



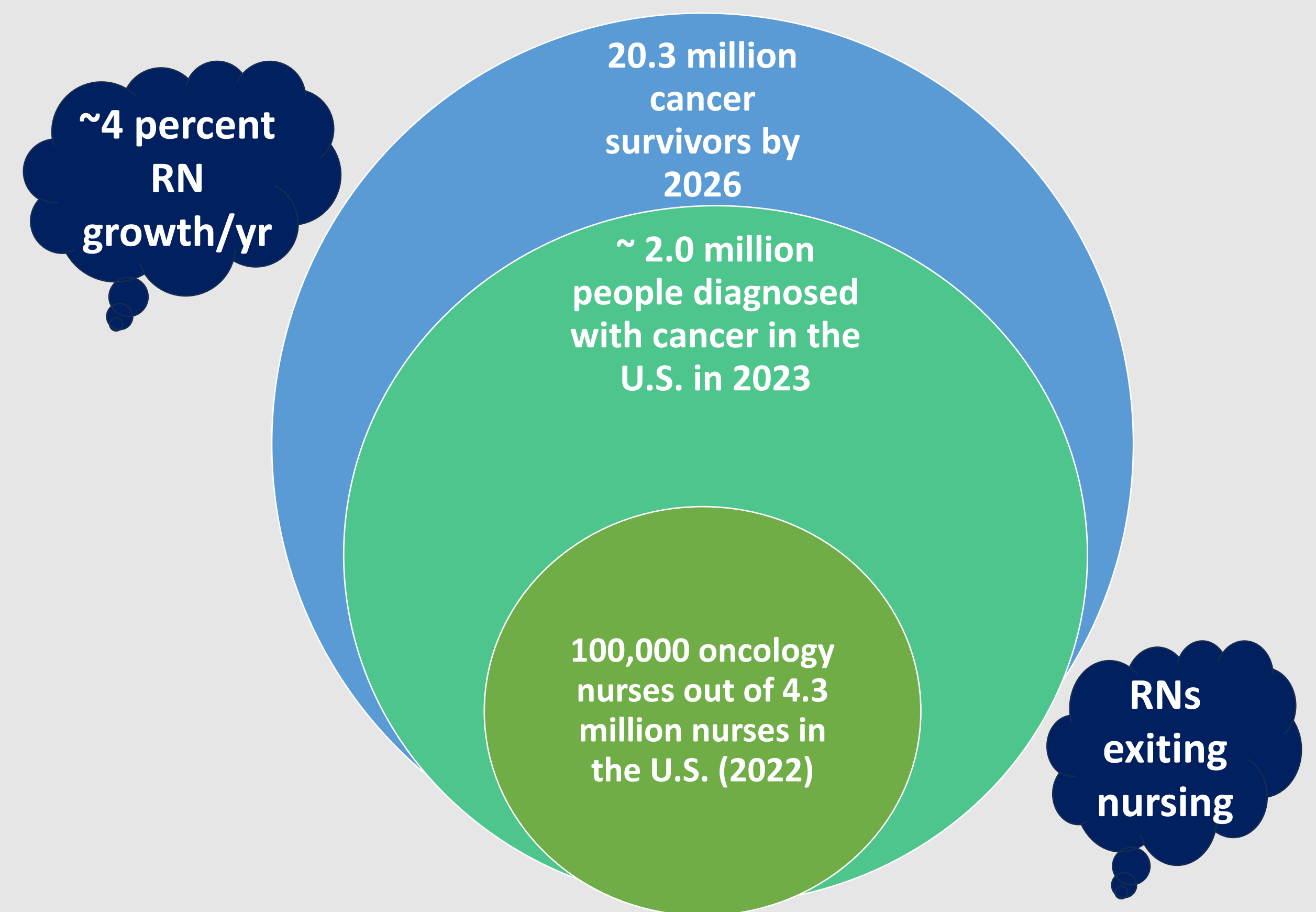
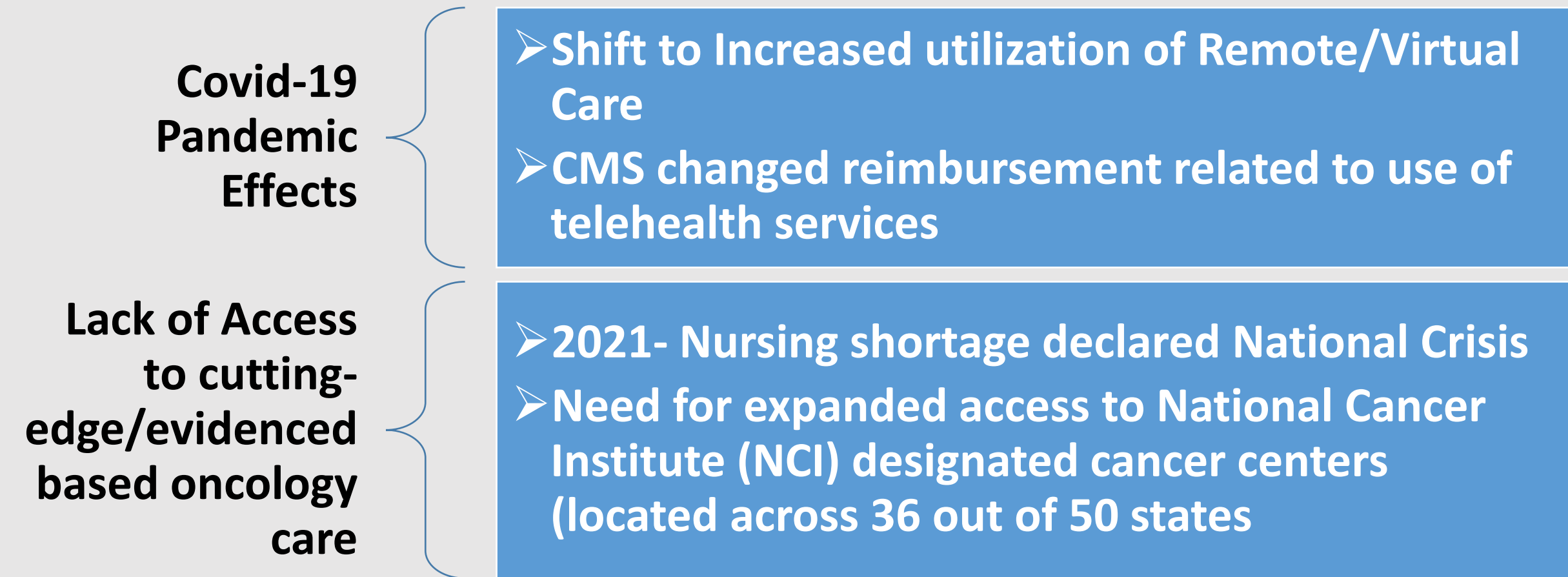
Emerging Roles in Remote Oncology Nursing

