

No Dinner Meeting for September 2013



The Quality Management Process (QMP) is a Quality management model that has been developed to assist sections in their planning and implementation of services and programs that will meet the needs of current and future members.

Quality Excellence is one of the highest levels of achievement in QMP, and the only one determined by section members. Sections that reached any level of Quality Excellence proved their dedication and commitment to providing quality programs and services. The section is awarded with Gold Excellence by meeting or exceeding the Society's objectives in satisfaction and loyalty and by meeting or exceeding their retention rate from the previous membership year.

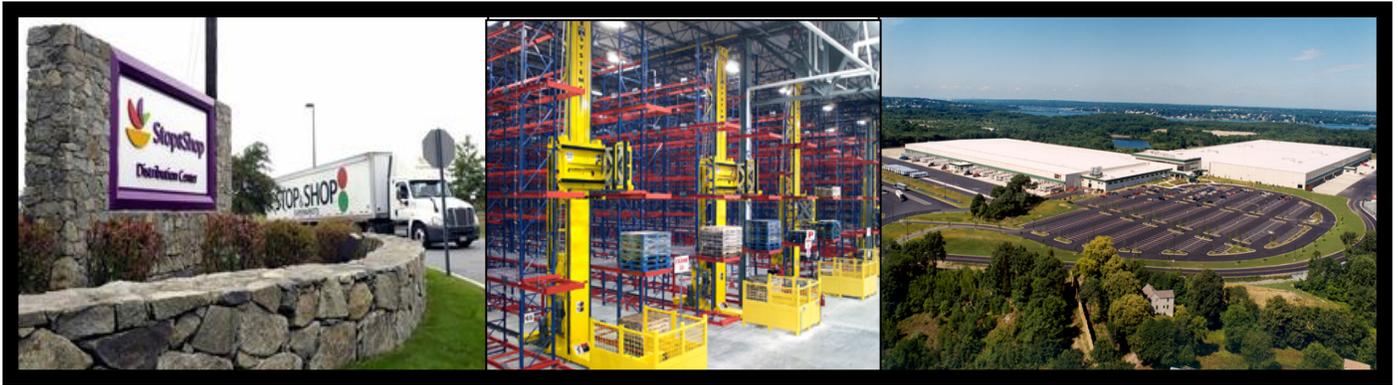


Total Quality is one of the highest levels of achievement in QMP. Sections that reached Total Quality proved their dedication and commitment by developing a business plan that provides valuable quality programs and services to their members and achieved at least 75 percent of these set objectives.

Mission Statement of the ASQ Olde Colony Section

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.

October Dinner Meeting

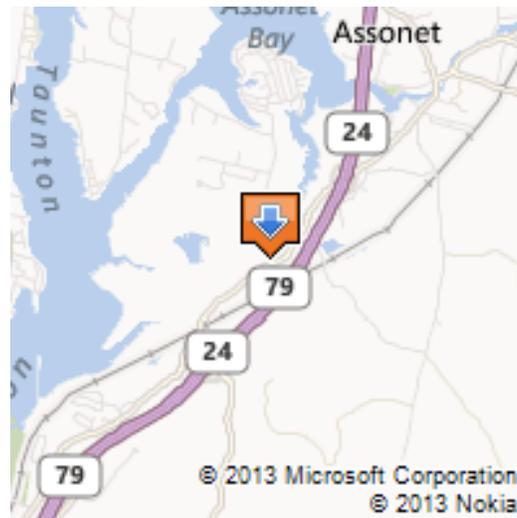


ASQ Olde Colony Section October Event
October 16, 2013 - 5:30 PM

ASQ Presents a Tour of the Stop & Shop Distribution Center

Join us for a tour of the Stop and Shop Distribution warehouse in Assonet! Advanced registration required: <https://ascoc-m16oct13.eventbrite.com>

Stop and Shop Distribution Center
136 S Main St
Assonet, MA 02702



NOTE: Advanced registration is REQUIRED via EventBrite and will be capacity controlled.
Unfortunately for this meeting cash will not be accepted at the door.
Attendees may not be employed by a competitor of Stop & Shop.

NOTE: Fees charged by Eventbrite are NON-REFUNDABLE. No Exceptions.

Conferences:

Conference	Date	Organization
Practical Use of Statistics	September 19, 2013	ASQ Rhode Island http://www.riasq.org
Northeast Shingo Prize Conference	Sep 24-25, 2013	Greater Boston Manufacturing Partnership http://www.gbmp.org
FMEA Training	October 7, 2013	Quality Support Group http://qualitysupportgroup.com
The Future of Quality Professionals	October 17, 2013	ASQ Boston http://www.asqboston.org
Risk Management	October 3, 2013	NEQC http://www.neqc.org
Quality System Inspection Techniques	October 4, 2013	NEQC http://www.neqc.org
How to Implement Lean	October 28-29, 2013	NEQC http://www.neqc.org
NEQC Conference	October 23, 2013	NEQC http://www.neqc.org
Implementing Kanban	Sep 30– Oct 1, 2013	Greater Boston Manufacturing Partnership http://www.gbmp.org
Tuesday Tea with The Toast Dude (Webinar)	Second Tues of Each Month 3 pm	Greater Boston Manufacturing Partnership http://www.gbmp.org



Manager of Quality/Organizational Excellence Certification - CMQ/OE Online Refresher Course

The next CMQ/OE exam date is **Saturday, March 1, 2014**.

