

QUESTIONS TO ASK YOUR INSURANCE COMPANY

PRIOR TO YOUR FIRST VISIT

1) Do I have Mental Health benefits in my plan?
2) Do I have a deductible; if so, how much is it?
Is it combined with my medical deductible in order to meet it?
How much of it have I met so far?
3) What is the percentage that my insurance pays?
What is the percentage (or amount) that is my copay?
4) Is there a cap on the number of office visits are allowed per calendar year?
5) Do I need to be pre-certified or pre-authorized (call before being seen by counselor)?
If so, how many visits allowed before I have to call again?

6) What is the effective date of my policy: