







ANDOVER, CT TRANSPORTATION OPTIONS

revised 1/16

Provider	Area Served	Types of Service	Website	Additional Information
Dial-A-Ride				
	Andover and Greater Hartford area - Up to 35 mile radius	Wheelchair Accessible Senior and/or Disabled Dial-A-Ride Transportation	www.andoverconnecticut.org/services-government/seniors/	(860) 742-0188 ext. 2 For Andover residents. Reservations need to be made on Monday between 9:00 AM - 10:00 AM. When a holiday falls on a Monday, reservations should be made the Thursday before. Cost - Free Medical Appointments–Thursdays Shopping -Tuesdays Foodshare – Wednesdays Senior Center Meetings – Wednesdays Senior Center Luncheons - Fridays Day Trips throughout CT – Call
	Andover and Surrounding Towns	Transportation to/from Medical Appointments for Andover residents	www.andoverconnecticut.org/services-government/seniors/	(860) 742-8088 Call Cathy Palazzi to make arrangements Cost - Free
Commuter Services				
		Weekday Express Bus Service	www.cttransit.com Click Here To see an instructional video on “How to Ride the Bus”  Click here to get detailed public transportation directions Click here for an instructional video on how to use Google Transit Trip Planner Travel Training for persons who are apprehensive about using public transportation is provided by the Kennedy Center	(860) 525-9181 (860) 727-8196 TTD Express Service to Hartford Operated by Peter Pan Starting in Willimantic and making stops in Columbia, Coventry, Andover, Bolton and Hartford (Limited Weekday Service Only) <ul style="list-style-type: none"> 918 Coventry/Willimantic Express (weekdays) (map) Operated by Peter Pan Bus Co. Park and Ride Lot Route 6 - 1/2 mile west of Route 316 Catch the CTfastrak from Hartford to points beyond




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Commuter Services Continued				
 <p>Free commuter services from the Connecticut DOT</p>	Statewide	Commuter Resource	www.ctrides.com	<p>(877) CTRIDES</p> <p>A commuter resource from the CT DOT. Information for carpooling, vanpooling, buses, trains, biking, walking & telecommuting. Fares are per seat.</p>  <p>Join NuRide and get rewards when you walk, bike, telecommute, carpool, vanpool, take the train, or bus.</p>
	Statewide	Ride Share Program	www.vride.com	<p>(800) 826-7433</p> <p>Service may not be available in Andover; however you can call to find out if others from your town are looking to set up a ride share program or see if you can participate in one from an adjacent town. VRide (formally easystreet) is a commuter van service intended to help people who live or work close to each other to get to work easily by offering passenger vans for car/vanpool commuting. Fares are per seat.</p>
Alternative Transportation Providers				
	Hartford, Tolland and Middlesex Counties	Bus Passes for Medical Appointments	www.aids-ct.org www.aids-ct.org/pdf/assistance/haf-caf.pdf	<p>(860) 547-1771</p> <p>Ryan White Part A & B Transportation Programs are used to enable PWHIV/AIDS to access medical or support services. Cab fare will be provided only for clients who live East of the river.</p> <p>Clients who are on Medicaid are not eligible for this program.</p> <p>Cost – Free</p>
	Statewide	Transportation to and from treatment for people who are receiving treatment for ALS with a dual cancer diagnosis	http://webct.alsa.org/site/PageServer?page_name=CT_homepage	<p>(203) 874-5050</p> <p>ALS Association (Amyotrophic Lateral Sclerosis)</p> <p>Cost - Free</p>