To help you pass on the first try, ASQ Olde Colony is offering an online course refresher:

Course Summary:	
1	Our instructor, ASQ Fellow Anthony DeMarinis , holds BS degrees in Biology and Microbiology from Penn State University and a MS degree in Total Quality from The National Graduate School. Tony's is the Quality Manager at Tunstall Corporation. His experience includes employment with the Sealed Air Corp as Quality Manager, with Davol, Inc., as a Quality Systems Manager, with Scott Laboratories as the Director of Quality Assurance and at the National Cancer Institute as a Sr. Microbiologist. He is an ASQ Fellow, a Certified Manager of Quality/Organizational Excellence, Certified Quality Auditor-Biomedical and a Certified Six Sigma Black Belt. Tony has over 30 years of experience using Quality Management techniques and value added auditing, including direct involvement with FDA and ISO audits.
2	Online (virtual) Course, thus instructor and students can be anywhere, as long as they have a computer with broadband internet access. Audio connection may be achieved via telephone or a computer equipped with a USB headset using VoIP technology. No driving is necessary. Homework assignments will be sent/received via e-mail.
3	Our section coordinators handle online facilities management, allowing both instructor and students to concentrate on course content. The coordinators schedule classes, e-mail class invitations and recording links, and monitor classroom sessions to ensure a satisfactory online experience.
4	All sessions are recorded, archived, and available to students throughout the duration of the course, until the exam date.
5	Begins Thursday, December 12, 2013 , and conducted on Mondays and Thursdays for eighteen, 1.5 hour sessions. Thus, this course will end before the Saturday, March 1, 2014 exam date .
6	The Quality Council of Indiana's Certified Manager of Quality Primer will be the primary text for the course. Each student is responsible for ordering their own copy of the CMQ primer at www.qualitycouncil.com . ASQ Olde Colony students receive a discount once we reach minimum number of students.
7	You must successfully complete the entire course before Recertification Units and a Certificate of Completion can be awarded by the instructor.
8	ASQ Olde Colony discounted member price is \$549. We invite ASQ members outside of the Olde Colony Section 0111 to take advantage of this discount as well.
9	For registration and payment information contact our Education Chair, Rochelle Jones at education@asqoldecolony.org
10	ASQ Olde Colony makes no warranty expressed or implied that your participation in this course will ensure that you will pass the certification exam.

**ASQ Olde Colony Section 0111 reserves the right to cancel/reschedule the course, or change instructors.*
In 2013, the ASQ Olde Colony Section 0111 awarded a total of **\$1650** to member-sponsored high school, college, and graduate students through the

ROGER MAXIMUK SCHOLARSHIP

You can help the section continue to fund "quality" students by promoting this course.

ASQ Olde Colony Section 0111 Course Withdrawal Policy for Online CMQ/OE course starting December 12, 2013:

If you need to cancel your registration or withdraw from the course, we will refund your paid registration fee as noted below:

Requests for cancellations/withdrawal received by **December 5, 2013** receive a full refund, or the course fees may be transferred to another ASQ Olde Colony Section 0111 course of your choice.

Requests received by **December 19, 2013** incur a 25% processing fee, with the balance credited to a future course, only if ASQ Olde Colony Section 0111 maintains the minimum number of **7** registered students required to conduct the course when you request a withdrawal, otherwise see 3 below.

Requests received by **December 19, 2013**, if ASQ Olde Colony Section 0111 does not maintain the minimum number of **7** registered students required to conduct the course when you request a withdrawal incur a forfeit of all course fees.

There are no refunds or transfers past December 22, 2013.

Registrants who fail to attend without advance notice are liable for the entire course fee.

**ASQ Olde Colony price is \$749, if registering after December 7, 2013.
Non-member pricing add 10% to member price.**

Reviews:

I liked this class. The instructor's relaxed demeanor and thorough knowledge of quality management allowed me to sit back and relax and learn and not have to worry if he was knowledgeable enough for the subject.

The course could be improved by paying more attention to the blue questions rather than asking for questions from the students. In the future, the instructor should pick a few, depending on the chapter length or Bloom's taxonomy, and work through them in class

I would recommend your class.

Charles L. Killam, III, Senior Quality Engineer
Smiths Tubular Systems
Laconia, New Hampshire

The instructor was excellent, giving real world examples. This course catered to top management for a better understanding of quality.
*Rob Wells, Director of Quality
Primex Plastics Corporation
Richmond, Indiana*



Certified Quality Auditor Refresher Course

To help members prepare for the CQA certification exam taking place on Saturday June 7, 2014, ASQ Olde Colony is also offering an online refresher course with instructor **Anthony DeMarinis**. Starting in March, come join Tony for 10, 1.5 hour Tuesday evening sessions and have your certification by June 2014!

