

# Go2Guide Newsletter

February Edition

## Raffle Winners

Curtrina H. from Detroit won \$50 towards their rent for paying on time.

Erica S. from Detroit won \$25 towards their rent for using the tenant portal!



## Need Documents Signed?

Our office is open by appointment only for document signing. If you are in need of having a document signed, please contact our office to schedule an appointment for the document signing. You may also drop any paperwork off & we will sign it right away & send it to you!

## Household Products We Swear By

**LA's Totally Awesome All-Purpose Cleaner** - This is probably by far the most popular product we see among tenants. This ALL PURPOSE cleaner can be used on just about any surface! Best perk, it can be found at the dollar tree!

**OdoBan** - This is another favorite. This is a Go2Guy favorite because not only does it smell great, but disinfects very well. This can be found at any store.

**Mr. Clean Magic Erasers** - Single magic erasers have made their debut to the dollar tree. The magic erasers are good for all surfaces and work great on tubs & cleaning the caulk around your tub.

## No Beds in the Basement

A common deficiency we see on Annual Inspections are **beds in the basement**. Per Section 8, "Tenants needs to understand basements are not an approved bedroom and nobody is to have it as a sleeping room." Basements do not have windows that fully open to escape during an emergency, therefore, they cannot be used as sleeping rooms. If you are found to have a bed in the basement for sleeping purposes, you will be sent a lease violation letter.

## No Late Fees Being Waived

If we have waived a late fee for you, then it was done as a courtesy, but tenants are making it a habit asking for their late fees to be waived. As a reminder, the \$50 late fees is posted to your account because the rent has not been paid or there is a balance. You do not get to be rewarded with having your late fee waived but not pay your rent. If you do not pay your rent on time or you have a balance on the account, you are responsible for the \$50 late fee. NO EXCEPTIONS!

## Written Repair Notices

Another reminder that **all repair requests need to be submitted in writing!** This can either be via text, email, or the tenant portal. This is so our office can track when the request was submitted and send updates to you when it has been received and assigned to a contractor.

## Repair Invoices For Tenants

As you know, Go2Guy holds tenants accountable for any damages to the home caused by them. If you are charged for any damages, the charge will be added to your ledger and you can expect to receive an invoice from us as well for that charge.