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Alternative Transportation Providers Continued				
 ROAD TO RECOVERY	Greater Hartford area, including Andover, parts of Tolland and Middlesex Counties	Transportation to and from treatment for people who are receiving treatment for cancer related diseases and are unable to drive themselves.	www.cancer.org/treatment/supportprograms/services/road-to-recovery	(800) 227-2345 Patients must be able to get in and out of a car under their own power, and be able to walk unassisted to and from the vehicle, their residence, and the treatment facility. Three business days (72 hours) advance notice is requested for all rides. Subject to the availability of volunteers. Cost – Free
	Greater Hartford area, parts of Tolland and Middlesex Counties	Eligible individuals can have access to van or GHTD Ambassador Wheel Chair Services. Serving all people living with HIV/AIDS.	http://lcs-ct.org/index.php/en/services	(860) 296-6400, Ext. 225 Transportation Services for clients to access primary medical care and/or psychosocial support services for clients who access Ryan White CORE and/or NON-CORE service categories. Cost - Free
 CT Chapter National Multiple Sclerosis Society	Statewide	Financial Assistance for Medical Transportation related to MS Medical Only	www.nationalmssociety.org	(800) 344-4867, Option 1 Monday-Friday (7am-5pm MT), or email them at contactusnmss@nmss.org Will provide financial assistance for up to one ride per fiscal year. Chapter will arrange transportation. Two weeks advance notice is required and must utilize public/paratransit transportation options first.
RELIGIOUS ORGANIZATIONS	Varies	Varies		Call your church, temple, mosque or other religious organization as members will sometimes provide rides to other members.

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Veterans Transportation				
	National Program	Travel Reimbursement	<p>www.va.gov/HEALTHBENEFITS/vtp/beneficiary_travel.asp</p> <p>Click below to apply www.va.gov/vaforms/medical/pdf/vha-10-3542-fill.pdf</p>	<p>The Beneficiary Travel program provides eligible Veterans and other beneficiaries mileage reimbursement, common carrier (plane, train, bus, taxi, light rail etc.), or when medically indicated, "special mode" (ambulance, wheelchair van) transport for travel to and from VA health care, or VA authorized non-VA health care for which the Veteran is eligible. A Veteran may be eligible for Beneficiary travel services if the following criteria are met:</p> <ul style="list-style-type: none"> • you have a service-connected (SC) rating of 30 percent or more, or • you are traveling for treatment of a SC condition, or • you receive a VA pension, or your income does not exceed the maximum annual VA pension rate, or • your income does not exceed the maximum annual VA pension rate, or • you are traveling for a scheduled compensation or pension <p>You qualify for special mode transportation (Ambulance, Wheelchair Van, etc.) if:</p> <ul style="list-style-type: none"> • you meet one of the eligibility criteria listed above, and • your medical condition requires an ambulance or a specially equipped van as determined by a VA clinician, and • the travel is pre-authorized (authorization is not required for emergencies if a delay would be hazardous to life or health)






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Veterans Transportation Continued				
	<p>From Newington VA with transfers to other VA locations</p>	<p>Shuttle Bus Transportation from the Newington VA</p> <p>NOTE: Must provide own transportation to the Newington VA (see previous page for options)</p>	<p>www.connecticut.va.gov</p>	<p>(203) 932-5711 x-3298 VA Mobility Mgr (860) 666-6951 Newington VA (203) 932-5711 West Haven VA</p> <p>Monday to Friday Service</p> <p>APPROXIMATE DEPARTURE TIMES ARE LISTED BELOW</p> <p>Newington to West Haven Collection area is located outside Urgent Care Waiting Room 7:30 AM (State of CT Bus) 10:00 AM 11:30 am (Northampton) 12:40 PM (State of CT Bus) 1:30 PM (Rocky Hill Stop) 3:00 PM 5:00 PM (Rocky Hill Stop)</p> <p>Newington to Rocky Hill Vet Center 9:45 AM (State of CT Bus) 11:15 AM (State of CT Bus) 1:30 PM 3:00 PM (State of CT Bus) 5:00 PM</p> <p>Cost – Free</p>
		<p>Town of Andover provides free medical transportation to resident Veterans.</p>	<p>www.andoverconnecticut.org/services-government/elder-services/</p>	<p>Catherine Palazzi - Andover Municipal Agent Tel: 860-742-8088 Cell: 860-916-6122</p> <p>Email: nanasworld@comcast.net</p> <p>Service is provided on Thursdays and other days depending on availability. To schedule a ride, please provide advance notice and leave your name, phone number, date of appointment, doctor and address.</p>