ASQ Olde Colony discounted member price is \$330. For more information please contact our Education Chair, Rochelle Jones, at education@asqoldecolony.org

CERTIFICATION / RECERTIFICATION

Need to Certify/Recertify?

Applications for certification can be obtained from ASQ by calling 1-800-248-1946 or by downloading from the website at

<http://www.asq.org/certification/downloadable-apps.html>

Or you can register and pay on-line at *<http://www.asq.org/certification/apply.html>*

EXAMS GIVEN FOR:	EXAM DATE	APPLICATION DEADLINE
CBA, CHA, CQI, CQT, CRE, SSBB, CMQ/OE, 6SBB	October 5, 2013	August 16, 2013
CQA, CQE, CCT, CSQE, CQIA, CQPA, SSGB, CPGP	December 7, 2013	October 18, 2013
CBA, CHA, CQI, CQT, CRE, SSBB, CMQ/OE, 6SBB	March 1, 2014	January 10, 2014
CQA, CQE, CCT, CSQE, CQIA, CQPA, SSGB, CPGP	June 7, 2014	April 18, 2014
CBA, CHA, CQI, CQT, CRE, SSBB, CMQ/OE, 6SBB	October 4, 2014	August 15, 2014

As a service to its members, ASQ Olde Colony Section hosts the exams given in March, June, October, and December. Exams are held at the John Joseph Moakley Center at Bridgewater State University.

WHERE TO SEND YOUR COMPLETED RECERT JOURNALS

Please send your completed recertification journal and supporting documents to:

Gerry Quinn
12 King Road
Holbrook, MA 02343
Attn: ASQ RECERT.



Gerry Quinn, ASQ Olde Colony' s recertification chair, will be showing us how to fill out the recertification package, so Join us at our November dinner meeting to learn how to recertify.

Chair Message



Welcome Back everyone! Hope you all had a great, restful summer. We have some interesting presentations lined up for the fall and winter this year. In October, we will be touring the Stop and Shop warehouse. Make sure you get your reservation in early, because space is limited! In

November, Gerry Quinn, our recertification chair, will be conducting a workshop on the ins and outs of filling out the recertification paperwork. In February, we will be discussing the up coming changes to the ISO quality system, in ISO 9001:2015.

Check out our new website, www.asqoldecolony.com! It even works great on smart phones. It will be going live in the next couple of weeks.

Starting this fall, you will be receiving a newsletter in September and February. All other monthly announcements will be via postcards. We want to make sure you get the message, but we are trying to go as paperless as possible.

Hope to see you over the next couple of months!



Quality improvement is a do-it-yourself effort." - Steven George

YOUR 2012-2013 EXECUTIVE BOARD / LEADERSHIP TEAM

Section Chair Jean Patton jeanmwpatton@mac.com	NEQC Rep Ron Field ron.field@bhienergy.com	Education Chair Rochelle Jones education@asqoldecolony.org
Chair Elect Monica Morrissey m.morrissey11@comcast.net	Treasurer Aaron Jones asq@aaronjones.net	Secretary Joe Hanley thehanleys2@verizon.net
Membership Aaron Jones asq@aaronjones.net	Arrangements Ron Field arrangements@asqoldecolony.org	Newsletter Jean Patton jeanmwpatton@mac.com
Auditing Denise Robitaille 508-624-0088 derobitail@cs.com	Internet Website / Database Dave Gaugler jandaveg@comcast.net	Region I Director Jim Shore Jim.shore@dynisco.com
Certification / Recertification Gerry Quinn 781-767-2107 absrsg@comcast.net	Scholarship Gerry Quinn 781-767-2107 absrsg@comcast.net	Region 1 Deputy Director Guimor Andrade 781-939-0940
Immediate Past Chair Monica Morrissey mmorrissey11@comcast.net	Historian Monica Morrissey m.morrissey11@comcast.net	UMass Dartmouth Students Bharatendra Rai brai@umassd.edu 508-910-6434
Voice of the Customer Rochelle Jones education@asqoldecolony.org		Open: Programs

The Olde Colony Executive Board meets the 1st **Wednesday** of the month from August through June to plan and execute the section activities. The committee consists of the 4 elected officers and all volunteer chairs— education, membership, etc. If you are interested in seeing how your section is run, stop by – there is no obligation. Meeting runs 6:00 pm to 8:00 pm at the Good Days Restaurant in West Bridgewater, MA. For more information, contact one of your executive board members. Everyone is welcome.

The Executive Board is looking for volunteers! Can you help?

Volunteering does not require devoting tons of time; we are all very busy between work and personal commitments. Aside from the experience you gain, you also get 1.5 RU credits per year!

If you think you may be interested in volunteering, contact Jean Patton, Chair, at jeanmwpatton@mac.com. Volunteering can be very rewarding and enjoyable. Come to one of our executive board dinner meetings to see what's involved. We meet the first Wednesday of every month from 6-8 pm at the Good Days in West Bridgewater, MA.

