected for possible cross-connections and other undesirable plumbing practices. The inspections shall be conducted during CMWSC normal business hours. Inspections may be conducted at any time during daylight hours, with access to all outside areas by the account Owner
- C. CMWSC shall notify the Customer in writing of any cross-connection, back-flow or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any undesirable plumbing practice on their premises.
- E. The Customer shall, at their expense, properly install, test and maintain any backflow prevention device required by TCEQ for the CMWSC Water System. Testing by a Texas State certified Inspector must be completed at least annually. Copies of all testing and maintenance records shall be provided to CMWSC.
- F. Customer failure to provide annually back flow test results to the CMWSC will result in water being stopped or disconnected.
- G. Customers who install a swimming pool, pond or other water containment structure using water supplied by the CMWSC must present an approved Design, in compliance with applicable LSGCD rules, signed by a Texas State PE, before using such item. Additionally if CMWSC water is not to be used then the account owner must allow for an inspection to ascertain CMWSC water is not used and appropriate backflow or cross connection rules are adhered to. Failure to provide said documentation will require the CMWSC to stop or disconnect water to the account.

**IV. ENFORCEMENT:** If the customer fails to comply with the terms of the Service Agreement (including all of Parts I, II, and III above), CMWSC shall, at its option, terminate service. With regard to Part III the CMWSC requires each service applicant to properly install, test and maintain an appropriate backflow prevention device at the service connection or as otherwise allowed in PUC rules. Any expenses associated with the enforcement of this Agreement shall be billed to the Customer.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_