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Veterans Transportation Continued				
 DISABLED AMERICAN VETERANS (DAV-CT) TRANSPORTATION NETWORK	Andover, Greater Hartford area, parts of Tolland and Middlesex Counties	Transportation to and from the Newington VA. Also Shuttle from Newington VA to West Haven VA, For veteran's only.	www.dav.org/veterans/i-need-a-ride/	(860) 667-6759 Newington VA Medical Center 555 Willard Avenue Newington, CT 06111 A five day lead time is necessary. Rides from 7:00 AM. – 1:00 PM. Last ride leaves Newington at 1 PM. Cost – Free
Online Trip Planners				
	Nationwide	Online Trip Planner	www.google.com/transit	Google will use all available public transportation schedules and information (provided by participating transit agencies) to provide up to three suggested trip plans.
	Worldwide	Transportation Trip Planner	www.rome2rio.com	Discover how to get anywhere by searching plane, train, bus, car and ferry routes.
		Private Bus Transportation Planner	www.wanderu.com	Website searches Amtrak, Greyhound, Megabus, and hundreds of other bus and train companies to find the best deals and schedules. They also have a smartphone app available.
Smartphone Apps				
 BLINDSQUARE	Nationwide	GPS app developed for the blind and visually impaired	www.blindsquare.com	App describes the environment, announces points of interest and street intersections as you travel. In conjunction with free, third-party navigation apps it is a powerful solution providing most of the information blind and visually impaired people need to travel independently. Cost - \$29.99

Provider	Area Served	Type of Service	Website	Additional Information
Smartphone Apps Continued				
 <p>NAVIGON</p>	<p>Nationwide</p>	<p>GPS App that provides walking information for the blind and visually impaired with voice guidance. Also works as GPS for driving</p>	<p>www.navigon.com/portal/us/produkte/navigationsoftware/index.html</p>	<p>Navigon Mobile Navigator North America transforms the iPhone, Android or Windows phone into a fully functional mobile navigation system that uses the latest NAVTEQ map material.</p> <p>The app offers text-to-speech voice guidance, enhanced pedestrian navigation, a turn-by-turn Route List, location sharing via email, and a Take Me Home function.</p> <p>Cost \$59.99</p>
 <p>TRANSIT APP</p>	<p>Over 100 Cities including CTTransit lines in Hartford, New Haven, Waterbury, New Britain, Meriden</p>	<p>App for planning public transportation trips</p>	<p>https://itunes.apple.com/app/the-transit-app/id498151501?ls=1&mt=8</p>  <p>https://play.google.com/store/apps/details?id=com.thetransitapp.droid&hl=en</p>	<p>iPhone and Android Phone App for getting upcoming departure times for all nearby transit lines. Plan your trip, set reminders and get notifications about disruptions.</p>
 <p>ROADIFY</p>	<p>Over 70 Cities including CTTransit lines in Hartford, New Haven and Waterbury</p>		<p>https://itunes.apple.com/us/app/roadify-transit-buses-subway/id395111132?mt=8</p>  <p>https://play.google.com/store/apps/details?id=com.roadify.android</p>	<p>Roadify is an iPhone and Android phone app that provides real-time arrivals, schedules, maps and service alerts from official agency sources and other riders.</p>




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Informational Transportation Resources				
	Statewide	Free information and referral service	www.211ct.org	2-1-1 Dial 2-1-1 and callers can reach knowledgeable, multilingual staff and get information, referrals or seek help in a crisis. TDD access is available.
	Statewide	Free information and Referral Service	www.transitnet.info	Website for people with disabilities, older adults, caregivers, & providers who want to learn more about what transportation options are available for them in CT by providing transportation links, instructions on how to use those links, and contact information leading directly to individuals who can offer further assistance.
Public Transportation Travel Training				
	Statewide	Travel Training	www.thekennedycenterinc.org/what-we-do/programs-services/mobility-services/travel-training.html See a video on the benefits of Travel Training	(203) 365-8522 Nationally acclaimed program that teaches people with disabilities and seniors how to properly and safely use the local bus and rail system on a one-to-one basis.
Special Needs Directory for Disaster Assistance				
	Andover	Special Needs Registry for disaster assistance	www.andoverconnecticut.org/services-government/cert/	(860) 742-7192 Paul Bancroft Andover Emergency Management Office Registry maintains information about residents who may require assistance in the event of a disaster. People with disabilities, people who cannot drive, and people who do not have access to transportation are included. Participation in the Special Needs Registry is voluntary.