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Purpose

- ✓ Introduce the creation of novel remote/telehealth roles in oncology nursing, including, but not limited to:
- ✓ Nurse Leader, Nurse practitioner, Telephonic Cancer Nurse, Telephonic Triage Nurse, Oncology Abstractors, Nurse Navigators
- ✓ Highlight value and impact of remote nursing oncology roles on the nursing profession and patient outcomes.
- ✓ Understand precipitating factors causing emergence of these roles

The Oncology Landscape in the U.S.



Remote/Telehealth Companies Employing Oncology Nurses in the U.S. (Internet Search)

- City of Hope
- AccessHope
- Stanford Health Care
- Qcentrix
- ThymeCare

Remote Oncology Nursing Roles and Functions

- Nurse leader**
 - Training and feedback on performance
 - Conflict resolution and process improvement
- Nurse Practitioner**
 - Quality review
 - Knowledge Resource
- Telephonic Cancer Support /Triage Nurses**
 - Assess learning needs and level of support
 - Provides education, community resources and emotional support
- Nurse navigator**
 - Facilitation of onsite visit
 - Education
- Oncology Abstractors/ Writers**
 - RN medical record review and curation
 - RN creation of synopsis

Patient & Nurse Advantages from Telehealth

Peer-reviewed study – “Access Hope sub-specialists provided evidence-based treatment recommendations in 93% of cases, including significant changes in 28% of cases.”

Patient Outcomes

- Improved emotional well-being & gratitude
- Improved cancer knowledge & quality of life
- Improved treatment efficacy & decreased toxicity

Benefits for Nurses

- Improved Work-Life Balance
- Improved Nurse Well-being
- Improved Nurse Retention

Discussion

- Remote Oncology Nurses’ impact people throughout multiple engagement points during their cancer journey (diagnosis, treatment, survivorship, family systems).
- Mutually beneficial relationship for both patients’ health and telehealth nurses’ careers and health
- Suggested future research: remote oncology nurses’ perception of new roles and level of job satisfaction.
- Limitations: Lack of research and metrics on remote nursing impact on patient outcomes

References



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