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Medicaid Eligible Transportation				
	Statewide	Non-Emergency Medical Transportation for Medicaid recipients covered by HUSKY A, C or D Insurance	www.logisticare.com Schedule or cancel a pick-up online	(888) 248-9895 Hours Mon-Fri. 8:00 AM-5:00 PM Non-Emergency Medical Transportation for Medicaid recipients only. Advance reservations are required and mileage restrictions apply.
Rail Service				
	Train Service to Multiple Cities/States Closest stations to Andover, CT include: Kensington, Hartford Windsor & Windsor Locks	Passenger Train Service	www.amtrak.com Click here for information on senior, veteran's and persons with disabilities discounts tickets	(800) USA-RAIL Kensington/Berlin (BER) (Wheelchair Accessible) 51 Depot Road Kensington, CT Union Station (HFD) (Wheelchair Accessible) One Union Place Hartford, CT Windsor Station (WND) (Not Wheelchair Accessible) 41 Central Street Windsor, CT Windsor Locks (WNL) (Not Wheelchair Accessible) So. Main St. at Stanton Rd Windsor Locks, CT
Private Bus Service				
	To parts of Connecticut, Delaware, Maryland, Massachusetts New Hampshire, New York, Pennsylvania, Rhode Island, Washington DC	Wheelchair Lift Accessible Coach Buses	www.peterpanbus.com 5% discount for seniors 10% discount for veterans	(800) 343-9999 Closest station to Andover is located at: Union Station One Union Place Hartford, CT






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Private Bus Service Continued				
	To more than 2,400 service locations in North America	Wheelchair Lift Accessible Coach Buses	www.greyhound.com 5% discount for seniors 20% discount for veterans	(800) 231-2222 or (860) 724-7080 Union Station (Hub) One Union Place Hartford, CT or UCONN Bookstore (Tickets Sold at Customer Service Desk) 2075 Hillside Road Storrs, CT
	Rides from Hartford to Amherst, MA Boston, MA Burlington, VT New Haven, CT New York, NY	Wheelchair Lift Accessible Coach Buses	http://us.megabus.com/	(877) 462-6342 Customers with special requirements can now make reservations through the Megabus website. Just select yes when asked if there are any passengers travelling with special requirements and answer a few questions.
Connecticut Department of Motor Vehicles				
	Statewide	DMV Hub Office	www.ct.gov/dmv	(860) 263-5700 Closest DMV to Andover, CT 1557 West Main Street Willimantic, CT 06226 Hours of Operation: Tue., Wed., Fri 7:45 AM–4:00 PM Thurs. – 9:15 AM - 5:30 PM Sat. – 8:00 AM - 12:30 PM
Taxi/Livery Service				
	Andover and surrounding towns	Wheelchair accessible transportation if necessary	www.ace-taxi-service.com	(860) 541-5668
	Statewide	Personal Driver Service using your vehicle	www.amride.com	(855) 426-7433 Cost: \$30.95 per hour (mention Way To Go CT for this special pricing)

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Taxi/Livery Service Continued				
MANCHESTER CAB CO.	Andover and surrounding towns	Taxi Service – No wheelchair service	No website	(860) 643-1441
Vehicle Rentals				
		Wheelchair Accessible Van Rentals	www.advancedwheels.com	(860) 653-8064 33 Bradley Park Road East Granby, CT 06026 Vehicle Delivery is available
	New England	Wheelchair Accessible Van Rentals	www.newenglandpremiervanrental.com	(866) 744-8267 P.O. Box 26 Marlborough, CT 06447 Vehicle Delivery is available
		Hand control vehicle rentals available with advance notice	www.enterprise.com	(860) 423-1822 1040 Main Street Willimantic, CT or (860) 487-9801 369 Fairfield Way Storrs, CT Mon - Fri 8:00 AM - 6:00 PM Sat 9:00 AM - 12:00 PM Sun Closed
		Wheelchair Accessible Rental Vans	www.ride-away.com/wheelchair-accessible-rentals	(860) 256-6271 104 Pitkin Street East Hartford CT 06108
		Hand control vehicle rentals available with advance notice	www.avis.com www.budget.com	Avis (860) 648-1001 Budget (860) 648-2118 Sears Auto - 90 Buckland Hills Dr. Manchester, CT, 06042 Sat 9:00 AM - 2:00 PM Sun 11:00 AM - 3:00 PM Mon - Fri 8:30 AM - 6:00 PM